

2017 Energy Storage Market Evaluation

Appendices to the Final Report

Prepared for:

New York State Energy Research and Development Authority

Albany, New York

Jennifer Phelps
Senior Project Manager

Dana Nilsson
Project Manager

Prepared by:

Navigant Consulting, Inc.

Boulder, Colorado

Jay Paidipati
Director

Rachel Marty
Managing Consultant

NYSERDA Record of Revision

Document Title
2017 Energy Storage Market Evaluation January 2019

Revision Date	Description of Changes	Revision on Page(s)
1/22/19	Original Issue	Original Issue

Notice

This report was prepared by Navigant Consulting, Inc. in the course of performing work contracted for and sponsored by the New York State Energy Research and Development Authority (hereafter “NYSERDA”). The opinions expressed in this report do not necessarily reflect those of NYSERDA or the State of New York, and reference to any specific product, service, process, or method does not constitute an implied or expressed recommendation or endorsement of it. Further, NYSERDA, the State of New York, and the contractor make no warranties or representations, expressed or implied, as to the fitness for particular purpose or merchantability of any product, apparatus, or service, or the usefulness, completeness, or accuracy of any processes, methods, or other information contained, described, disclosed, or referred to in this report. NYSERDA, the State of New York, and the contractor make no representation that the use of any product, apparatus, process, method, or other information will not infringe privately owned rights and will assume no liability for any loss, injury, or damage resulting from, or occurring in connection with, the use of information contained, described, disclosed, or referred to in this report.

NYSERDA makes every effort to provide accurate information about copyright owners and related matters in the reports we publish. Contractors are responsible for determining and satisfying copyright or other use restrictions regarding the content of reports that they write, in compliance with NYSERDA’s policies and federal law. If you are the copyright owner and believe a NYSERDA report has not properly attributed your work to you or has used it without permission, please email print@nyserda.ny.gov.

Information contained in this document, such as web page addresses, are current at the time of publication.

Table of Contents

NYSERDA Record of Revision	i
Notice	ii
Appendix A: Additional Secondary Data Collection and Analysis	A-1
Appendix B: Assessment of Program Achievements.....	B-1
Appendix C: Acronyms and Abbreviations	C-1
Appendix D: Bibliography	D-1
Appendix E: Survey Instrument	E-1

Appendix A: Additional Secondary Data Collection and Analysis

Figure A-1 is an alternative representation of Figure 4 in Section 2.2.1.3, displaying hardware cost as a function of size for residential (5 kW), commercial and industrial (C&I) (200 kW), and utility (10 MW) levels.

Figure A-1. Cost by size (2017, Li-ion, 2-hour)

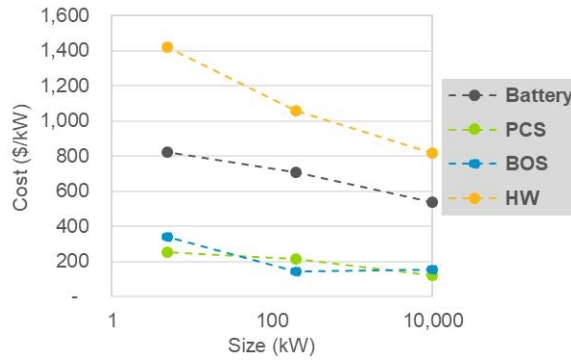


Table A-1 shows the calculated compound annual growth rate (CAGR) values for hardware costs based on component (Section 2.2.1.5). The market evaluation team calculated pre-2017 and post-2017 CAGR values relative to the 2017 prices from the duration analysis (Section 2.2.1.2) using sources with the data across multiple years.

Table A-1. Pre-2017 and post-2017 CAGR values

Component	2014-2017 CAGR	2017-2020 CAGR
Battery	-15%	-11%
Power conversion system (PCS)	-9%	-11%
Balance of system (BOS)	-5%	-6%

As noted in Section 4.2.1, a list of sources and the type of data obtained from each of the sources is shown in Table A-2.

