# ADVANCED ENERGY CODES PROGRAM: PROCESS EVALUATION PHASE II APPENDICES

#### Final

## Prepared For:

New York State Energy Research and Development Authority (NYSERDA)

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NYSERDA Contract 32883 May 2017

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# **Table of Contents**

Notice	i
Table of Contents	ii
Appendix A: Survey Instruments	A-1
Appendix B. Survey Results	B-1
Appendix C. Survey Responses to Open-Ended Questions	
Appendix D. Municipal Services Interview Guide	D-1

# **Appendix A: Survey Instruments**

#### Welcome

The New York State Energy Research and Development Authority (NYSERDA) is conducting a study of practices related to implementation of the October 2016 updates to the Energy Conservation Construction Code of New York State and the role of design professionals. Throughout the survey, we will refer to the October 2016 updates to the Energy Conservation Construction Code of New York State as the "2016 Energy Code."

The purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used for code enforcement purposes. Industrial Economics, as an independent research firm, in conjunction with NYSERDA's Performance Management staff, will keep the information you provide, including your name and contact information, confidential to the extent permitted by law. NYSERDA's analysis will use summary level data, and will not identify individual respondents or firms without obtaining written approval from quoted sources.

This survey should take about 10 minutes to complete. You do not need to conduct any research to respond to this survey.

NYSERDA's records indicate that you attended training on the 2016 Energy Code between April 2015 and June 2016. The questions in this survey ask you to describe what, if any, changes you have made in your work as a design professional due to the information learned through training.

Please answer the following questions to the best of your ability, and choose one response for each multiple choice question unless otherwise noted.

# Part I. Background

1. Does your work involve residential buildings?
Yes
○ No
2. Does your work involve commercial buildings?
Yes
No

## Part II. General Familiarity with the 2016 Energy Code

Please select "N/A" for any questions not relevant to your work. For example, if you do not work on residential buildings, select "N/A" for the questions related to the residential energy code.

3. Please rate your un excellent.	derstanding of	the following	on a scale of o	ne to five, whe	re one is poor,	and five is
	1 - Poor	2 - Fair	3 - Good	4 - Very Good	5 - Excellent	N/A
Energy Code overall						
2016 Residential Energy Code updates						
2016 Commercial Energy Code updates						
4. Please rate your lev				your designs	on a scale of o	ne to five,
	1 - Not at all confident	2 - Slightly confident	3 - Somewhat confident	4 - Moderately confident	5 - Extremely confident	N/A
2016 Residential Energy Code						
2016 Commercial Energy Code						
5. Would you feel com your colleagues or bus		_	omply with the	2016 <b>Resident</b>	<b>ial</b> Energy Cod	e to one o
Yes						
No						
N/A						
Why or why not?						

6. Would you feel com			with the 2016 <b>Con</b>	nmercial Energy	Code to one of
Yes					
No					
N/A					
Why or why not?					
7. On a typical project separately for residen	•		e to set design obje	ectives? Please re	espond
			Both - set design objectives early and		
	Set design objectives early	Reference for compliance later	reference for compliance later	Depends on the project	N/A
Residential project				p. sjest	
Commercial project					
on a scale from one to in many buildings, inc increase construction Please respond separ	reasing the insulacests, can reduc	ation levels and c e the HVAC syste tial and commerc	overall tightness of t em size, which may	the envelope, whi	ch may uction costs.
	important	important in	nportant importa	int important	N/A
Residential designs			0 0	0	
Commercial designs					
9. Please rate your ag a scale of one to five,		_		• •	ou received on
	1 - Strongly disagree	2 - Disagree	<ul><li>3 - Neither agree nor disagree</li></ul>	4 - Agree	5 - Strongly agree
I have applied much of the training content to my job.					
The training has helped me do my job better.					
I have changed some aspects of my work to apply the training.		0	0		

# Part III. Use of Design Tools and Services

10. In general, <b>before</b> designing buildings? P	•		• •	•		vhen
	Yes		No	N/A	Е	on't Know
Residential buildings						
Commercial buildings						
11. In general, <b>after</b> yo buildings? Please resp				-	v services whe	en designing
	Yes		No	N/A		on't Know
Residential buildings						
Commercial buildings						
12. On a scale of one t Code objections during training?			•		•	
Received energy code objections <b>before</b>	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always	Don't Know
NYSERDA training  Received energy code						
objections <b>after</b> NYSERDA training						
13. <b>Before</b> you attended RESCheck or COMCh		_	•		re tools, such	as
Yes - RESCheck						
Yes - COMCheck						
No						
Oon't Know						
Yes - other (please spe	ecify)					

14. <b>After</b> you attended the NYSERDA training, do you use compliance software tools, such as RESCheck or COMCheck, to show compliance with the Energy Code?
Yes - RESCheck
Yes - COMCheck
○ No
O Don't Know
Yes - other (please specify)
15. If you use compliance software tools, what percentage above code minimums did your projects typically show <b>before</b> you attended the NYSERDA training? You can estimate using a range or average.
On't know
○ N/A
Percentage (fill in)
16. If you use compliance software tools, what percentage above code minimums did your projects typically show <b>after</b> you attended the NYSERDA training? You can estimate using a range or average.
On't know
○ N/A
Percentage (fill in)
17. <b>Before</b> you attended the NYSERDA training, did you or your firm use performance-based energy modeling, such as REMRate or EnergyGauge?
Yes - REMRate
Yes - EnergyGauge
○ No
On't know
Yes - other (please specify)

18. <b>After</b> you attended the NYSERDA training, do you or your firm use performance-based energy modeling, such as REMRate or EnergyGauge?
Yes - REMRate
Yes - EnergyGauge
○ No
Oon't know
Yes - other (please specify)
19. If you or your firm use performance-based energy modeling, what percentage below the baseline did your projects typically show <b>before</b> you attended the NYSERDA training? You can estimate using a range or average.
On't know
○ N/A
Percentage (fill in)
20. If you or your firm use performance-based energy modeling, what percentage below the baseline did your projects typically show <b>after</b> you attended the NYSERDA training? You can estimate using a range or average.
On't know
○ N/A
Percentage (fill in)

# Part IV. Design Team Communication

Envelope insulation

21. In general, on a so communicate with build projects?					-	-	
	1 - Never	2 -	Rarely	3 - Sometimes	4 - Off	ten	5 - Always
Building contractors			$\bigcirc$				
HVAC and lighting designers						)	
22. Have your commu	nications witl	h contractor	s about ene	gy use chan	ged since the	e NYSERDA	training?
Yes							
No							
If yes, how?							
23. In general, <b>before</b> and five is always, how continuous air barriers <b>residential</b> buildings?	w often did yo s, and envelo	ou communi	cate with co	ntractors to e	ensure that v	apor retarde	ers,
			3 -				
	1 - Never	2 - Rarely	Sometimes	4 - Often	5 - Always	Don't Know	N/A
Vapor retarders							
Continuous air barriers							
Envelope insulation							
24. In general, <b>after</b> yo five is always, how oft air barriers, and envel	en do you co	mmunicate	with contrac	tors to ensur	e that vapor	retarders, co	ontinuous
	1 - Never	2 - Rarely	Sometimes	4 - Often	5 - Always	Don't Know	N/A
Vapor retarders							
Continuous air barriers							

			3 -				
	1 - Never	2 - Rarely	Sometimes	4 - Often	5 - Always	Don't Know	N/A
Continuous air barriers							
Envelope insulation							
26. In general, <b>after</b> yo five is always, how ofte envelope insulation are	en do you co	mmunicate	with contract	ors to ensur	e that contin	uous air barri	
			3 -				
	1 - Never	2 - Rarely	Sometimes	4 - Often	5 - Always	Don't Know	N/A
Continuous air barriers							
Envelope insulation							

25. In general, **before** you attended the NYSERDA training, on a scale of one to five, where one is never and five is always, how often did you communicate with contractors to ensure that continuous air barriers

and envelope insulation were installed properly when you were working on commercial buildings?

# Part V. Process Changes

•	ny new information to, or changed dential buildings due to the requ	• .	
	<b>acima</b> i bananige dae te aie requ		orgy codo.
	Yes	No	N/A
Added new information			
Changed the formatting			
28. Have you added ar	ny new information to, or changed	d the formatting of your o	drawings or supporting
documentation for com	nmercial buildings due to the req	uirements of the 2016 E	nergy Code?
	Yes	No	N/A
Added new information			
Changed the formatting			
•	ion of the 2016 Energy Code, have	ve you started using diffe	erent compliance paths
from the path(s) you us	sed to use?		
Yes			
No			
If yes, please explain.			

#### Part VI. Implementation of Specific Provisions

This section is designed to understand your implementation of specific Energy Code provisions. For each provision, please indicate if you incorporate the provision into your building designs, if you do not incorporate the provision, or if incorporating the provision is the responsibility of a separate entity.

For provisions that you implement, please indicate whether you began incorporating them before or after the NYSERDA training you received.

As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used for code enforcement purposes.

	Yes - incorporated before training	Yes - began incorporating after training n	No - do ot incorporate	No - provision is the responsibility of a separate entity	Don't know	N/A
continuous air barrier shall be provided roughout the building thermal envelope. reaks or joints in the air barrier shall be ealed.						
016 Energy Code-required levels of ductwork and piping insulation						
I recessed luminaires installed in the building ermal envelope shall be IC-rated and labeled having an air leakage rate not more than 2.0 m (0.944 L/s). All recessed luminaires shall a sealed with a gasket or caulk.						
roper class of vapor retarders provided in terior side of frame walls (except zone 4)						
ot using building cavities as ducts or enums, including as returns				$\bigcirc$		
eating and cooling equipment shall be sized accordance with ACCA Manual S based on all ding loads calculated in accordance with CCA Manual J or other approved heating and soling calculation methodologies.	$\bigcirc$	$\bigcirc$				
entilation shall be provided that meets the ternational Residential Code or International echanical Code, or other approved means of entilation. Outdoor air intakes and exhausts hall have dampers that close when the estem is not operating.				0	0	

and piping insulation  All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.  Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum	throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.  2016 Energy Code-required levels of ductwork and piping insulation  All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.  Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum	N/A	No - provision is the responsibility of a separate entity	No - do not incorporate	incorporating	Yes - incorporated before training	
and piping insulation  All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.  Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum	and piping insulation  All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.  Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum						throughout the building thermal envelope. Breaks or joints in the air barrier shall be
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is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum	is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors  Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum			0			All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.
Each cooling system shall include either an air or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum required by Ch.4 of the IMC	or water economizer.  Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum						Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors
be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum	be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum						
							be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum

# Part VII. Open-Ended Questions

	et significant changes you have made to your designs related to the 2016 Energy
·	e up to three examples.
Example 1	
Example 2	
Example 3	
33. Have you faced a	ny barriers to implementing changes related to the 2016 Energy Code?
O No	
34. If you have faced have you faced? (Sel	barriers to implementing changes related to the 2016 Energy Code, what barriers ect all that apply)
Cost	
Client preferences	
Interaction with contr	actors
N/A	
Other (please specify	<b>(</b> )
35. If you have faced attempted to address	barriers to implementing changes related to the 2016 Energy Code, have you these barriers?
Yes	
No	
○ N/A	
If yes, how?	
If no, why not?	

