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Governor

NYSERDA

RICHARD L. KAUFFMAN
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Acting President and CEO

Dear Participating Contractors,

We are issuing a correction to the July 9, 2020, Program Announcement and the July 10, 2020, webinar where Program discussed homeowners accessing the increased Assisted Home Performance subsidy. Please use the following process if you wish to increase the maximum subsidy from \$4,000 to \$5,000 for an existing Assisted Home Performance project. Please note, this process will also work for customers approved with a 0% loan (customer's will **not** lose the 0% loan by taking advantage of the higher subsidy amount)

For AHP projects where the initial application was submitted between June 1, 2020, and July 12, 2020, where the customer would like to access the higher subsidy cap (\$5,000 for single family or up to \$10,000 for 2-4 family residences), the below steps must take place. Note: contractor tasks are indicated in **bold**.

- **Contractors sends an email request for subsidy Re-Evaluation to:**
ADeTienne@slipstreaminc.org, AEdge@slipstreaminc.org, GBauer@slipstreaminc.org,
SNackers@slipstreaminc.org Smaves@slipstreaminc.org

Please format the email as follows:

Subject line: EFS FILE # - Last Name – Subsidy Re-Evaluation

Body of Email: Please re-evaluate this subsidy to determine if customer is eligible for a higher maximum subsidy.

- EFS reviews, and if approved, re-opens the project and modifies the maximum subsidy amount.
- EFS informs the customer, contractor and CLEARResult of the approved increase.
- CLEARResult rolls back the project in the NY HP Portal to the Subsidy Pre-Approval Stage.
- The contractor is notified of the project update through the NY HP Portal.
- **Contractor uploads the revised project with the increased subsidy amount.**
- The project then proceeds through the normal approval process.

In the event there was a loan (either 0% or the traditional interest rate), updated loan docs will be available at the Final HPXML stage in the NY HP Portal and the customer will need to sign the updated loan documents resulting from the subsidy increase.

In the next few days, CLEARResult account managers will be reaching out to contractors with Assisted Home Performance projects eligible for the subsidy increase to go over the process and answer any questions.

We recognize that this may cause some additional work on your part and we thank you for your understanding to make this work in the best interest of the customer.

EmPCalc Updates

We are pleased to announce the release of [EmPCalc v5.6](#) with the ability to model replacement cooling and air source heat pump systems. This version also contains inputs for the Assisted Home Performance Direct Install component of the recently announced Program Changes.

New to EmPCalc v5.6:

- Assisted Home Performance Direct Install (AHP DI)
- Room Air Conditioner (RAC) to Room Air Conditioner
- Central Air Conditioner (CAC) to Central Air Conditioner
- Room Air Conditioner (RAC) to Central Air Conditioner (CAC)
- ASHP Calculator

This is a mandatory upgrade due to the new features and bug fixes that were completed. New projects submitted after August 10, 2020, not using the updated EmPCalc will be returned requesting that the updated version be used. Approved in-progress projects can continue through project completion in their current EmPCalc version.

Additional information on EmPCalc's versioning, modeling limitations and how to provide feedback can be found on the [Contract Support website](#).

If you have any questions regarding these Program changes, please reach out to your account manager or NYSERDA with any additional questions or concerns.

Sincerely,
NYSERDA's Energy Affordability and Equity Team