Table A-2. List of sources

Source	Cost	Performance		
		Efficiency	Density	Lifetime
Black & Veatch	✓			
Bloomberg	✓			
BMZ		✓	✓	✓
BYD		✓		
Con Edison			✓	
Deloitte		✓	✓	✓
EIA	✓			
Electrovaya			✓	✓
Eos		✓	✓	✓
EPRI	✓		✓	
GE		✓	✓	✓
GTM	✓		✓	✓
HDR	✓	✓		✓
IRENA	✓	✓	✓	
IVA		✓	✓	
Kokam		✓	✓	✓
Leclanche			✓	✓
LG Chem		✓	✓	
Lockheed Martin		✓	✓	
Navigant	✓	✓	✓	✓
NREL	✓			
NYSERDA	✓			
PacifiCorp	✓	✓		✓
Panasonic		✓		
Primus Power		✓		✓
Samsung SDI			✓	✓
SGIP		✓		
Tesla	✓	✓		
UniEnergy		✓		✓
Vionx Energy		✓	✓	✓

Appendix B: Assessment of Program Achievements

Testable Hypothesis	Goal Prior to Exit	Output/Outcome	Indicators	Question	2017 Finding
If energy storage device capital costs are reduced and their performance is improved, energy storage market penetration by new customers and investors will increase.		Reduced hardware BOS costs (\$/kWh) including power electronics for energy storage systems and hardware installation costs.	Hardware BOS cost including power electronics for energy storage systems and hardware installation cost (\$/kWh, duration).	What is the current hardware BOS cost for energy storage systems including power electronics and hardware installation costs (\$/kWh)?	<p>Typical utility-scale PCS hardware cost = \$121/kW. PCS cost are ~75% higher for C&I and ~110% higher for residential.</p> <p>Typical utility-scale BOS hardware cost = \$75/kW + \$40/kWh. BOS cost are ~10% lower for C&I and ~120% higher for residential.</p> <p>Installation cost not included.</p>
		Reduced hardware costs (\$/kWh) for energy storage devices.	Hardware costs for energy storage devices (\$/kWh, duration).	What is the current hardware cost (\$/kWh) for energy storage devices?	<p>Typical Li-ion battery cost = \$270/kWh. Battery costs are ~30% higher for C&I and ~50% higher for residential. Unit cost may increase significantly for high performance batteries.</p>
		Improvements in performance of energy storage systems (efficiency, life, energy/power density, etc.).	Performance of energy storage systems (efficiency, life, energy/power density, etc.).	What is the current performance of energy storage systems in terms of efficiency, life, energy/power density, etc.?	<p>Nameplate efficiency varies significantly by technology. Real efficiency varies widely and is significantly driven by use. Density varies widely and depends significantly on system design. Warranty life typically varies between 5</p>

Testable Hypothesis	Goal Prior to Exit	Output/Outcome	Indicators	Question	2017 Finding
					and 20 years. Limited field data exists on actual degradation rates.
<p>If soft costs are reduced by 25% or more from a 2015-16 baseline of approximately \$220/kWh while battery costs continue to decline through global manufacturing scale up, then the installed cost for a distributed energy storage system in New York State will become much more attractive for a greater number of customers to manage their peak electric demand and use these systems to meet electric system needs.</p>	<p>Soft costs for distributed energy storage systems have been meaningfully reduced, with a goal of 25% per kWh in 3 years (end of 2019) and 33% in 5 years (end of 2021) compared to a 2015-16 internal baseline.</p>	<p>Quicker permitting process for energy storage systems.</p>	<p>Cycle time for permitting process (months).</p>	<p>What is the current cycle time (months) for the permitting process?</p>	<p>Insufficient data collected.</p>
			<p>N/A</p>	<p>Are there challenges with siting and permitting requirements?</p>	<p>Insufficient data collected.</p>
		<p>Greater number of alternative ownership models.</p>	<p>Number of alternative ownership models.</p>	<p>How many alternative ownership models are being used?</p>	<p>The majority of the six relevant behind-the-meter projects survey respondents reported using site-based ownership, although a few use third-party ownership models. Limited data is available for front-of-the-meter projects, but third-party ownership and performance contracting models were reported in the survey responses. Given the that this an emerging market, this may not be indicative of larger trends over time.</p>