. What would you say was the most useful aspect of the NYSERDA training in practice?  . Are there other changes you have made since implementation of the 2016 Energy Code that were not divessed in this survey? If yes, please explain.	6. Is there anyth	ning you have tried to implement to comply with the 2016 Energy Code the	hat is not working?
s. Are there other changes you have made since implementation of the 2016 Energy Code that were not			
	7. What would yo	ou say was the most useful aspect of the NYSERDA training in practice	?
Idressed in this survey? If yes, please explain.			ode that were not
	ddressed in this	survey? If yes, please explain.	

#### Welcome

The New York State Energy Research and Development Authority (NYSERDA) is conducting a study of practices related to implementation of the October 2016 updates to the Energy Conservation Construction Code of New York State and the role of design professionals. Throughout the survey, we will refer to the October 2016 updates to the Energy Conservation Construction Code of New York State as the "2016 Energy Code."

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This survey should take about 10 minutes to complete. You do not need to conduct any research to respond to this survey.

Please answer the following questions to the best of your ability, and choose one response for each multiple choice question unless otherwise noted.

# Part I. Background

1. Did you attend any	formal training on the 2016 Energy Code?	
Yes		
No		
organization provided	nal training, what type of training (e.g. online versus in polythe training?	erson), and which
Training type		
Organization		
3. In the past year, ha Yes No	ve you worked professionally on at least one project in N	New York State?
4. Does your work inv	rolve residential buildings?	
Yes		
No		
5. Does your work inv	rolve commercial buildings?	
Yes		
No		

## Part II. General Familiarity with the 2016 Energy Code

Please select "N/A" for any questions not relevant to your work. For example, if you do not work on residential buildings, select "N/A" for the questions related to the residential energy code.

6. Please rate your un excellent.	derstanding of	the following	on a scale of o	ne to five, whe	re one is poor,	and five is
	1 - Poor	2 - Fair	3 - Good	4 - Very Good	5 - Excellent	N/A
Energy Code overall						
2016 Residential Energy Code updates						
2016 Commercial Energy Code updates						
7. Please rate your lev			_	your designs	on a scale of o	ne to five,
	1 - Not at all confident	2 - Slightly confident	3 - Somewhat confident	4 - Moderately confident	5 - Extremely confident	N/A
2016 Residential Energy Code						
2016 Commercial Energy Code						
8. Would you feel com		•	omply with the	2016 <b>Resident</b>	ial Energy Cod	le to one o
Yes						
No						
N/A						
Why or why not?						

9. Would you feel com your colleagues or but		ng how to comp	oly with the 2016	Commerc	ial Energy Cod	de to one of
Yes						
O No						
○ N/A						
Why or why not?			_			
10. On a typical project separately for residen	-	•	ode to set desiç	gn objective	s? Please res	pond
			Both - set des	-		
	Set design	Reference for	reference fo	or Depe	nds on the	
	objectives early	compliance late	r compliance la	ater p	project	N/A
Residential project						
Commercial project						
11. Please rate how in on a scale from one to in many buildings, incincrease construction Please respond separ	o five, where one reasing the insula costs, can reduce	is not at all imp ation levels and e the HVAC sys	oortant, and five overall tightnes stem size, which	is extremeles of the en	ly important. Fovelope, which	or example, may
	1 - Not at all important	3 7		Moderately mportant	5 - Extremely important	N/A
Residential designs						
Commercial designs	$\bigcirc$		$\bigcirc$			

# Part III. Use of Design Tools and Services

12. In general, do you residential and comme	•	ervices when de	esigning buildings?	Please respond s	separately for
	Yes		No		N/A
Residential buildings					
Commercial buildings					
13. In the past year, or received Energy Code				-	en have you
	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always
Received energy code objections in the past year					
14. Do you use compli Energy Code?	ance software too	ls, such as RES	Check or COMChe	eck, to show com	pliance with the
Yes - RESCheck					
Yes - COMCheck					
No					
Yes - other (please sp	ecify)				
15. If you use compliant show? You can estimate			ge above code min	imums do your p	rojects typically
Don't know					
○ N/A					
Percentage (fill in)					

16. Do you or your firm use performance-based energy modeling, such as REMRate or EnergyGauge?
Yes - REMRate
Yes - EnergyGauge
○ No
Oon't know
Yes - other (please specify)
17. If you or your firm use performance-based energy modeling, what percentage below the baseline do your designs typically show? You can estimate using a range or average.
your designs typically show? You can estimate using a range or average.
your designs typically show? You can estimate using a range or average.  Don't know
your designs typically show? You can estimate using a range or average.  Don't know  N/A

# Part IV. Design Team Communication

18. In general, on a so communicate with built projects?				-	-	
	1 - Never	2 - Rarel	y 3 - Some	etimes	4 - Often	5 - Always
Building contractors			C	)		
HVAC and lighting designers			C	)		
19. In general, on a so communicate with corinsulation are installed	ntractors to ensu	ure that vapor		nuous air ba	rriers, and env	
modiation are motalied	a property when	•	· ·	J		
modation are motalied	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always	N/A
Vapor retarders			3 - Sometimes	J		N/A
			3 - Sometimes	J		N/A
Vapor retarders			3 - Sometimes	J		N/A
Vapor retarders  Continuous air barriers	1 - Never	2 - Rarely  2 - Rarely  ve, where one ure that contin	is never and fivuous air barrier	4 - Often	5 - Always	you
Vapor retarders  Continuous air barriers  Envelope insulation  20. In general, on a so communicate with cor	1 - Never	2 - Rarely  2 - Rarely  ve, where one ure that contin	is never and fivuous air barrier	4 - Often	5 - Always	you
Vapor retarders  Continuous air barriers  Envelope insulation  20. In general, on a so communicate with cor	1 - Never	2 - Rarely  2 - Rarely  ve, where one ure that continummercial buil	is never and fivuous air barrier	4 - Often  ve is always, as and envelo	5 - Always  how often do you	you are installed

Part V. Process Changes	S		
04.11		1.0 6 00 6	
		nanged the formatting of your one control of the court of the 2016 Engles and the court of the c	
	Yes	No	N/A
Added new information	res	No	IN/A
Changed the formatting			
22 Have you added any no	wy information to or of	nanged the formatting of your c	drawings or supporting
•		he requirements of the 2016 E	
	Yes	No	N/A
Added new information			
Changed the formatting			
Changed the formatting			
23. Since implementation o	f the 2016 Energy Cod	de, have you started using diffe	erent compliance paths
from the path(s) you used t	= -	,	
Yes			
○ No			
If yes, please explain.			

#### Part VI. Implementation of Specific Provisions

This section is designed to understand your implementation of specific Energy Code provisions. For each provision, please indicate if you incorporate the provision into your building designs, if you do not incorporate the provision, or if incorporating the provision is the responsibility of a separate entity.

As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used for code enforcement purposes.

24. Do you incorporate the following provisions into your residential building designs?

	Yes - incorporate	No - do not incorporate	No - provision is the responsibility of a separate entity	Don't know	N/A
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.					
2016 Energy Code-required levels of ductwork and piping insulation					
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.					
Proper class of vapor retarders provided in interior side of frame walls (except zone 4)					
Not using building cavities as ducts or plenums, including as returns					
Heating and cooling equipment shall be sized in accordance with ACCA Manual S based on building loads calculated in accordance with ACCA Manual J or other approved heating and cooling calculation methodologies.			$\bigcirc$		
Ventilation shall be provided that meets the International Residential Code or International Mechanical Code, or other approved means of ventilation. Outdoor air intakes and exhausts shall have dampers that close when the system is not operating.					

25. Do you incorporate the following provision	ons into your	commercial	building desig	ıns?		
	Vaa	No. do	No - provision is the responsibility			
	Yes - incorporate	No - do not incorporate	of a separate entity	Don't know	N/A	
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.						
2016 Energy Code-required levels of ductwork and piping insulation						
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.						
Day-lit spaces (where vertical fenestration area is 30-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors			$\bigcirc$			
Each cooling system shall include either an air or water economizer.						
Ventilation, either natural or mechanical, shall be provided in accordance with Ch.4 of the International Mechanical Code. Mechanical ventilation shall provide the capability to reduce the outdoor air supply to the minimum required by Ch.4 of the IMC						

# Part VII. Open-Ended Questions

	t significant changes you have made to your designs related to the 2016 Energy
-	e up to three examples.
Example 1	
Example 2	
Example 3	
	ny barriers to implementing changes related to the 2016 Energy Code?
Yes	
O No	
28. If you have faced have you faced? (Sel	barriers to implementing changes related to the 2016 Energy Code, what barriers ect all that apply)
Cost	
Client preferences	
Interaction with contr	actors
N/A	
Other (please specify	r)
29. If you have faced attempted to address	barriers to implementing changes related to the 2016 Energy Code, have you these barriers?
Yes	
No	
○ N/A	
If yes, how?	
If no, why not?	

. Are there other ch	anges vou have n	nade since imn	lementation of th	ne 2016 Energy (	ode that were not
dressed in this surv			iementation of ti	le 2010 Ellergy C	ode that were not

#### Welcome

The New York State Energy Research and Development Authority (NYSERDA) is conducting a study of practices related to implementation of the October 2016 updates to the Energy Conservation Construction Code of New York State and the role of code enforcement officials. Throughout the survey, we will refer to the October 2016 updates to the Energy Conservation Construction Code of New York State as the "2016 Energy Code." This survey focuses on updates to the commercial building code.

The purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used for code enforcement purposes. Industrial Economics, as an independent research firm, in conjunction with NYSERDA's Performance Management staff, will keep the information you provide, including your name and contact information, confidential to the extent permitted by law. NYSERDA's analysis will use summary level data, and will not identify individual respondents or firms without obtaining written approval from quoted sources.

This survey should take no more than 10 minutes to complete. You do not need to conduct any research to respond to this survey.

