This program offers:

- Discounted Rate
- Debt forgiveness
- Twelve months ended March 2015: Over 12,000 customers enrolled
  Success rate at 46%
Emergency Heating Repair and Replacement (EHRR)

Criteria for the program:

- The customer/homeowner does not have heat to their primary heat source
- Do not have funds to have equipment repaired
- Are income eligible (HEAP guidelines)

This season:

- Repaired over 250 units
- Replaced over 170 units
Eligibility Criteria:

- Recipient of 2014 – 2015 HEAP Basic or Emergency grant
- Automatically enrolled

Benefit:

- Discount of $12.50 January – May

To-date over 67,000 customers received discount
National Fuel Gas Distribution

Questions?