



- [Heat Recovery Program Webpage](#)
- [Solicitation for Categories 1,2,4](#)
- [Solicitation for Category 3](#)
- [Solicitation for Heat Recovery Solutions \(RFQL 5217\)](#)
- Contact HeatRecovery@nyserda.ny.gov

Question	Answer
Is Category 2 meant to cost share schematic design drawings, or can it also be used for engineering design all the way through construction drawings?	The required deliverable for Category 2 is a schematic design drawing but the goal is to get the project as close as possible to implementation. If you are able to stretch the Category 2 funding and use it for construction drawing, that is acceptable. Please specify that in the application and we will want to see those deliverables.
What are SBC customers?	This solicitation has funding to support end-use Customers who pay the System Benefits Charge (SBC) and end-use Customers who do not pay the System Benefits Charge. Clean Energy Fund (CEF) funding may only be awarded to Projects that serve end-use Customers who pay the SBC on either a portion of or on their entire electric bill at the Property.
This looks to be aimed at commercial buildings, but are industrial manufacturers eligible?	An existing Property of any size that is located in New York State and that falls under the classification of commercial, industrial, institutional, manufacturing and/or multifamily is eligible. New construction projects and single-family buildings are not eligible for this Program.
Eligibility notes construction must begin within 1 year of NYSERDA contract execution – what is the expected timeline between application submission and notification of award/contract execution?	Proposals are due June 3, 2025. The expected timeline is that proposers will be notified of award in September 2025, and the contract will be executed in December 2025.
Does the organization submitting the proposal need to be located in New York State?	No, but the project site needs to be in NYS.
Are Category 3 proposals accepted on a rolling basis? If we apply today, will we hear back before June?	No, all proposals will be reviewed together, after the due date of June 3, 2025.
How can we get copy of this slide deck?	The slide deck is posted on Heat Recovery Program Webpage .
Would a run around heat recovery system retrofit on 100% OA units be eligible for Category 3 or considered code compliant?	Please email questions about project eligibility to heatrecovery@nyserda.ny.gov .

Are both category 1, 2, & 3 available to non SBC customers or just Category 3?	Yes, there is limited funding to support non-SBC projects.
We are a state entity and do not pay into the electric system benefits charges. Are we eligible?	Yes, please email heatrecovery@nyserda.ny.gov .
Can feasibility and design have been started and still be funded?	No, NYSERDA will not fund work retroactively, so work completed prior to application is ineligible for funding.
Would Category 3 be mutually exclusive of NYSERDA's Commercial and Industrial Carbon Challenge program?	Yes.
Are buildings that have island mode generator plants (no grid connection) eligible for this program?	Please email questions about project eligibility to heatrecovery@nyserda.ny.gov .
Are eligible costs for Category 3 limited to just incremental costs for heat recovery portion of the project or inclusive of total project scope? i.e. AHU replacement in kind costs minus total project cost = incremental eligible cost for heat recovery solution?	Technically, the costs for the total project scope are eligible. But keep in mind that Category 3 is competitive and has a cost-share requirement. Additionally, if you are looking for funding from other incentive programs, it cannot be for the same scope and activity.
Do NYCHA PACT projects qualify?	Please email heatrecovery@nyserda.ny.gov .
Do applicants have to submit one project per application or do you want us to submit each building per application or can we bundle them all together?	Please submit one project per application.
Can NYSERDA provide contact info to other submitters looking for a partner to submit their proposal?	No. If you are looking for consultants to work with, you can refer to NYSERDA's qualified vendors lists, such as the FlexTech approved vendors list .
Do Empower studies exempt applicants from having to have a FlexTech study?	No, the Empower+ program is for income-eligible owners and renters of one- to four-family households. One- to four-family households are not eligible for the Heat Recovery Program.
How long does it take to approve Category 1 and 2 so an applicant can move on to apply for Category 3?	Participating in Categories 1 and 2 is not a prerequisite for Category 3, however, the deliverables for Categories 1 and 2 feed into the proposal requirements for Category 3, so going through all three categories is recommended. It generally takes 2-3 weeks to approve a Category 1 and 2 application, and roughly 6 months to complete an Assessment or Design.
Will you all allow a DOE software energy study to qualify as your flex tech study?	Please email heatrecovery@nyserda.ny.gov to provide details about the DOE software energy study.
It looks like Flextech applications are closed but anticipated to open in 'early 2025.' Any estimation of when that may occur?	See the FlexTech solicitation page to submit an application. Please email flextech@nyserda.ny.gov with questions.
Will you be announcing the awardees from Round 1?	There will be a press release to announce the awardees from Round 1 in 2025.