NYSERDA's records indicate that you attended training on the 2016 Energy Code between April 2015 and June 2016. The questions in this survey ask you to describe what, if any, changes you have made in your work as a code official due to the information learned through training.

Please answer the following questions to the best of your ability, and choose one response for each multiple choice question unless otherwise noted.

## Part I. Background

1. Does your work involve commercial buildings?
Yes
○ No
2. Do you conduct plan reviews? If you do not personally conduct plan reviews but instead use a third-party, please select "No."
Yes
○ No
3. Do you conduct building inspections? If you do not personally conduct building inspections but instead use a third-party, please select "No."
Yes
○ No
4. In which municipalities do you work?

# Part II. General Familiarity with the 2016 Energy Code

5. Please rate your understanding of the following on a scale of one to five, where one is poor and five is excellent.										
	1 - Poor	2 - Fair	3 - Good	4 - Very Good	5 - Excellent					
Energy Code overall										
2016 Commercial Energy Code updates										
<u> </u>	6. How would you rate your level of confidence in enforcing the 2016 Commercial Energy Code, on a scale of one to five, where one is not at all confident, and five is extremely confident?									
1 - Not at all confident	2 - Slightly con	fident 3 - Some	what confident 4	- Moderately confide	ent					
5 - Extremely confider	nt									
7. Would you feel comfortable describing how to comply with the 2016 Commercial Energy Code to one of your colleagues or others in the design and construction communities?  Yes  No  Why or why not?  8. Please rate your agreement with the following statements about the NYSERDA training you received on a scale of one to five, where one is strongly disagree, and five is strongly agree.										
	1 - Strongly	2 Diagrae	3 - Neither agree	4 Agree	E Strongly agree					
I have applied much of the training content to my job.	disagree	2 - Disagree	nor disagree	4 - Agree	5 - Strongly agree					
The training has helped me do my job better.										
I have changed some aspects of my work to apply the training.	0	0	0	0						

## Part III. Compliance Paths

9. Please rate your comfort level assessing compliance via the following commercial compliance paths on a scale of one to five, where one is very uncomfortable, and five is very comfortable.

	1 - Very uncomfortable	2 - Uncomfortable	3 - Neutral	4 - Comfortable	5 - Very comfortable
ASHRAE 90.1					
Prescriptive					
Total building performance					

#### Part IV. Inspection Practices

This section is designed to understand whether and how often you check to ensure that specific measures have been installed properly during your inspections. As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used to evaluate individual code enforcement programs or officials.

#### Please select "N/A" if you do not conduct inspections.

10. In general, during inspections for commercial buildings, how often did you do the following**before** you attended the NYSERDA training, on a scale of one to five, where one is never and five is always?

	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always	Don't Know	N/A
Check to ensure that continuous air barriers are installed properly							
Check to ensure envelope insulation is installed properly							
Require blower door testing (for buildings less than 50,000 square feet)							

11. In general, during inspections for commercial buildings, how often do you do the following**after** you attended the NYSERDA training, on a scale of one to five, where one is never and five is always?

	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always	Don't Know	N/A
Check to ensure that continuous air barriers are installed properly							
Check to ensure envelope insulation is installed properly							
Require blower door testing (for buildings less than 50,000 square feet)							

### Part V. Review and Inspection of Specific Provisions

This section is designed to understand your review of specific Energy Code provisions for commercial buildings. For each provision, please indicate if you check the provision in commercial building plan reviews and inspections, if you do not check the provision, or if checking the provision is the responsibility of a separate entity.

For each provision that you check for, please indicate whether you began checking them before or after the NYSERDA training you received.

As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used to evaluate individual code enforcement programs or officials.

Please select "N/A" for any questions not relevant to your work. For example, if you do not conduct inspections, select "N/A" for the questions related to inspections.

	checked for provision before training	Yes – began checking for provision after training	No – do	No - provision is the responsibility of a separate entity	Don't know	N/A
continuous air barrier shall be provided bughout the building thermal envelope. Breaks coints in the air barrier shall be sealed.						
16 Energy Code-required levels of ductwork and ing insulation						
recessed luminaires installed in the building rmal envelope shall be IC-rated and labeled as ving an air leakage rate not more than 2.0 cfm 944 L/s). All recessed luminaires shall be sealed h a gasket or caulk.						
y-lit spaces (where vertical fenestration area is 40% of the gross above-grade wall area or dight area is 3-5% of the gross roof area) have parate controls from general lighting controls or automatically controlled with daylight sensors			0			
16 Energy Code-required space-specific lighting wer density (LPD)						
ch cooling system shall include either an air or ter economizer.						
ntilation, either natural or mechanical, shall be ovided in accordance with Ch.4 of the ernational Mechanical Code. Mechanical ntilation shall provide the capability to reduce the door air supply to the minimum required by .4 of the IMC		0	0			

		Yes		No -		
	Yes - checked for provision before training	<ul><li>began</li><li>checking for</li><li>provision</li><li>after</li><li>training</li></ul>	No – do	provision is the responsibility of a separate entity	Don't know	N/A
continuous air barrier shall be provided oughout the building thermal envelope. Breaks joints in the air barrier shall be sealed.						
16 Energy Code-required levels of ductwork an ing insulation	d					
recessed luminaires installed in the building ermal envelope shall be IC-rated and labeled as ving an air leakage rate not more than 2.0 cfm 944 L/s). All recessed luminaires shall be seale h a gasket or caulk.						
y-lit spaces (where vertical fenestration area is -40% of the gross above-grade wall area or vlight area is 3-5% of the gross roof area) have parate controls from general lighting controls or a automatically controlled with daylight sensors						
16 Energy Code-required space-specific lighting wer density (LPD)	g					
ch cooling system shall include either an air or ter economizer.						
ntilation, either natural or mechanical, shall be ovided in accordance with Ch.4 of the ernational Mechanical Code. Mechanical ntilation shall provide the capability to reduce the the the the capability to reduce the the the the the the IMC	e					

# Part VI. Open-Ended Questions

	t significant changes you have made to yourplan reviews related to the 2016 Energy e up to three examples. (If you do not conduct plan reviews, please fill in the first text
box with "Not Applicate	
Example 1	
Example 2	
Example 3	
	t significant changes you have made to yourbuilding inspections related to the Please provide up to three examples. (If you do not conduct inspections, please fill in 'Not Applicable.")
Example 1	
Example 2	
Example 3	
16. Have you faced at	ny barriers to implementing changes related to the 2016 Energy Code?
17. If you have faced have you faced? (Sele	barriers to implementing changes related to the 2016 Energy Code, what barriers ect all that apply)
Time	
Economic considerati	ons
Political pressure	
Technical feasibility	
N/A	
Other (please specify	

Yes  No  N/A  If yes, how?  If no, why not?  19. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not Applicable.")  20. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with "Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?  22. Are there other changes you have made since implementation of the 2016 Energy Code that were not addressed in this survey? If yes, please explain.		
f yes, how? f no, why not?  19. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not Applicable.")  20. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with "Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?	Yes	
f yes, how?  19. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not Applicable.")  20. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?	No	
19. Is there anything you have tried to implement in <b>plan reviews</b> to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not Applicable.")  20. Is there anything you have tried to implement in <b>building inspections</b> to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with "Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?	N/A	
Energy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not Applicable.")  20. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with 'Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?  22. Are there other changes you have made since implementation of the 2016 Energy Code that were not		
2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with "Not Applicable.")  21. What would you say was the most useful aspect of the NYSERDA training in practice?  22. Are there other changes you have made since implementation of the 2016 Energy Code that were not	energy Code that is not working? (If you do not condu	•
22. Are there other changes you have made since implementation of the 2016 Energy Code that were not	2016 Energy Code that is not working? (If you do not o	
22. Are there other changes you have made since implementation of the 2016 Energy Code that were not		
	1. What would you say was the most useful aspect of	the NYSERDA training in practice?
		lementation of the 2016 Energy Code that were not

#### Welcome

The New York State Energy Research and Development Authority (NYSERDA) is conducting a study of practices related to implementation of the October 2016 updates to the Energy Conservation Construction Code of New York State and the role of code enforcement officials. Throughout the survey, we will refer to the October 2016 updates to the Energy Conservation Construction Code of New York State as the "2016 Energy Code." This survey focuses on updates to the commercial building code.

The purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used for code enforcement purposes. Industrial Economics, as an independent research firm, in conjunction with NYSERDA's Performance Management staff, will keep the information you provide, including your name and contact information, confidential to the extent permitted by law. NYSERDA's analysis will use summary level data, and will not identify individual respondents or firms without obtaining written approval from quoted sources.

This survey should take no more than 10 minutes to complete. You do not need to conduct any research to respond to this survey.

Please answer the following questions to the best of your ability, and choose one response for each multiple choice question unless otherwise noted.

# Part I. Background

1. Did you attend any formal to	aining on the 2016 Energ	y Code?	
Yes			
○ No			
If you attended formal traini organization provided the train  Training type  Organization		e.g. online versus in p	person), and which
3. Does your work involve con	nmercial buildings?		
Yes			
○ No			
4. Do you conduct plan review party, please select "No."	s? If you do not personall	ly conduct plan review	s but instead use a third-
Yes			
No			
5. Do you conduct building insuse a third-party, please select		ersonally conduct build	ding inspections but instead
Yes			
No			
6. In which municipalities do y	ou work?		

# Part II. General Familiarity with the 2016 Energy Code

7. Please rate your une excellent.	derstanding of the	e following on a s	cale of one to fiv	e, where one is po	or and five is
	1 - Poor	2 - Fair	3 - Good	4 - Very Good	5 - Excellent
Energy Code overall					
2016 Commercial Energy Code updates					
8. How would you rate of one to five, where o			· ·	0,	ode, on a scale
1 - Not at all confident	2 - Slightly con	fident 3 - Some	what confident	4 - Moderately confider	nt
5 - Extremely confiden	t				
9. Would you feel com your colleagues or oth				ommercial Energy (	Code to one of
Yes					
No					
Why or why not?					

# Part III. Compliance Paths

10. Please rate your comfort level assessing compliance via the following commercial compliance paths on a scale of one to five, where one is very uncomfortable, and five is very comfortable.

	1 - Very uncomfortable	2 - Uncomfortable	3 - Neutral	4 - Comfortable	5 - Very comfortable
ASHRAE 90.1					
Prescriptive					
Total building performance					

### Part IV. Inspection Practices

This section is designed to understand whether and how often you check to ensure that specific measures have been installed properly during your inspections. As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used to evaluate individual code enforcement programs or officials.

### Please select "N/A" if you do not conduct inspections.

11. In general, during inspections for commercial buildings, how often do you do the following, on a scale of one to five, where one is never and five is always?

