


Joyelle Tedeschi, MSW
Director and Co founder

Lt. Col. Matt Urban Human Services Center of WNY


- We are a program of the Lt. Col. Matt Urban Human Services Center of WNY:
 - **Weatherization** to increase the energy efficiency of homes
 - **Senior services** that assist our elderly clients **age in place**
 - **Housing** which oversees the physical development of new projects and the management of subsidized housing units
 - **Crime victims** department provides support and some financial restitution for victims of crime.
 - **Youth and Family Services** that provides after school programming

Hope Center.....



The Hope Center

385 Paderewski Dr.



- Opened in November 2009
- To provide a "one stop shop" model of services to the Broadway Fillmore Community.



Urban Diner by Friends of Night People

- A restaurant style soup kitchen
- Serves dinners Monday –Friday: 3 –5pm
- Served by recipients of the SNAP program, our job readiness program and community volunteers



Hope Center Services

- Job Readiness Programs
 - 1. Safety Net Achievement Program (SNAP)
 - 2. Job Skills Development Program
 - 3. Professional Clothing Closet

Hope Center Services

- Workshops:
 - Housing
 - Employment
 - Financial Fitness
 - Nutrition




Hope Center Services

- FunShops:
 - Family focused events are important because strong families build strong communities.
- Past events include:
 - Trunk or Treat
 - Easter Party
 - Mother's Day Celebration



Homeless Services

- Homeless Outreach
 - Our team engages with unsheltered homeless and assist them secure benefits and services necessary to obtain and sustain safe, decent and affordable housing.
 - Our team regularly visits performs daytime, nightly and early morning outreach to:
 - homeless camps, parks, bridges, drop in centers and soup kitchens
 - We also participates in the Mayor's Clean Sweep Initiative.



Hope Center Services

- Host outside Agencies:
 - Belmont
 - Planned Parenthood
 - UB Educational Opportunity Center
 - Goodwill Veteran Services
 - BETC
 - Fidelis
 - Community Access of WNY



Homeless Services

- Housing First provides 46 units of scattered site housing to the chronically homeless. This low demand model focuses of the recovery from the homelessness and housing stability.
- All of our Housing First residents have an intensive case manager who works with them to improve their physical health and well being, and assist them with housing needs.



Hope Center Services

- Benefit Screening:
 - Medicaid
 - Temporary Assistance
 - Food Stamps
- WIC
- Emergency HEAP
- Unemployment
- SSI/D
- Veterans Benefits
- And more



2013 Results

- We worked with over 1,500 households in a housing emergency .
- \$1,263,240.50 in resources and another \$367,510.00 income.
- 229 households with their tax returns, securing \$228,418 in refunds.
- We assisted 15 individuals obtain employment.
- Housed 76 individuals through our Outreach efforts

Volunteer Opportunities

- Serving at Urban Diner
- Clerical help
- Gardening upkeep
- Clothing Boutique
- Sorting Donations'
- Special Events
- Fundraising Committee
- Call us today 893 7222 x 306



- Join us on Facebook:
- <https://www.facebook.com/Matt.Urban.Hope.Center>
- Website:
www.urbanctr.org/matturbanhopecenter.html