Testable Hypothesis	Goal Prior to Exit	Output/Outcome	Indicators	Question	2017 Finding
		Soft costs for distributed energy storage systems have been meaningfully reduced, with a goal of 25% per kWh in 3 years (end of 2019) and 33% in 5 years (end of 2021).	Soft cost percentage declines per kWh of battery storage based on Clean Energy Fund strategies.	What is the current estimate of soft costs (\$/kWh) of distributed energy storage systems?	Average = \$146/kWh Median = \$150/kWh n=3
		Reduced installed cost per kWh for a given duration (hours).	Cost per kWh, duration (hours).	What is the cost per kWh for energy storage systems, by duration?	Average = \$883/kWh Median = \$850/kWh Duration not specified. n=3
	Identifying and attracting best fit customers is readily accomplished by vendors as measured through vendor and customer surveys.	Conversion of prospective installations into installed energy storage projects.	Percent conversion rate from proposal to project (%).	What is the percent conversion rate (%) of prospective installations from proposal to installed projects?	Median = 38% Average = 45% n=6

Testable Hypothesis	Goal Prior to Exit	Output/Outcome	Indicators	Question	2017 Finding
	Ability to use distributed energy storage, including aggregated systems behind customer meters, to meet system needs is understood and readily recognized in utility planning and procurement.	Significant uptake in system approval and accelerated timeline.	Cycle time of projects from customer proposal to commissioning (months).	What is the current cycle time (months) of projects from customer proposal to commissioning?	Insufficient data collected.

Appendix C: Acronyms and Abbreviations

AC	Alternating current
CAGR	Compound annual growth rate
C&I	Commercial and industrial
BMS	Building management system
BOS	Balance of system
DC	Direct current
DES	Distributed energy storage
HVAC	Heating, ventilation, and air conditioning
kW	Kilowatt(s)
kWh	Kilowatt-hour(s)
Li-ion	Lithium ion
LFP	Lithium iron phosphate
LTO	Lithium titanate oxide
MUSH	Municipal, university, school, and hospital buildings
MW	Megawatts
NYSERDA	New York State Energy Research and Development Authority
OEM	Original equipment manufacturer
PCS	Power conversion system
PE	Professional Engineer
PV	Photovoltaics
REV	Reforming the Energy Vision
SGIP	Self-Generation Incentive Program (California)
W	Watt(s)

Appendix D: Bibliography

Black & Veatch. 2012. *Cost and Performance Data for Power Generation Technologies*. Prepared for the National Renewable Energy Laboratory. <https://www.bv.com/docs/reports-studies/nrel-cost-report.pdf>.

Bloomberg New Energy Finance (BNEF). 2017. *Lithium-ion Battery Costs and Market*. <https://data.bloomberglp.com/bnef/sites/14/2017/07/BNEF-Lithium-ion-battery-costs-and-market.pdf>.

BNEF. 2017. *Global Energy Storage Forecast, 2016-2024*.

BMZ Energy Storage Systems. 2017. "Data Sheet – ESS 7.0/9.0." https://d3g1qce46u5dao.cloudfront.net/data_sheet/170622_bmz_ess_70_datasheet_en_v032017.pdf.

Business Wire. 2013. "Eos Energy Storage, Con Edison Announce Groundbreaking Pilot in New York City." <https://www.businesswire.com/news/home/20130430007031/en/Eos-Energy-Storage-Con-Edison-Announce-Groundbreaking>.

BYD. 2015. "BYD 40kW/40kWh ESS Solution." <http://en.byd.com/usa/wp-content/uploads/2017/06/40kw-40kwh-ess-2015.pdf>.

California Public Utilities Commission (CPUC). 2016. *2016 SGIP Advanced Energy Storage Impact Evaluation*. Prepared by Itron, CA. <http://www.cpuc.ca.gov/General.aspx?id=7890>.

Deloitte Center for Energy Solutions. 2015. *Electricity Storage: Technologies, impacts, and prospects*. <https://www2.deloitte.com/us/en/pages/energy-and-resources/articles/electricity-storage-technologies-impacts-and-prospects.html>.

Electric Power Research Institute (EPRI). 2016. "Batteries and Energy Storage: Looking Past the Hype." Presentation to Tucson Electric Power. https://www.tep.com/wp-content/uploads/2016/04/12-TEP_UNSE-2017-IRP-Workshop-Energy-Storage-EPRI.pdf.

EPRI. 2017. "Energy Storage Update: Status, Trends, Research Directions, and Resources." Presentation to Maryland PSC Energy Storage WG. http://dnr.maryland.gov/pprp/Documents/EPRI-Presentation-Maryland_20170815.pdf.

EPRI. 2016. "Energy Storage Trends and Challenges – New Mexico's Numerous Contributions." Next Mexico Regional Energy Storage and Grid Integration Workshop presentation. https://www.sandia.gov/ess-ssl/docs/NMRESGI/2016/4_Energy_Storage_Trends_and_Challenges_Willard.pdf.