	1 - Never	2 - Rarely	3 - Sometimes	4 - Often	5 - Always	N/A
Check to ensure that continuous air barriers are installed properly						
Check to ensure envelope insulation is installed properly						
Require blower door testing (for buildings less than 50,000 square feet)						

### Part V. Review and Inspection of Specific Provisions

This section is designed to understand your review of specific Energy Code provisions for commercial buildings. For each provision, please indicate if you check the provision in commercial building plan reviews and inspections, if you do not check the provision, or if checking the provision is the responsibility of a separate entity.

As a reminder, the purpose of this survey is to inform NYSERDA's energy codes trainings and related programs. The survey will not be used to evaluate individual code enforcement programs or officials.

Please select "N/A" for any questions not relevant to your work. For example, if you do not conduct inspections, select "N/A" for the questions related to inspections.

2. Do you check for the following provision	ns in commerc	cial building <b>p</b>	lan reviews?			
	Yes - check for provision	No – do not check for provision	No - provision is the responsibility of a separate entity	Don't know	N/A	
A continuous air barrier shall be provided hroughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.						
2016 Energy Code-required levels of ductwork and siping insulation						
All recessed luminaires installed in the building hermal envelope shall be IC-rated and labeled as naving an air leakage rate not more than 2.0 cfm 0.944 L/s). All recessed luminaires shall be sealed with a gasket or caulk.						
Day-lit spaces (where vertical fenestration area is 80-40% of the gross above-grade wall area or skylight area is 3-5% of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors			$\bigcirc$			
2016 Energy Code-required space-specific lighting bower density (LPD)						
Each cooling system shall include either an air or vater economizer.						
Ventilation, either natural or mechanical, shall be brovided in accordance with Ch.4 of the international Mechanical Code. Mechanical rentilation shall provide the capability to reduce the butdoor air supply to the minimum required by Ch.4 of the IMC						

# Part VI. Open-Ended Questions

	t significant changes you have made to yourplan reviews related to the 2016 Energy e up to three examples. (If you do not conduct plan reviews, please fill in the first text
box with "Not Applicate	
Example 1	
Example 2	
Example 3	
	t significant changes you have made to yourbuilding inspections related to the Please provide up to three examples. (If you do not conduct inspections, please fill in 'Not Applicable.")
Example 1	
Example 2	
Example 3	
16. Have you faced at	ny barriers to implementing changes related to the 2016 Energy Code?
17. If you have faced have you faced? (Sele	barriers to implementing changes related to the 2016 Energy Code, what barriers ect all that apply)
Time	
Economic considerati	ons
Political pressure	
Technical feasibility	
N/A	
Other (please specify	

No N	u have faced barriers to in ed to address these barrie		related to the 2016 En	ergy Code, have you	
yes, how? no, why not?  9. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 nergy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not pplicable.")  10. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  11. Are there other changes you have made since implementation of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the changes you have made since implementation of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Cod					
yes, how? no, why not?  9. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 nergy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not pplicable.")  10. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  11. Are there other changes you have made since implementation of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the conduct inspection of the 2016 Energy Code that were not the code in t					
9. Is there anything you have tried to implement inplan reviews to ensure compliance with the 2016 nergy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not pplicable.")  1. Is there anything you have tried to implement inbuilding inspections to ensure compliance with the 2016 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  1. Are there other changes you have made since implementation of the 2016 Energy Code that were not applicable.					
nergy Code that is not working? (If you do not conduct plan reviews, please fill in the text box with "Not pplicable.")  D. Is there anything you have tried to implement in <b>building inspections</b> to ensure compliance with the D16 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  1. Are there other changes you have made since implementation of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the conduct inspection of the 2016 Energy Code that were not because of the code of t					
O16 Energy Code that is not working? (If you do not conduct inspections, please fill in the text box with Not Applicable.")  1. Are there other changes you have made since implementation of the 2016 Energy Code that were not	Code that is not working?				
	ergy Code that is not worl	king? (If you do not co	nduct inspections, ple	ase fill in the text box v	with
		· · · · · · · · · · · · · · · · · · ·	mentation of the 2016	Energy Code that we	re not

# **Appendix B. Survey Results**

This appendix presents detailed results for the survey. The results are organized into the following categories:

- Design Professionals
- Code Enforcement Officials

For each survey question, raw values are presented in a summary data table. The results of many questions are also presented graphically.

The results of open-ended survey questions are included in Appendix C.

For each of the tables in Appendix B, the following conventions are used:

- \* Value is statistically significant at the 10 percent level (p-value  $\leq 0.1$ )
- \*\* Value is statistically significant at the 5 percent level (p-value  $\leq 0.05$ )
- \*\*\* Value is statistically significant at the 1 percent level (p-value  $\leq 0.01$ )
- Trainee Before/After Difference indicates the difference in means within the Trainee group, before attending NYSERDA training and after. Trainee/Non-trainee Difference indicates the difference in means between the Trainee and Non-trainee groups, those who have attended NYSERDA training and those who have not.

Also, note that some differences may not sum due to rounding.

# **Design Professionals**

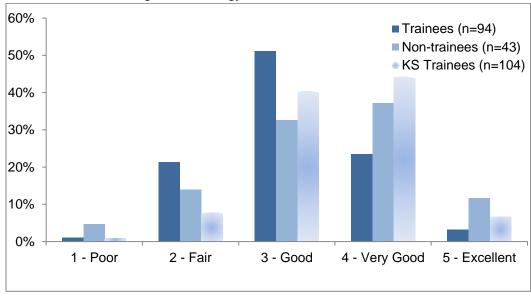
### **Evaluation Question 1**

### 1. Reported Level of Understanding

Please rate your understanding of the [Energy Code overall/2016 Residential updates/2016 Commercial updates] [before/after] training [Knowledge Survey/Behavioral Survey].

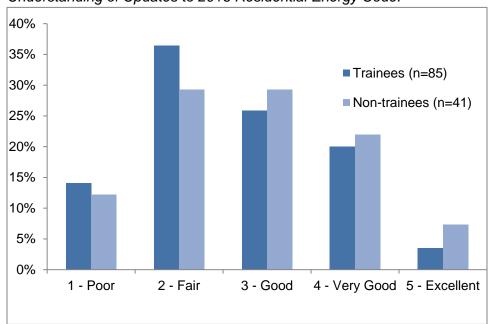
	Trainee Before (KS)	Trainee After (KS)	Trainee After (BS)	Trainee After (KS)/After (BS) Difference	Trainee	Non- trainee	Trainee/ Non-trainee Difference
Energy Code overall	2.6 (n=94)	3.5 <sup>1</sup> (n=89)	3.1 (n=94)	-0.4***	3.1 (n=94)	3.4 (n=43)	-0.3*
2016 Residential Energy Code updates	N/A	N/A	2.6 (n=85)	N/A	2.6 (n=85)	2.8 (n=41)	-0.2
2016 Commercial Energy Code updates	N/A	N/A	2.7 (n=93)	N/A	2.7 (n=93)	2.9 (n=39)	-0.2

### Overall Understanding of the Energy Code:

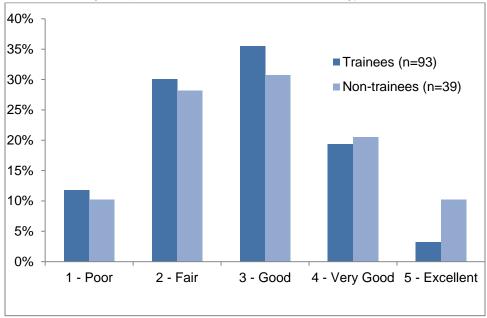


<sup>&</sup>lt;sup>1</sup> The difference between "Trainee After (KS)" and "Trainee Before (KS)" is 0.9\*\*\*.

## Understanding of Updates to 2016 Residential Energy Code:



# Understanding of Updates to 2016 Commercial Energy Code:

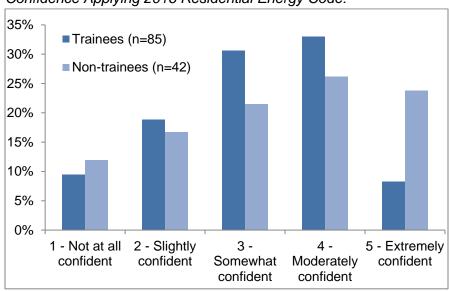


### 2. Confidence Level

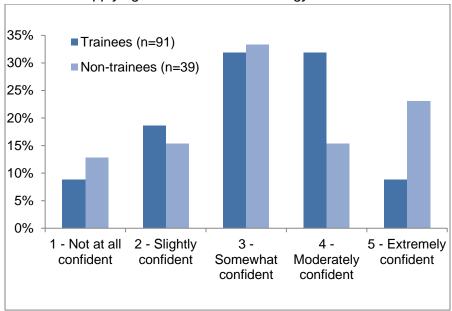
Please rate your level of confidence in applying the [2016 Residential Energy Code/2016 Commercial Energy Code].

	Trainee	Non-trainee	Trainee/Non-trainee Difference
2016 Residential Energy Code	3.1 (n=85)	3.3 (n=42)	-0.2
2016 Commercial Energy Code	3.1 (n=91)	3.2 (n=39)	-0.1

### Confidence Applying 2016 Residential Energy Code:



### Confidence Applying 2016 Commercial Energy Code:



### 3. Comfort

Would you feel comfortable describing how to comply with the [2016 Residential Energy Code/2016 Commercial Energy Code] to a colleague or business partner?

	Trainee	Non-trainee	Trainee/Non-trainee Difference
Comfort describing 2016	48%	64%	-16%
Residential Energy Code	(n=77)	(n=36)	
Comfort describing 2016	53%	54%	-1%
Commercial Energy Code	(n=88)	(n=37)	

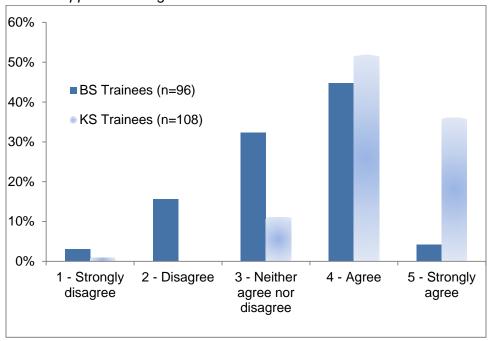
### **Evaluation Question 2**

## 4. BS vs KS training

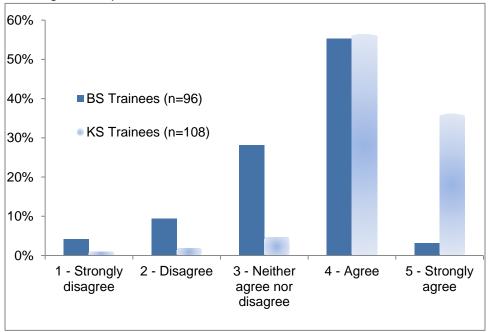
Please rate your agreement with the following statements about the NYSERDA training you received [Knowledge Survey/Behavioral Survey].

