

# Photo Inspections

When NYSERDA requests a photo inspection, contractors or builders will upload photos to Salesforce. NYSERDA's QA users will review all uploads and provide a QA score and issue CAR reports if necessary.

Contractors/Builders will receive an email from NYSERDA with a link that opens the inspection page (see [this page](#) for additional details).

## Uploading Photos

On the inspection page, navigate to the desired Category/Measure.

Click **Choose Files** to open an explorer window.

#	Task	P	F	N/I	CNV	N/A	Defect Category	Fixed	Action
1	System design and loop field commissioning documents submitted are complete, reflect as-built conditions and have no significant deficiencies	<input type="checkbox"/>	Incidental	<input type="checkbox"/>					

Showing 1 to 1 of 1 entries

Photo Submittal Instructions: Submit a complete set of system design and loop-field commissioning documents if not already submitted

Upload Photos: **Choose Files** No file chosen

There is no photo available for the selected measure.

Locate the photo file and click **Open** to select it. The inspection page will update to include the filename and the upload date/time.

Upload Photos: **Choose Files** No file chosen

Photos for the selected measure can be viewed using the Image Gallery button below.  
Number of uploaded photos: 1

No.	File Name	Date Uploaded
1	Photo Inspection 1.png	10/23/2019 11:40 AM

Repeat this procedure for each photo you wish to install.

 If you need to upload several photos, you may select multiple photos to upload at the same time.

## Could Not Verify

If NYSERDA's QA users cannot use a photo to validate a successful task, they will mark the task as **Could Not Verify** (CNV). Contractors/Builders will receive an email requesting additional photos.