# Green Jobs-Green New York Financing Status Update Advisory Council Meeting December 6, 2011

Jeff Pitkin, Treasurer



#### Agenda

- Unsecured loan portfolio status
- Revisions to loan underwriting standards
- Changes to loan terms
- On-bill recovery financing implementation
- Capital markets approach developments



<u>Status</u>	# Loans	<u>Amount</u>
Closed and Purchased	664	\$5,541,238
Closed Awaiting Purchase	21	177,129
Approved Pending Completion	<u>256</u>	<u>2,376,484</u>
Subtotal	941	<u>\$8,094,851</u>
Pre-approved	<u>448</u>	
Total	<u>1,389</u>	



Loans Outstanding	<u>Tier 1</u>	<u>Tier 2</u>	<u>Total</u>
Number of Loans	637	23	660
Weighted Avg FICO score	747	680	744
Weighted Avg Original Term	11.9	14.1	12.0
Weighted Avg Term Remaining	11.6	13.8	11.7
Weighted Avg Interest Rate	3.57%	3.60%	3.57%
Average Monthly Payment	\$81	\$69	\$81
Average Loan	\$8,351	\$8,789	\$8,366
Average Current Balance	\$8,102	\$8,625	\$8,120
Current Balance of Loans	\$5,160,997	\$198,372	\$5,359,369
% of Total	96.3%	3.7%	100.0%



	<u>Tier 1</u>		<u>Tier 2</u>	
Delinquency analysis	# Loans	% of Loan\$	# Loans	% of Loan\$
Current	634	99.6%	22	97.4%
31-60 days past due	2	0.3%	0	0.0%
61-90 days past due	0	0	0	0.0%
90+ days	<u>1</u>	<u>.1%</u>	<u>1</u>	<u>2.6%</u>
Total	637	100.0%	23	100.0%



Loan Application Approval	# Loans	% of Total	<u>Adjusted</u>
Approved	1,389	60%	54%
Denied	765	33%	36%
Denied Tier1, but didn't pursue Tier2	<u>178</u>	<u>8%</u>	<u>n/a</u>
Total	2,322	100%	100%

Reason for Denial	<u># Loans</u>	% of Total
Debt Ratio	397	42%
Credit Score	215	23%
Bankruptcy, foreclosure, repossession	163	17%
Collections, judgments, chargeoffs	144	15%
Other	<u>24</u>	<u>3%</u>
Total	943	100%



## Revisions to Loan Underwriting Standards

Standard	Unsecured "Tier 1" (Funded from revolving loan fund, aggregated, and financed through capital markets)	Unsecured "Tier 2" (Funded from revolving loan fund, monitor for 2-3yrs acceptable performance, and financed through capital markets)
Minimum FICO or alternate	640 680 if self-employed 2yrs+ 720 if self-employed < 2yrs	No minimum FICO  • Current on energy bills for at least 2 consecutive months in each of last 2yrs  • No utility/mortgage payment > 60 days late in past 2 yrs  • Current on any mortgage payments for last year
Debt:Income	Up to 50%	Up to 55% * Up to 70% if FICO 680+ ** Waived for applicants who qualify for Assisted Home Performance with ENERGY STAR (50%/\$5,000) subsidy ***
Bankruptcy	None within last 7 yrs	None within last 5 yrs **
Judgments	No outstanding collections, judgments, or liens > \$2,500	

<sup>\*</sup> Revised 1/26/2011



<sup>\*\*</sup> Revised 7/21/2011

<sup>\*\*\*</sup> Revised 10/17/2011

# Impact of Changes to Standards

#### Loan Denials Down/ Tier 2 penetration up

	<b>Cumulative</b> 9/30/2011	%	% of Decisions	Cumulative 11/13/11	%	% of Decisions
Preapproved - Tier 1 - Tier 2 - Total	1,188 57 1,245	95.5% 4.5% 100.0%	59.7%	1,490 80 1,570	94.9% <b>5.1%</b> 100.0%	61.4%
Denials Total	839 2,084	100.070	40.3%	987 2,557	100.070	38.6% 100.0%