	Trainee (KS)	Trainee (BS)	Trainee KS/BS Difference
Apply training content to job	4.3 (n=94)	3.3 (n=94)	-1.0***
Training helped do job better	4.3 (n=95)	3.4 (n=95)	-0.8***
Changed aspects of work to apply training	4.0 (n=94)	3.2 (n=94)	-0.8***

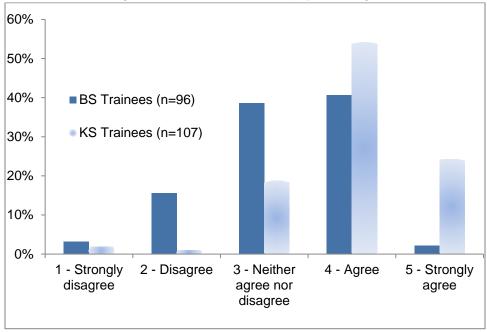
### Trainee Applies Training to Job:



## Training has Helped Trainee do Job Better:



### Trainee has Changed Aspects of Work to Apply Training:



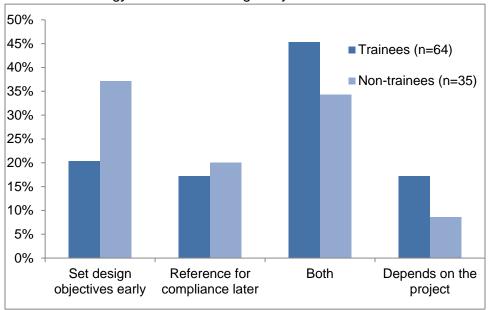
# **Evaluation Question 3**

# 5. Design objectives

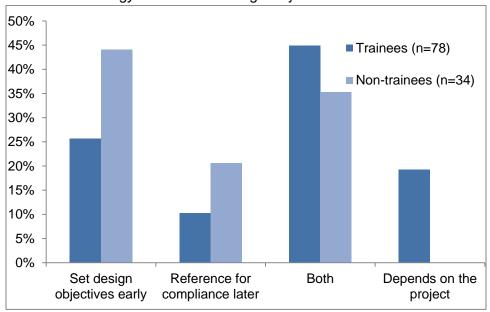
On a typical [Residential/Commercial] project, how do you use the Energy code to set design objectives?

	Trainee	Non-trainee	Trainee/Non-trainee Difference
Residential – Set design objectives early	20% (n=64)	37% (n=35)	-17%
Residential – Reference for compliance later	17% (n=64)	20% (n=35)	-3%
Residential – Both set design objectives early, and reference for compliance later	45% (n=64)	34% (n=35)	+11%
Residential – Depends on the project	17% (n=64)	9% (n=35)	+12%
Commercial – Set design objectives early	26% (n=78)	44% (n=34)	-18%
Commercial – Reference for compliance later	10% (n=78)	21% (n=34)	-11%
Commercial – Both set design objectives early, and reference for compliance later	45% (n=78)	35% (n=34)	+10%
Commercial – Depends on the project	19% (n=78)	0% (n=34)	+19%

# Residential Energy Code to Set Design Objectives:



# Commercial Energy Code to Set Design Objectives:

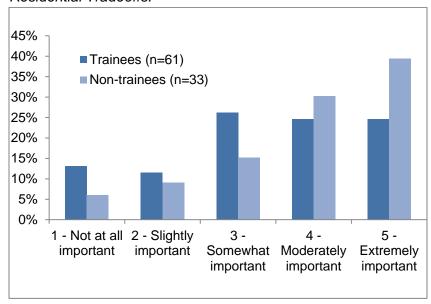


### 6. Tradeoffs

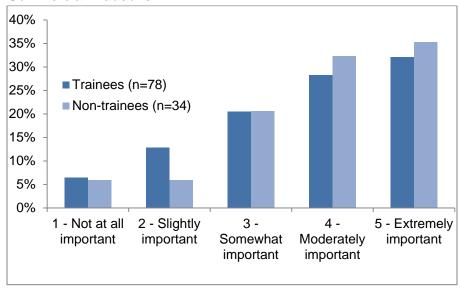
Please rate how important a role the tradeoffs between different building systems play in your [Residential/Commercial] designs.

	Trainee	Non-trainee	Trainee/Non-trainee Difference
Residential Design Tradeoffs	3.4 (n=61)	3.9 (n=33)	-0.5*
Commercial Design Tradeoffs	3.7 (n=78)	3.9 (n=34)	-0.2

### Residential Tradeoffs:



### Commercial Tradeoffs:



### 7. Plan review services

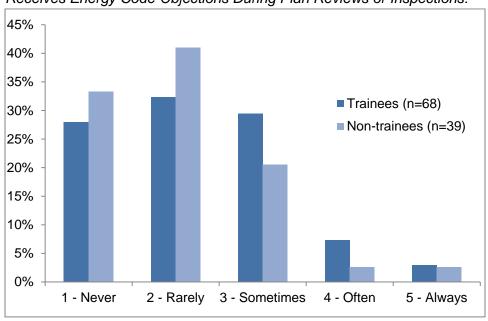
What plan review services do you use for your [residential/commercial] designs [before/after] training?

	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Plan review services – Residential	16% (n=58)	22% (n=74)	+6%	22% (n=74)	18% (n=33)	+3%
Plan review services – Commercial	16% (n=58)	22% (n=69)	+6%	22% (n=69)	23% (n=31)	-1%

**8. Objections**How often do you receive Energy Code objections during plan reviews or inspections [before/after] training?

	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Receive energy code objections	2.3 (n=67)	2.2 (n=67)	-0.1	2.3 (n=68)	2.0 (n=39)	+0.3

### Receives Energy Code Objections During Plan Reviews or Inspections:



### 9. Software tools

Do you use [compliance software tools/performance-based energy modeling] [before/after] training?

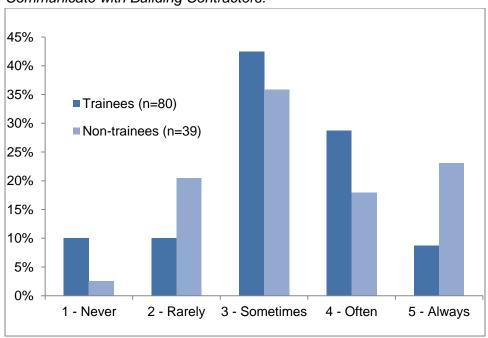
	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Compliance software tools	74% (n=87)	71% (n=87)	-2%	71% (n=87)	80% (n=41)	-9%
Percentage above code minimums that projects showed using compliance software	8.2% (n=12)	9.4% (n=12)	+1.3%*	9.3% (n=14)	9.0% (n=20)	+0.3%
Performance-based modeling	6% (n=86)	7% (n=86)	+1%	7% (n=86)	12% (n=41)	-5%
Percentage below baseline that projects showed using performance-based energy modeling	30% (n=1)	30% (n=1)	0%	30% (n=1)	34% (n=2)	-3.8

### 10. Communicate with contractors

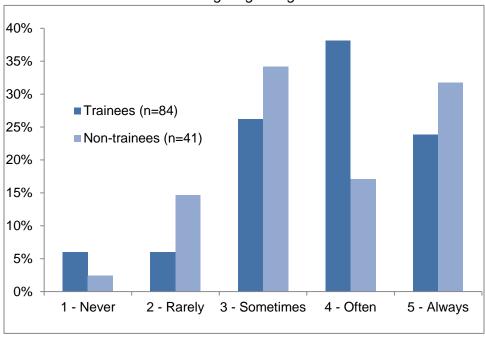
How often do you communicate with [building contractors/HVAC and lighting designers] about energy use on your projects?

	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Building contractors – Energy Use	3.2 (n=80)	3.4 (n=39)	-0.2
HVAC/lighting designers – Energy Use	3.7 (n=84)	3.6 (n=41)	+0.1
Has changed communications since training	27% (n=83)	N/A	N/A

### Communicate with Building Contractors:



### Communicate with HVAC and Lighting Designers:

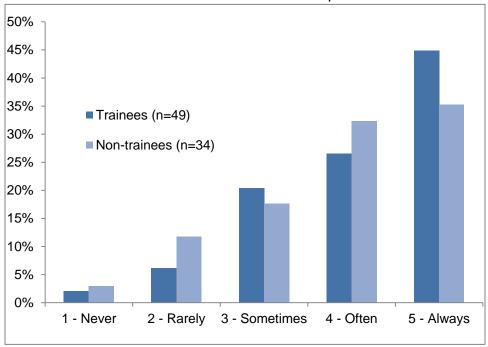


### 11. Communicate with contractors re: residential

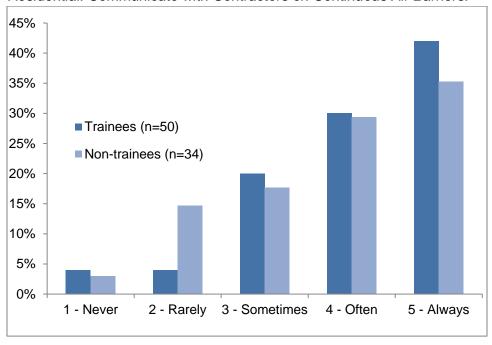
How often do you communicate with contractors to ensure that [vapor retarders/continuous air barriers/envelope insulation] were installed properly when working on residential buildings [before/after] training?