Electrovaya. 2017. "EV14S1P Module Slideshow." <http://electrovaya.com/battery-products/>.

Financial Review. 2016. "Perth blockchain power trading startup takes Auckland." <https://www.afr.com/news/perth-blockchain-power-trading-startup-takes-auckland-20160830-gr4q8b>.

- GE Power & Water Renewable Energy. 2015. "Purpose Built Enclosures." https://www.ge.com/content/dam/gepower-renewables/global/en_US/downloads/brochures/battery-energy-storage-enclosures.pdf.
- GE Renewable Energy. 2016. "Battery Energy Storage Systems (BESS) Brilliance Inverter." https://www.ge.com/content/dam/gepower-renewables/global/en_US/downloads/brochures/battery-energy-storage-brilliance-inverters-gea31829-r6.pdf.
- GI Energy. 2017. "Con Edison Battery REV Demo." <https://www.gienergyus.com/blog/projects/con-ed-battery-rev-demo/>.
- Greentech Media Research (GTM). 2018. "Energy Storage – Evolution and Revolution on the Electric Grid." Presentation prepared for the National Conference of State Legislatures. http://www.ncsl.org/Portals/1/Documents/energy/Webinar_energy_storage_Manghani_present_32165.pdf
- Greentech Media Research (GTM). 2018. *The Future of Lithium-Ion Batteries*.
- GTM. 2016. *U.S. Energy Storage Monitor: Q2 2016*.
- GTM. 2018. *U.S. Front-of-the-Meter Energy Storage System Prices, 2018-2022*.
- HDR. 2017. *Battery Energy Storage Technology Assessment*. <https://www.prpa.org/wp-content/uploads/2017/10/HDR-Battery-Energy-Storage-Assessment.pdf>.
- International Renewable Energy Agency (IRENA). 2015. *Battery Storage for Renewables: Market Status and Technology Outlook*. https://www.irena.org/documentdownloads/publications/irena_battery_storage_report_2015.pdf.
- IRENA. *Electricity Storage and Renewables: Costs and Markets to 2030*. http://www.irena.org/-/media/Files/IRENA/Agency/Publication/2017/Oct/IRENA_Electricity_Storage_Costs_2017.pdf.
- Kokam. 2018. "Battery for Home Energy System." <http://kokam.com/khess/>.
- Kokam. 2018. "Community Energy Storage." <http://kokam.com/other/>.
- Kokam. 2016. "Kokam Indoor and Outdoor Rack." <http://kokam.com/rack-2/>.
- Kokam. 2018. "Total Energy Storage Solution." http://kokam.com/data/2018_Kokam_ESS_Brochure_ver_5.0.pdf.
- Leclanche Energy Storage Solutions. 2016. "Management Presentation." http://www.leclanche.com/fileadmin/user_upload/leclanche_management_presentation_website_18_july_2016.pdf.
- LG Chem Energy Solutions Company. 2017. "Advanced Batteries for Energy Storage." [http://www.lgchem.com/upload/file/product/ESS_LGChem_Catalog_Global\[0\].pdf](http://www.lgchem.com/upload/file/product/ESS_LGChem_Catalog_Global[0].pdf).

