

Corrective Action Report Workflow

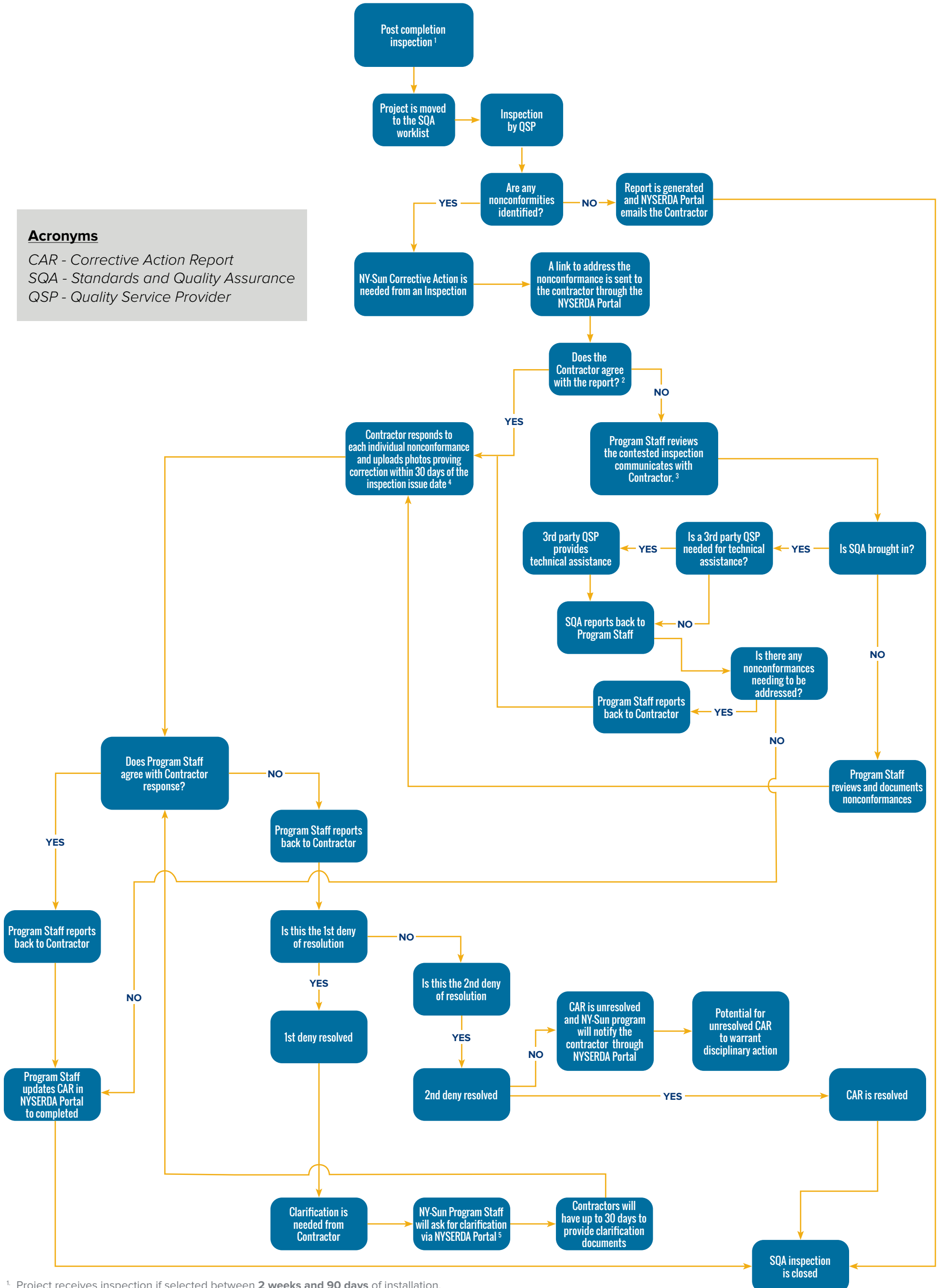
For Standards and Quality Assurance Process



NY-Sun

Acronyms

CAR - Corrective Action Report
 SQA - Standards and Quality Assurance
 QSP - Quality Service Provider



1. Project receives inspection if selected between **2 weeks and 90 days** of installation.

2. The contractor has **15 days** to contest an inspection.

3. NY-Sun program staff reviews the contested inspection within **5 business days**.

4. NY-Sun program staff reviews the resolved reports with in **5 business days**.

5. When needed NY-Sun program staff will ask for clarification via email or telephone call.