	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Vapor retarders	3.8	4.1	+0.2***	4.1 (n=49)	3.9 (n=34)	+0.2
Continuous air barriers	3.7	4.1	+0.4***	4.0 (n=50)	3.8 (n=34)	+0.2
Envelope insulation	4.0	4.2	+0.2**	4.2 (n=51)	4.0 (n=34)	+0.2

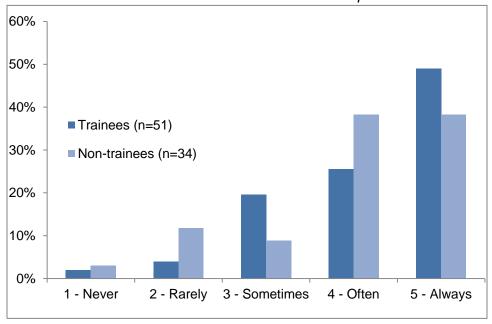
## Residential: Communicate with Contractors on Vapor Retarders:



### Residential: Communicate with Contractors on Continuous Air Barriers:



### Residential: Communicate with Contractors on Envelope Insulation:

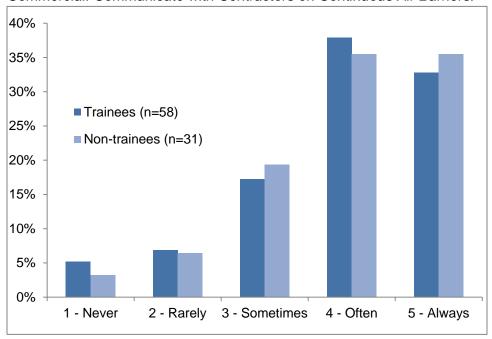


### 12. Communicate with contractors re: commercial

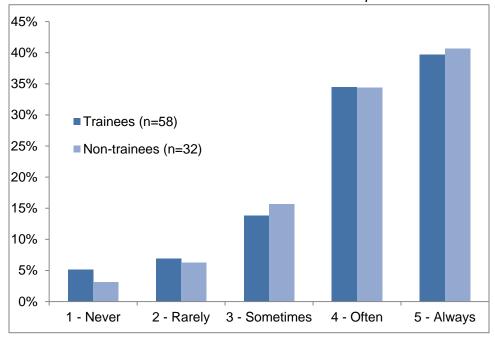
How often do you communicate with contractors to ensure that [continuous air barriers/envelope insulation] were installed properly when working on commercial buildings [before/after] training?

	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
Continuous air barriers	3.5	3.9	+0.4***	3.9 (n=58)	3.9 (n=31)	-0.1
Envelope insulation	3.7	4.0	+0.2**	4.0 (n=58)	4.0 (n=32)	-0.1

### Commercial: Communicate with Contractors on Continuous Air Barriers:



### Commercial: Communicate with Contractors on Envelope Insulation:



### 13. Added information

Have you added any new information to, or changed the formatting of your drawings or supporting documentation for [Residential/Commercial] buildings due to the requirements of the 2016 Energy Code?

	Trainee	Non-trainee	Trainee/Non-trainee Difference
Added new information – Residential	70% (n=47)	61% (n=43)	+10%
Changed the formatting – Residential	56% (n=45)	29% (n=31)	+27%**
Added new information – Commercial	67% (n=61)	69% (n=29)	-2%
Changed the formatting – Commercial	46% (n=59)	23% (n=26)	+23%**

### 14. Different compliance paths

Since implementation of the 2016 Energy Code, have you started using different compliance paths from the path(s) you used to use?

	Trainee	Non-trainee	Trainee/Non-trainee Difference
Different compliance paths	17% (n=83)	2% (n=41)	+15%**

#### 15. Residential Provisions

Do you incorporate the following provisions into your residential building designs [before/after] training?

Measure	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.	56% (n=43)	93% (n=43)	+37%***	93% (n=43)	85% (n=33)	+8%
2016 Energy Code-required levels of ductwork and piping insulation	38% (n=42)	71% (n=42)	+33%***	71% (n=42)	59% (n=32)	+12%
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s) when tested in accordance with ASTM E 283 at a 1.57 psf (75 Pa) pressure differential. All recessed luminaires shall be sealed with a gasket or caulk between the housing and the interior wall or ceiling covering.	38% (n=45)	76% (n=45)	+38%***	76% (n=45)	71% (n=31)	+5%
Proper class of vapor retarders provided in interior side of frame walls (except zone 4)	53% (n=40)	83% (n=40)	+30%***	83% (n=40)	77% (n=30)	+6%
Not using building cavities as ducts or plenums, including as returns	56% (n=43)	77% (n=43)	+21%**	77% (n=43)	55% (n=29)	+22%*
Heating and cooling equipment shall be sized in accordance with ACCA Manual S based on building loads calculated in accordance with ACCA Manual J or other approved heating and cooling calculation methodologies.	36% (n=44)	64% (n=44)	+27%**	64% (n=44)	28% (n=29)	+36%***
The building shall be provided with ventilation that meets the requirements of the International Residential Code or International Mechanical Code, as applicable, or with other approved means of ventilation. Outdoor air intakes and exhausts shall have automatic or gravity dampers that close when the ventilation system is not operating.	35% (n=43)	67% (n=43)	+33%***	67% (n=43)	73% (n=30)	-6%

For the each of the above residential provisions, Trainee respondents were asked to choose one of the following options: "Yes – incorporated before training", "Yes – began incorporating after training", "No – do not incorporate", "No – provision is the responsibility of a separate entity", "Don't know", and "N/A". The Trainee Before measure was calculated from the number of respondents who selected "Yes – incorporated before training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

The Trainee After measure was calculated from the combined number of respondents who selected "Yes – incorporated before training", and "Yes – began incorporating after training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

#### 16. Commercial Provisions

Do you incorporate the following provisions into your commercial building designs [before/after] training?

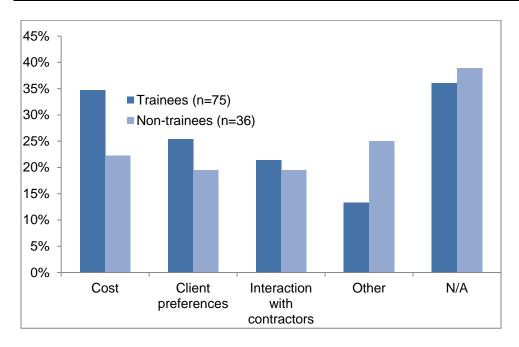
Measure	Trainee Before	Trainee After	Trainee Before/After Difference	Trainee	Non- trainee	Trainee/ Non- trainee Difference
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.	58% (n=57)	89% (n=57)	+32%***	89% (n=57)	80% (n=30)	+9%
2016 Energy Code-required levels of ductwork and piping insulation	31% (n=59)	66% (n=59)	+36%***	66% (n=59)	57% (n=28)	+9%
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s) when tested in accordance with ASTM E 283 at a 1.57 psf (75 Pa) pressure differential. All recessed luminaires shall be sealed with a gasket or caulk between the housing and the interior wall or ceiling covering.	28% (n=54)	65% (n=54)	+37%***	65% (n=54)	64% (n=28)	+1%
Day-lit spaces (where vertical fenestration area is 30 to 40 percent of the gross above-grade wall area or where skylight area is 3 to 5 percent of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors	24% (n=51)	62% (n=51)	+39%***	63% (n=51)	63% (n=30)	-1%
Each cooling system shall include either an air or water economizer.	24% (n=54)	56% (n=54)	+31%***	56% (n=54)	36% (n=28)	+20%*
Ventilation, either natural or mechanical, shall be provided in accordance with Chapter 4 of the International Mechanical Code. Where mechanical ventilation is provided, the system shall provide the capability to reduce the outdoor air supply to the minimum required by Chapter 4 of the International Mechanical Code.	24% (n=58)	59% (n=58)	+34%***	59% (n=58)	62% (n=29)	-3%

For the each of the above commercial provisions, Trainee respondents were asked to choose one of the following options: "Yes – incorporated before training", "Yes – began incorporating after training", "No – do not incorporate", "No – provision is the responsibility of a separate entity", "Don't know", and "N/A". The Trainee Before measure was calculated from the number of respondents who selected "Yes – incorporated before training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

The Trainee After measure was calculated from the combined number of respondents who selected "Yes – incorporated before training", and "Yes – began incorporating after training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

**17. Barriers**If you have faced barriers to implementing changes related to the 2016 Energy Code, what barriers have you faced?

	Trainee	Non-trainee	Trainee/ Non-trainee Difference
Cost	35% (n=75)	22% (n=36)	+13%
Client preferences	25% (n=75)	19% (n=36)	+6%
Interaction with contractors	21% (n=75)	19% (n=36)	+2%
Other	13% (n=75)	25% (n=36)	-12%
N/A	36% (n=75)	39% (n=36)	-3%
Respondent has attempted to address these barriers	82% (n=33)	76% (n=17)	+6%



# **Code Enforcement Officials**

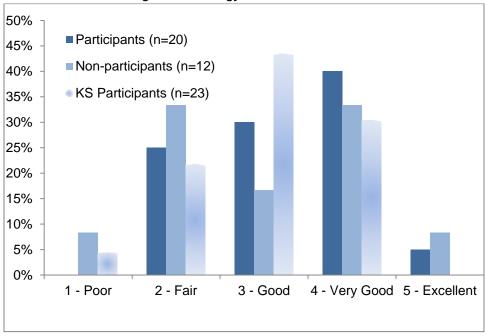
### **Evaluation Question 1**

### 18. Understanding

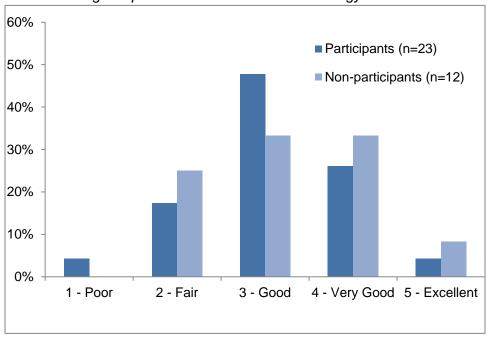
Please rate your understanding of the [Energy Code overall/2016 Commercial updates] [before/after] training [Knowledge Survey/Behavioral Survey].

	Participant Before (KS)	Participant After (KS)	Participant After (BS)	Participant After (KS)/After (BS) Difference	Participant	Non- participant	Participant/ Non- participant Difference
Energy Code overall	2.5 (n=20)	3.0 (n=20)	3.3 (n=20)	+0.3	3.3 (n=20)	3.0 (n=12)	+0.3
2016 Com- mercial Energy Code update	N/A	N/A	3.1 (n=23)	N/A	3.1 (n=23)	2.7 (n=12)	+0.4

### Overall Understanding of the Energy Code



### Understanding of Updates to 2016 Commercial Energy Code:

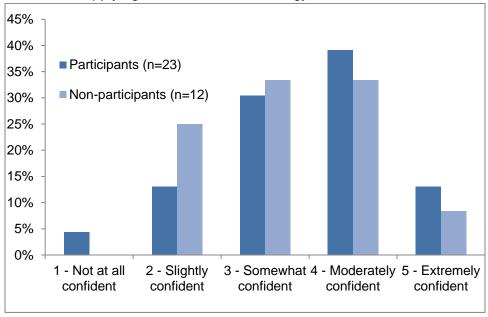


### 19. Confidence

How would you rate your level of confidence in enforcing the 2016 Commercial Energy Code?

