Subject: NYSERDA, NY Sun/Energy Storage remains open for business

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Dear NY-Sun and Energy Storage Participating Contractors,

We hope that this email finds you and your loved ones well. As we all know, these are extraordinarily difficult days. Our first priority is supporting Governor Cuomo's COVID-19 response and protecting the well-being of New Yorkers. We recognize the health crisis and work shutdowns have caused disruptions to your business. But we also know that the State's clean energy and climate policies cannot be ignored. Establishing and maintaining stability in these critical areas will be key for recovery after this crisis subsides. This approach will help ensure that New York remains positioned to meet Governor Cuomo's nation-leading climate commitments.

NYSERDA remains open for business. Our physical offices are closed but all staff are working remotely with access to our systems and network. The NY-Sun and Storage application portals remain open and you can contact any members of our teams using phone or email. Similarly, DPS Staff remain available for ombudsman services, and the Interconnection Policy and Interconnection Technical Working Groups are continuing to meet via webinar.

With the absolute priority being on preventing the spread of COVID-19 and protecting the health of all New Yorkers, on March 30 Governor Cuomo issued Executive Order
202.13 clarifying that only certain construction constitutes essential construction, and authorized the Empire State Development (ESD) to determine which construction is essential and thereby exempt from the in-person workforce prohibition. ESD has posted Essential Construction Guidance and Frequently Asked Questions for the energy industry, which defines for the energy industry what construction activity qualifies as essential or emergency-related. Please review the FAQ guidelines which provides guidance regarding the specific categories of projects that are considered essential.

Also, on March 31, NYSERDA issued updated <u>guidance</u> to our contractors regarding changes to our programs in response to COVID-19. As such, NYSERDA's Quality Assurance team has canceled all in-field Quality Assurance inspections for the NY-Sun Residential and Nonresidential Programs. Additionally, all in-field scheduling of completed projects have been suspended until further notice. Please be advised, this is a fluid situation and additional

program updates will be provided as quickly as possible to address questions that have been raised with our team. We are also examining additional program processes that could be transitioned to a virtual approach to minimize disruptions.

Additionally, NYSERDA and DPS will continue to seek input from the industry as to impacts being experienced as a result of COVID-19, potential programmatic modifications which may be responsive to these conditions, and ideas that can be considered to support the industry in ramping back up when the crisis subsides. Written comments are invited and all comments should refer to "Case 15-E-0751" and be submitted by e-filing, through the Department of Public Service's Document and Matter Management System (DMM), or by email to the Secretary of the Public Service Commission at secretary@dps.ny.gov. You can register with DMM online. Comments submitted by e-filing or email will be posted in DMM.

We also hope you can join both the NYSERDA Distributed Energy Resource team and DPS Staff for an informational webinar on Friday, April 3 at 2:00 p.m. ET. We will also continue to seek industry input beyond this webinar. Interested attendees are encouraged to register online in advance.

NYSERDA Distributed Energy Resources & DPS Informational Webinar

Friday, April 3, 2020 2:00 - 3:30 p.m. ET Via WebEx/teleconference

Register for the Webinar

Please continue to reach out to any members of our team with questions or concerns. Even during these uncertain times, our commitment to growing New York's clean energy sector remains steadfast and we value our continued partnership.

Sincerely,

David Sandbank, Vice President Distributed Energy Resources Technology Jason Doling, Assistant Director, DER Team Max Joel, Program Manager, NY-Sun



About NY-Sun

NY-Sun is Governor Andrew M. Cuomo's \$1 billion initiative to advance the scale-up of solar and move the State closer to having a sustainable, self-sufficient solar industry. Since 2011, solar in New York State has increased more than 1,000 percent and leveraged nearly \$2.8 billion in private investments. There are nearly 12,000 people engaged in solar jobs across New York.

About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and support to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs, visit nyserda.ny.gov or follow us on Twitter, Facebook, YouTube, or Instagram.

1-866-NYSERDA | info@nyserda.ny.gov | 17 Columbia Circle, Albany, NY 12203

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