- Lockheed Martin. 2018. "Gridstar Lithium Energy Storage." <https://www.lockheedmartin.com/content/dam/lockheed-martin/mfc/documents/energy/mfc-GridStar-ProductSheet-07172018.pdf>.
- Navigant Research. 2017. *Energy Storage Tracker*.
- Navigant Research. 2018. *Innovations in Power Conversion Technology for Grid Storage*. <https://www.navigantresearch.com/reports/innovations-in-power-conversion-technology-for-grid-storage>.
- Navigant Research. 2018. *Market Data: Small Commercial Energy Storage*. <https://www.navigantresearch.com/reports/market-data-small-commercial-energy-storage>.
- Navigant Research. 2018. *Market Data: Energy Storage for the Grid and Ancillary Services*. <https://www.navigantresearch.com/reports/market-data-energy-storage-for-the-grid-and-ancillary-services>.
- Navigant Research. 2018. *Navigant Research Leaderboard: Lithium Ion Batteries for Grid Storage*. <https://www.navigantresearch.com/reports/navigant-research-leaderboard-lithium-ion-batteries-for-grid-storage>.
- National Renewable Energy Laboratory (NREL). *Evaluating the Technical and Economic Performance of PV Plus Storage Power Plants*. <https://www.nrel.gov/docs/fy17osti/68737.pdf>.
- NREL. *Installed Cost Benchmarks and Deployment Barriers for Residential Solar Photovoltaics with Energy Storage: Q1 2016*. <https://www.nrel.gov/docs/fy17osti/67474.pdf>.
- New York State Energy Research and Development Authority (NYSERDA). 2018. *New York State Energy Storage Roadmap and Department of Public Service / New York State Energy Research and Development Authority Staff Recommendations*. Prepared by NYSERDA and the Department of Public Service, New York. <https://www.nyserd.ny.gov/All%20Programs/Programs/Energy%20Storage/Achieving%20NY%20Energy%20Goals/The%20New%20York%20State%20Energy%20Storage%20Roadmap>.
- NYSERDA. 2017. *Baseline Market Evaluation Metrics for Energy Storage*, NYSERDA Report Number 17-##. Prepared by Research Into Action, Inc., OR.
- Pacificorp. 2016. *Battery Energy Storage Study for the 2017 IRP*. Prepared by DNV GL, PA. http://www.pacificorp.com/content/dam/pacificorp/doc/Energy_Sources/Integrated_Resource_Plan/2017_IRP/10018304_R-01-D_PacifiCorp_Battery_Energy_Storage_Study.pdf.
- Pacificorp. 2017. *Energy Storage Potential Evaluation*. Prepared by DNV GL, PA. https://www.pacificpower.net/content/dam/pacific_power/doc/About_Us/Rates_Regulation/Oregon/Regulatory_Filings/Docket_UM_1857/7-14-17_Filing/report/exhibits/Appendix_A_REDACTED.pdf.
- Panasonic. 2018. "Harbor Flex Smart Battery Storage System." <https://na.panasonic.com/us/energy-solutions/battery-storage/battery-storage/harbor-flex-smart-battery-storage-system>.

- Panasonic. 2018. “Harbor Plus Smart Battery Storage System.” <https://na.panasonic.com/us/energy-solutions/battery-storage/battery-storage/harbor-plustm-smart-battery-storage-system>.
- Primus Power. “Long Duration Energy Storage.” <http://www.primuspower.com/en/product/>.
- Royal Swedish Academy of Engineering Sciences (IVA). 2016. “Energy Storage: Electricity Storage Technologies.”
- Samsung. 2017. “ESS Batteries by Samsung SDI.” http://www.samsungsdi.com/upload/ess_brochure/2017SamsungSDI_ESS_EN.pdf.
- Samsung. 2018. “ESS Batteries by Samsung SDI.” http://www.samsungsdi.com/upload/ess_brochure/201803_SamsungSDI%20ESS_EN.pdf.
- Samsung. 2016. “Smart Battery Systems for Energy Storage.” http://www.samsungsdi.com/upload/ess_brochure/SamsungSDI_ESS_201609EN.pdf.
- Tesla. 2018. “Powerpack: Utility and Business Energy Storage.” <https://www.tesla.com/powerpack>.
- Tesla. 2018. “Powerwall.” <https://www.tesla.com/powerwall>.
- UniEnergy. 2016. “Uni.System Grid-scale Energy Storage Solution.” http://www.uetechologies.com/images/product/UET_UniSystem_Product_Sheet_reduced.pdf.
- US Energy information Administration (EIA). 2018. *U.S. Battery Storage Market Trends*. https://www.eia.gov/analysis/studies/electricity/batterystorage/pdf/battery_storage.pdf.
- Vionx Energy. “Vanadium Redox Flow Battery: A Better Solution.” <http://www.vionxenergy.com/products/>.

Appendix E: Survey Instrument

Start of Block: Respondent Company Profile and Introduction

What is your company's size (employees) in New York State in terms of FTE (Full Time Equivalent)? [Enter number]

Overall in New York State (1)

In New York State doing energy storage projects (2)

Overall outside New York State in North America (U.S. and Canada) (3)

We are collecting data on Distributed Energy Storage (DES) systems that are installed primarily for load management or grid services rather than installed primarily for backup power or resilience. DES refers to systems in the kW to multi-MW range located behind or in-front-of a customer's meter within the distribution and sub-transmission system, excluding bulk storage.