	Participant	Non-participant	Participant/ Non- participant Difference
Confidence enforcing 2016	3.4	3.3	+0.1
Commercial Energy Code	(n=23)	(n=12)	

### Confidence Applying 2016 Commercial Energy Code:



#### 20. Comfort

Would you feel comfortable describing how to comply with the 2016 Commercial Energy Code to a colleague or others in the design and construction communities?

	Participant	Non-participant	Participant/ Non- participant Difference
Comfortable describing how to comply with 2016 Commercial Energy Code	65% (n=23)	42% (n=12)	+23%

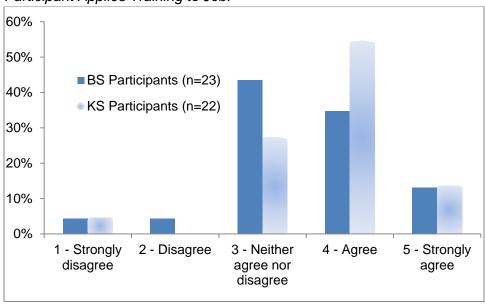
## **Evaluation Question 2**

#### 21. BS vs KS training

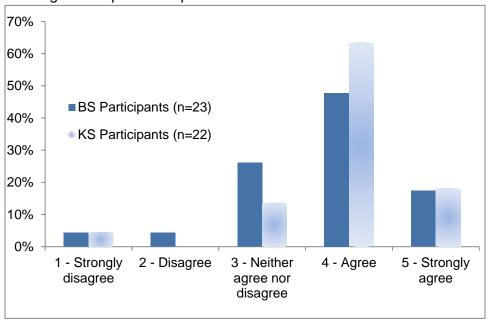
Please rate your agreement with the following statements about the NYSERDA training you received [Knowledge Survey/Behavioral Survey].

	Participant (KS)	Participant (BS)	Participant KS/BS Difference
Apply training content to job	3.7	3.5	-0.2
Training helped do job better	3.9	3.7	-0.2
Changed aspects of work to apply training	3.8	3.4	-0.4

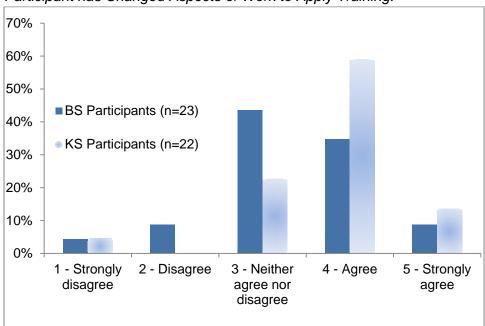
#### Participant Applies Training to Job:



## Training has Helped Participant do Job Better



## Participant has Changed Aspects of Work to Apply Training:



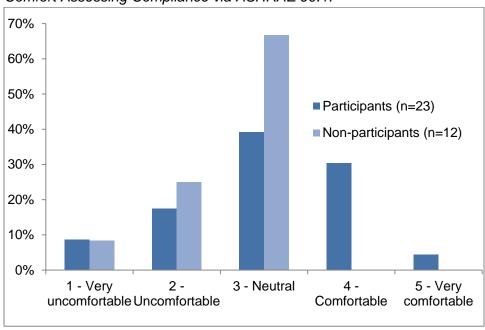
## **Evaluation Question 3**

## 22. Compliance Paths

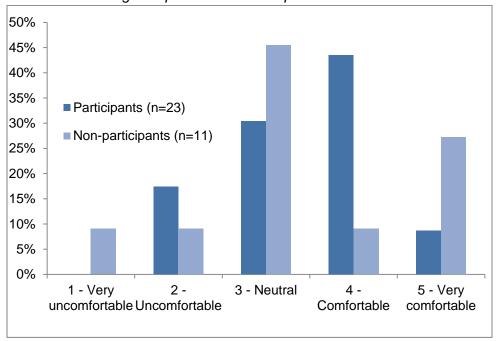
Please rate your comfort level assessing compliance via [ASHRAE 90.1/Prescriptive/Total building performance].

	Participant	Non-participant	Participant/ Non- participant Difference
ASHRAE 90.1	3.0 (n=23)	2.6 (n=12)	+0.4
Prescriptive	3.4 (n=23)	3.4 (n=11)	+0.1
Total building performance	3.1 (n=23)	3.0 (n=12)	+0.1

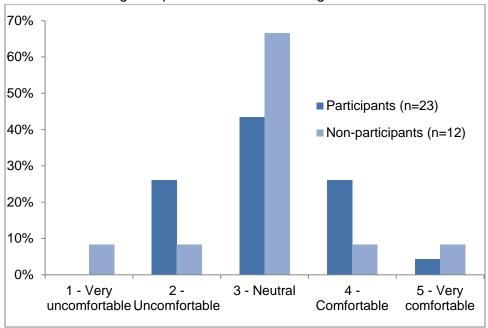
### Comfort Assessing Compliance via ASHRAE 90.1:



## Comfort Assessing Compliance via Prescriptive:



## Comfort Assessing Compliance via Total Building Performance:

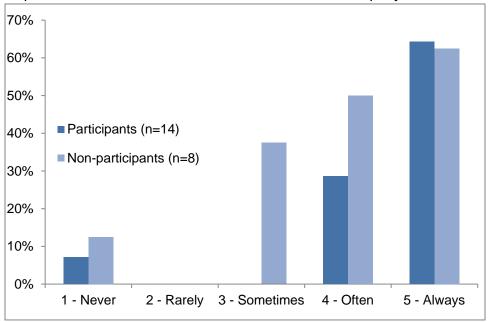


## 23. Commercial inspection practices

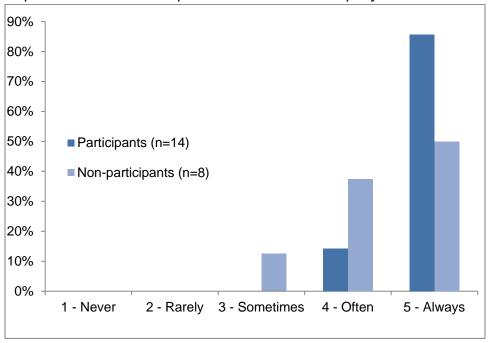
During inspections for commercial buildings, how often do you [ensure that continuous air barriers are installed properly/ensure envelope insulation is installed properly/require blower door testing] [before/after] training?

	Participant Before	Participant After	Participant Before/After Difference	Participant	Non- participant	Participant/ Non- participant Difference
Air barriers	3.7 (n=19)	4.3 (n=19)	+0.6	4.4 (n=19)	3.6 (n=10)	+0.8
Envelope insulation	4.3 (n=19)	4.9 (n=19)	+0.6	4.9 (n=19)	4.4 (n=10)	+0.5
Blower door testing (for buildings less than 50,000 square feet)	2.0 (n=19)	2.7 (n=19)	+0.7	2.7 (n=19)	4.7 (n=10)	-2.0

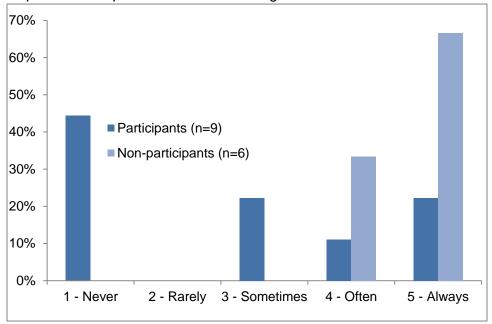
#### Inspections: Check Continuous Air Barriers Installed Properly:



## Inspections: Check Envelope Insulation Installed Properly:



## Inspections: Require Blower Door Testing:



**24. Plan reviews provisions.** Do you check for the following provisions in commercial building plan reviews [before/after] training?

Measure	Participant Before	Participant After	Participant Before/ After Difference	Participant	Non- participant	Participant/ Non- participant Difference
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.	44% (n=16)	94% (n=16)	+50%	94% (n=16)	63% (n=8)	+31%
2016 Energy Code-required levels of ductwork and piping insulation	67% (n=15)	87% (n=15)	+20%	87% (n=15)	75% (n=8)	+12%
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s) when tested in accordance with ASTM E 283 at a 1.57 psf (75 Pa) pressure differential. All recessed luminaires shall be sealed with a gasket or caulk between the housing and the interior wall or ceiling covering.	36% (n=14)	79% (n=14)	+43%	79% (n=14)	50% (n=8)	+29%
Day-lit spaces (where vertical fenestration area is 30 to 40 percent of the gross above-grade wall area or where skylight area is 3 to 5 percent of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors	17% (n=12)	67% (n=12)	+50%	67% (n=12)	63% (n=8)	+4%
2016 Energy Code-required space-specific lighting power density (LPD)	14% (n=14)	71% (n=14)	+57%	71% (n=14)	43% (n=7)	+28%
Each cooling system shall include either an air or water economizer.	21% (n=14)	57% (n=14)	+36%	57% (n=14)	71% (n=7)	-14%
Ventilation, either natural or mechanical, shall be provided in accordance with Chapter 4 of the International Mechanical Code. Where mechanical ventilation is provided, the system shall provide the capability to reduce the outdoor air supply to the minimum required by Chapter 4 of the International Mechanical Code.	33% (n=15)	73% (n=15)	+40%	73% (n=15)	75% (n=8)	-2%

For the each of the above plan review provisions, Participant respondents were asked to choose one of the following options: "Yes – incorporated before training", "Yes – began incorporating after training", "No – do not incorporate", "No – provision is the responsibility of a separate entity", "Don't know", and "N/A". The Participant Before measure was calculated from the number of respondents who selected "Yes – incorporated before training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

The Participant After measure was calculated from the combined number of respondents who selected "Yes – incorporated before training", and "Yes – began incorporating after training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

#### 25. Inspection provisions. Do you check for the following provisions in commercial building inspections [before/after] training?