## Changes to Improve Effectiveness for Customers/ Contractors

- Implementing 25% contractor advance
- Implementing change to allow consumers to assign LIPA/utility incentive
- Change to access utility account payment history



#### Schedule

- Legislation calls for program to be implemented by 5/30/2012 (300 days after signing)
- Working on early implementation
- Phased implementation
  - 1. Residential
  - 2. Small Business/Not-for-Profit
  - 3. Multifamily Buildings



#### Roles

- NYSERDA administrator, capital provider
- Utility billing and collection

Central Hudson, Con Ed, National Grid (upstate), NYSEG, Orange & Rockland, Rochester Gas & Electric, Long Island Power Authority

- Lender reviews eligibility, prepares financing agreement, disburses loan proceeds
  - Residential Energy Finance Solutions to launch; add additional lenders
  - Small Business/NFP/Multifamily Participating lenders
- Loan Servicer (Concord Servicing Corporation) tracks loan account status, data exchange with utilities
- Mortgage Servicer (Signature Title & Escrow) performs last owner search, records mortgage and satisfaction associated with on-bill recovery financing agreement



#### Residential Loan Terms



#### Residential Loan Process

Customer qualifies for financing by Lender
Customer is provided statutory Notice and Right to Rescind documents
Customer signs Note and Mortgage
Contractor paid in full by Lender upon completion of work and
submission of certificate of completion signed by contractor and
customer
Lender transmits loan information to Loan Servicer; Loan Servicer
notifies NYSERDA for loan payment, and notifies Utility to commence
utility account installment charge
Mortgage Servicer files mortgage
NYSERDA Loan Installment charges commences in next 1-2 bills
Weekly/monthly data exchange between Utility and Loan Servicer
Utility remits collections monthly to Loan Servicer



#### Residential Loan Process (Cont'd)

Utility collections first applied to utility service charges, then NYSERDA
Loan Installment charge
Late payment charges and adjustments calculated by utility using
normal practices and communicated to Loan Servicer
Utility follows normal practices for Notice of Termination, deferred
payment arrangements
Customer can make partial or full prepayment by contracting
NYSERDA; Loan Servicer reports adjustment to Utility
If customer voluntarily suspends/terminates service, Utility reports
closure to NYSERDA/Loan Servicer and Loan Servicer commences
direct statement ("off-bill") billing to customer until successor customer
establishes service at address
Utility notifies NYSERDA/Loan Servicer when successor customer
establishes service; NYSERDA confirms to start installment charge for
successor customer unless prior customer satisfied prior to sale

#### Residential Loan Process (Cont'd)

Customers eligible for bimonthly billing and budget billings
NYSERDA complaint handling procedures
NYSERDA phone/email contact info printed on bill; complaint procedures provided to customer up front and included as bill insert annually
NYSERDA will receive complaint and make determination of disputed amount
Appeals process established
Social Services and HEAP payment eligibility
NYSERDA payments to utilities
Loan Servicer provides annual interest reporting to customer – interest
component of payments may be tax-deductible
NYSERDA annual reporting requirements



#### Capital Markets Approach Developments

- Obtaining access to Moody's Analytics/Equifax CreditForecast.com provides access to NY home equity loan payment statistics and forecasts
- Exploring acceleration of bond issuance
  - Concern over reversion of Qualified Energy Conservation Bond (QECB) bonding authority, which reimburses ~70% of interest costs. Initial loan interest rate 3.99%/3.49%/2.99% predicated on subsidy
  - Issue bonds prior to having loan pool fully lent out results in financing costs being incurred at issuance, but more than offset by preservation of bond interest subsidy
  - RFP to select bond underwriters
    - 3 firm co-manager syndicate (large, regional, MWBE)
    - Issue RFP Dec/Jan
  - Meetings with Rating Agencies
  - NYSERDA Board/PACB Approval
  - Possible issuance 1<sup>st</sup> Quarter 2012