What is your firm's role in the market for Distributed Energy Storage (DES) systems? [Check all that apply]

Manufacturer (1)

Distributor (2)

Sales (3)

Integrator (4)

Developer (5)

Installer (6)

Financier (7)

Other(specify) (8)

End of Block: Respondent Company Profile and Introduction

Start of Block: Installation Activities

Please respond to the following questions for DES projects primarily for load management or grid services you have installed, commissioned, or those in the pipeline with a contract signed and submitted for permitting and interconnection in New York State in 2017. Please do not include projects your company only contributed to.

	Lead Acid (1)	Lithium Ion (2)	Thermal (3)	Other (4)
Total number of in-front-of-the-meter projects (1)				
Total number of behind-the-meter projects (2)				

What percentage of your company's DES portfolio in North America (U.S. and Canada) is in New York State, based on capacity? [Enter percentage]

% (1) _____

What percentage of your company's New York State DES portfolio is in New York City, based on capacity? [Enter percentage]

% (1) _____

Approximately what percent of your New York State customers that have received DES proposals since January 2017 have received contracts? [Enter percentage]

% (1) _____

Of those 2017 New York State projects with executed contracts, what percent are waiting for permits to be approved? [Enter percentage]

% (1) _____

End of Block: Installation Activities

Start of Block: Business Strategies

What percent of your DES systems in New York State in 2017 have each of the following types of contractual arrangements? [Enter percentage].

If you don't know, then write NA in the space provided.

	In front of the meter (%) (1)	Behind the meter (%) (2)
Third party ownership (1)		
Site or end user ownership (2)		
Performance contracting or shared savings (3)		



What percent of your DES customers in New York State in 2017 are in each of the following sectors [Sum to 100%]

- Single family to four plex residential (%) : _____(1)
- Multifamily (five or more units) (%) : _____(2)
- Commercial (not utility) (%) : _____(3)
- Industrial (not utility) (%) : _____(4)
- Utility (%) : _____(5)
- Municipal, University, Schools, or Healthcare ("MUSH") (%) :_(6)
- Other (specify): : _____(8)
- Total : _____

Which of the following benefits are important in closing the deal for your DES customers in New York State in 2017? [Check all that apply]

- Investment tax credit (1)
 - Demand charge management (2)
 - Demand response payments (3)
 - Distributed generation integration (4)
 - Non-wires alternative services (5)
 - Any other benefits you typically promote? (specify): (6)
-
- Don't know (7)

What percent of your DES customers in New York State in 2017 use financing? [Enter percentage]

% (1) _____

Don't know (2)

Confidential Information (3)



Of those DES customers in New York State in 2017 that use financing, what percent are in the following sectors? [Sum to 100%]

Single family to four plex residential (%) : _____(1) Multifamily (five or more units) (%) : _____(2) Commercial (not utility) (%) : _____(3)
Industrial (not utility) (%) : _____(4) Utility (%) : _____(5)
Municipal, Universities, Schools, or Healthcare ("MUSH") (%) : _____(6) Other (specify): : _____(7)
Total : _____

End of Block: Business Strategies

Start of Block: Intro and primary use case

Next are some questions about the primary use case (geographic location, customer type, technology, and size) of DES systems your company sells. This primary use case applies to one with the highest number of projects, and only to your DES systems installed, commissioned, or those in the pipeline with a contract signed and submitted for permitting and interconnection in 2017 in New York State.

Please define your primary use case (geographic location, customer type, technology, and size) [Choose one from each drop down list below]

Geographic location

- New York City (1)
 - Westchester County (2)
 - Long Island (3)
 - Other locations in NYS (4)
-

Customer type

- Utility customers (1)
 - Industrial customers
 - (2)
 - Commercial customers
 - (3)
 - Residential customers
 - (4)
 - Municipal, Universities, Schools, or Healthcare ("MUSH") customers (5)
-

Technology

Lithium Ion (1)

Lead Acid (2)

Thermal (3)

Other (4)

We'd like to understand the scale of your primary use case. Please provide an estimate of the average system size (kWh) in the space provided below.

Average kWh (1) _____

End of Block: Intro and primary use case

Start of Block: Total Installed Cost

For your primary use case (geographic location, customer type, technology, and size), what is the average total installed cost \$/kWh?

Total includes all costs for hardware, EPC and soft costs.