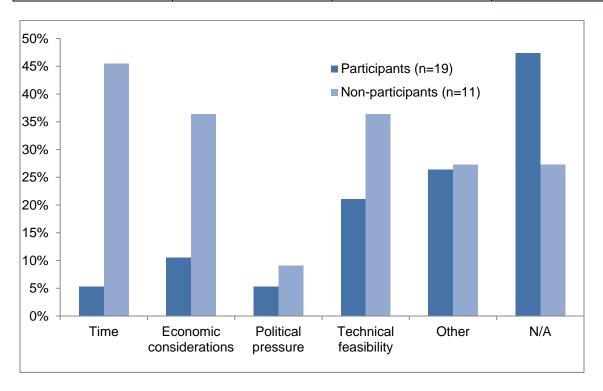
Measure	Participant Before	Participant After	Participant Before/After Difference	Participant	Non- participant	Participant/ Non- participant Difference
A continuous air barrier shall be provided throughout the building thermal envelope. Breaks or joints in the air barrier shall be sealed.	44% (n=16)	88% (n=16)	+44%	88% (n=16)	63% (n=8)	+25%
2016 Energy Code-required levels of ductwork and piping insulation	50% (n=16)	88% (n=16)	+38%	88% (n=16)	75% (n=8)	+13%
All recessed luminaires installed in the building thermal envelope shall be IC-rated and labeled as having an air leakage rate not more than 2.0 cfm (0.944 L/s) when tested in accordance with ASTM E 283 at a 1.57 psf (75 Pa) pressure differential. All recessed luminaires shall be sealed with a gasket or caulk between the housing and the interior wall or ceiling covering.	27% (n=15)	80% (n=15)	+53%	80% (n=15)	57% (n=7)	+23%
Day-lit spaces (where vertical fenestration area is 30 to 40 percent of the gross above-grade wall area or where skylight area is 3 to 5 percent of the gross roof area) have separate controls from general lighting controls or are automatically controlled with daylight sensors	7% (n=14)	64% (n=14)	+57%	64% (n=14)	63% (n=8)	+1%
2016 Energy Code-required space-specific lighting power density (LPD)	7% (n=14)	64% (n=14)	+57%	64% (n=14)	57% (n=7)	+7%
Each cooling system shall include either an air or water economizer.	13% (n=15)	53% (n=15)	+40%	53% (n=15)	71% (n=7)	-18%
Ventilation, either natural or mechanical, shall be provided in accordance with Chapter 4 of the International Mechanical Code. Where mechanical ventilation is provided, the system shall provide the capability to reduce the outdoor air supply to the minimum required by Chapter 4 of the International Mechanical Code.	25% (n=16)	63% (n=16)	+38%	63% (n=16)	75% (n=8)	-12%

For the each of the above inspection provisions, Participant respondents were asked to choose one of the following options: "Yes – incorporated before training", "Yes – began incorporating after training", "No – do not incorporate", "No – provision is the responsibility of a separate entity", "Don't know", and "N/A". The Participant Before measure was calculated from the number of respondents who selected "Yes – incorporated before training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

The Participant After measure was calculated from the combined number of respondents who selected "Yes – incorporated before training", and "Yes – began incorporating after training", divided by the total number of respondents of that question who neither selected "Don't know", "N/A", or skipped the question.

**26. Barriers**If you have faced barriers to implementing changes related to the 2016 Energy Code, what barriers have you faced?

	Participant	Non-participant	Participant/ Non- participant Difference
Time	5% (n=19)	45% (n=11)	-40%
Economic considerations	11% (n=19)	36% (n=11)	-25%
Political pressure	5% (n=19)	9% (n=11)	-4%
Technical feasibility	21% (n=19)	36% (n=11)	-15%
Other	26% (n=19)	27% (n=11)	-1%
N/A	47% (n=19)	27% (n=11)	+20%
Respondent has attempted to address these barriers	100% (n=8)	75% (n=4)	+25%



## **Appendix C. Survey Responses to Open-Ended Questions**

This appendix presents detailed results of the open-ended survey questions for which IEc conducted a formal coding analysis. There were a number of open-ended questions with few responses that IEc qualitatively summarized without coding; these questions were mostly follow-on questions such as "if yes, how?" or "why or why not?" Results are organized by survey question and audience group.

What are the most significant changes you have made to your [designs, plan reviews, or building inspections] related to the 2016 Energy Code? Please provide up to three examples.

#### **Design Professionals**

Response Category	Trainee	Non-trainee
Insulation	21	13
Documentation	5	7
Air barrier	5	0
Vapor barrier	4	0
Blower door testing	3	0
HVAC	3	3
Software	2	1
Windows/glazing	5	1
Lighting	2	9
Other	27	13

Code Officials: Plan Reviews

Response Category	Participant	Non- participant
Insulation	0	2
Documentation	1	1
Air barrier	0	1
Vapor barrier	0	0
Blower door testing	2	1
HVAC	1	0
Software	1	0
Windows/glazing	0	0
Lighting	3	1
Other	9	5

Code Officials: Inspections

Response Category	Participant	Non- participant
Insulation	4	2
Documentation	1	0
Air barrier	1	1
Vapor barrier	0	0
Blower door testing	0	2
HVAC	2	0
Software	0	0
Windows/glazing	1	1
Lighting	3	2
Other	4	3

Is there anything you have tried to implement to comply with the 2016 Energy Code that is not working? Design Professionals

Response	Trainee	Non-trainee
Yes	8	4
No	19	7
N/A	4	1

Code Officials: Plan Reviews

Response	Participant	Non- participant
Yes	3	2
No	3	4
N/A	13	3

Code Officials: Inspections

Response	Participant	Non- participant		
Yes	2	2		
No	5	4		
N/A	11	2		

What would you say was the most useful aspect of the NYSERDA training in practice?

Response Category	Design Professional: Trainee	Code Official: Participant	
General understanding of the code	14	3	
2016 changes	9	5	
Compliance paths	3	0	
None - negative	2	0	
Other	7	7	

# Appendix D. Interview Guide: Assessing Municipal Support Services

Industrial Economics, Inc. (IEc), in coordination with evaluation staff at NYSERDA, is conducting a process evaluation of their Advanced Energy Codes program. One of the goals of this evaluation is to assess the support services they offer through T.Y. Lin to municipalities to help code officials better implement and comply with the Energy Code, including plan reviews and on-site inspections. We understand that you have received these support services, and we would like to discuss your level of satisfaction with these services and resulting changes in knowledge or behavior.

IEc, as an independent research firm, in conjunction with NYSERDA's Performance Management staff, will keep the information you provide, including your name and contact information, confidential to the extent permitted by law. NYSERDA's analysis will use summary level data, and will not identify individual respondents or firms without obtaining written approval from quoted sources.

#### Background

- 1. We understand that you received plan review services from NYSERDA/T.Y. Lin.
  - a. How many times did you receive these services?
  - b. When did you receive these services?
- 2. [If we have them recorded as receiving inspection services] We understand that you received inspection services from NYSERDA/T.Y. Lin.
  - a. How many times did you receive these services?
  - b. When did you receive these services?
- 3. [*If we don't have them recorded as receiving inspection services*] Have you also received on-site inspection services from NYSERDA/T.Y. Lin?
  - a. [If yes] How many times did you receive these services?
  - b. [If yes] When did you receive these services?
- 4. Have you received training on the Energy Code?
  - a. [If yes] What type of training have you received (e.g. online versus in-person)?
  - b. [If yes] Which organization provided the training?
- 5. Does your work involve residential or commercial buildings, or both?
- 6. In which municipalities do you work?

#### Familiarity with the Energy Code

- 7. Do you think your level of understanding of the Energy Code changed due to the support services you received? Please explain.
- 8. How would you rate your level of confidence in enforcing the Energy Code on a scale of one to five, where one is not at all confident and five is extremely confident?
  - o 1 − Not at all confident
  - o 2 Slightly confident
  - o 3 Somewhat confident
  - o 4 Moderately confident
  - o 5 Extremely confident
  - a. Do you think your level of confidence changed due to the support services you received? Please explain.
- 9. Would you feel comfortable describing how to comply with the Energy Code to one of your colleagues or others in the design and construction communities?
  - a. Why or why not?
  - b. Do you think your level of comfort changed due to the support services you received? Please explain.

#### **Participation Effects**

- 10. Why did you pursue plan review support services?
  - a. Did the services meet this need?
- 11. What, if anything, did you learn anything from the plan review support services?
  - a. Please elaborate.
  - b. Have you applied this learning to your plan reviews since you received the services?
- 12. Is there anything else you have changed in your plan reviews since you received the services?
- 13. [If received inspection services] Why did you pursue inspection support services?
  - a. Did the services meet this need?
- 14. [*If received inspection services*] What, if anything, did you learn from the inspection support services?
  - a. Please elaborate.
  - b. Have you applied this learning to your inspections since you received the services?
- 15. [*If received inspection services*] Is there anything else you have changed in your inspections since you received the services?

#### Satisfaction

16. On a scale of 1 (one) to 5 (five) with '1' being Very Dissatisfied, '2' being Somewhat Dissatisfied, '3' being Neither Satisfied nor Dissatisfied, '4' being Somewhat Satisfied and '5' being Very Satisfied, please indicate your level of satisfaction with the following elements of the services you received from TY Lin:

	1 - Very Dissatisfied	2 - Somewhat Dissatisfied	3 - Neither Satisfied nor Dissatisfied	4 - Somewhat Satisfied	5 - Very Satisfied	Don't know	N/A
Ease of enrollment							
Quality of T.Y. Lin's performance							
Timeliness of service							
Clarity of communication from T.Y. Lin							
Comprehensiveness of T.Y. Lin staff knowledge							
Sufficiency of the resolution of any issues							
Overall satisfaction with the services							

- 17. Please further explain or elaborate on any Dissatisfaction ratings (indicated by a '1' or a '2') noted above.
- 18. How useful did you find the plan review checklist that T.Y. Lin provided, on a scale of one to five, where one is not at all useful, two is slightly useful, three is somewhat useful, four is moderately useful, and five is extremely useful?
  - o 1 Not at all useful
  - $\circ$  2 Slightly useful
  - o 3 Somewhat useful
  - o 4 Moderately useful
  - o 5 Extremely useful
  - a. Have you used the checklist since you received services from NYSERDA/T.Y. Lin?
    - i. [If yes] How often have you used them?

- 19. How useful did you find the inspection checklist that T.Y. Lin provided, on a scale of one to five, where one is not at all useful, two is slightly useful, three is somewhat useful, four is moderately useful, and five is extremely useful?
- 1 Not at all useful
- 2 Slightly useful
- 3 Somewhat useful
- 4 Moderately useful
- 5 Extremely useful
  - a. Have you used the checklist since you received services from NYSERDA/T.Y. Lin?
    - i. [If yes] How often have you used them?
- 20. Are you likely to take advantage of the plan review or inspection services again in the future?
  - a. [If yes] Which of the services (plan review or inspection, or both)?
  - b. Why or why not?
- 21. Would you recommend these services to a colleague?
  - a. Why or why not?
- 22. Do you have any other feedback on NYSERDA's plan review [and inspection, as applicable] services?