\$/kWh (1) _____



For your primary use case (geographic location, customer type, and technology) of DES systems in New York State in 2017, which percentage is constituted by the following: [Sum to 100%]

Hardware cost (%) (Battery modules, inverter, containerization, controller, power control, HVAC system, meter, insulation. Excludes upgrades required for permitting or interconnection approval.):____(1)

Engineering and Construction cost (%) (Design, site preparation/survey, transportation, PE approval, testing, electrician and installation labor, wiring, fencing, testing, commissioning, and enrollment in energy markets. Excludes upgrades required for permitting or interconnection approval.):_(2)

Permitting cost (%) (Including application fees, responding to requests for additional information, studies, and unique safety protections required from the AHJ):____(3)

Interconnection cost (%) (Including application, and required upgrades or studies cost):_(4)

Customer acquisition cost (%):_(5)

Finance cost (%) (Including cost of capital, potential interest rate increases, due diligence, legal compliance and regulatory costs):____(6)

Total: _____

End of Block: Total Installed Cost

Start of Block: Cycle Time and Staff Time

Next are some questions about the cycle time for the primary use case (geographic location, customer type, and technology) you listed above for DES systems your company sells in New York State in 2017. This cycle time is incurred up to and including the commissioning period for all of your DES systems installed, commissioned, or those in the pipeline with a contract signed and submitted for permitting and interconnection in 2017 in New York State.

For your primary use case in New York State in 2017, please list the average cycle time for various stages. We understand there are many factors that influence the cycle time, but we'd like you to provide your best estimate. [Fill in blanks in months]

	Number of Months (1)
Length of time for customer acquisition: from initial engagement to proposal being presented to the customer (1)	
Length of time from proposal to agreement to proceed (2)	
Length of time from agreement to proceed to site contract execution (3)	
Length of time to prepare electrical, building and/or fire department permits (before application submission) (4)	
Length of time to obtain approved permits from building and/or fire departments (after application submission) (5)	
Length of time to obtain interconnection approval from utility (6)	
Length of time from site contract execution to system commissioning (7)	
Length of time to commission the system (8)	

For your primary use case (geographic location, customer type, technology, and size) of DES systems in New York State in 2017, do you spend more staff time on New York State specific projects compared to other states where you do business?

If so, please provide an estimate of additional staff time (2 times, 3 times, etc.) you spend on New York projects compared to other states along with a brief explanation. For example, some potential increases in staff time could be due to permitting, interconnection, customer training, financing, and project management.

Within customer acquisition, what comprises the most extensive portion of your staff's time?

- Customer Identification (1)
- Closing the deal (2)
- Contracting (3)
- Audit/site assessment/data logging (4)
- Some other activity (5)

Don't know (6)

Confidential Information (7)

End of Block: Cycle Time and Staff Time

Start of Block: Questions about secondary use cases and factors

Finally, we have some questions about the cost (\$/kWh) and cycle time (months) for **other installations** for DES systems your company sells in New York State in 2017. These costs and cycle time are incurred up to and including the commissioning period for all of your DES systems installed, commissioned, or those in the pipeline with a contract signed and submitted for permitting and interconnection in 2017 in New York State.

Please indicate for each of the following factors which significantly decreased or significantly increased the total cycle time (months) and/or the total cost (\$/kWh) of the DES projects you installed, commissioned or are in the pipeline in 2017 in New York State. Only choose factors that apply to your **other installations**. For factors that apply to your primary use case, please leave row blank.

	Compared to your primary use case, costs (\$/kWh) were significantly			Compared to your primary use case, cycle times (months) were significantly		
	Lower by 20% or more (1)	Higher by 20% or more (2)	No effect or Don't know (3)	Lower by 20% or more (1)	Higher 20% or more (2)	No effect or Don't know (3)
Project located in NYC (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project located in Westchester County (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project located in Long Island (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project in other locations in NYS (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility customers (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Industrial customers (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial customers (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Residential customers (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Municipal, Universities, Schools, or Healthcare customers (15)

System sizes 20% or more larger than primary use case (9)

When the system is designed to provide backup power (10)

When solar is included in the system (11)

When distributed generation is included in the system (12)

Other factors: (13)

Other factors: (14)

End of Block: Questions about secondary use cases and factors

Start of Block: Closing

Is there anything about your experience completing DES projects in New York State that we have not discussed today, or that worked well or didn't work well, that you would like to convey to NYSERDA?

End of Block: Closing