HEAP Program
Mission
New York State HEAP

The New York State Home Energy Assistance Program (HEAP) is a federally funded program whose mission is to assist low-income households. Targeted households are those with the lowest incomes, which pay a high proportion of household income for home energy.
New York State HEAP, continued

The program is made of four main components

- Regular
- Emergency
- Heating Equipment Repair and Replacement (HERR)
- Cooling

OTDA allocates a portion of the LIHEAP funding to HCR and NYSERDA for their weatherization and EmPower services
2015-16 to 2016-17 Program Comparison
### 2015-16 to 2016-17 Regular HEAP Comparison

<table>
<thead>
<tr>
<th></th>
<th>2015-16 4/15/2016</th>
<th>2016-17 4/14/2017</th>
<th>Increase/Decrease</th>
<th>Percentage Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Benefits</td>
<td>1,391,704</td>
<td>1,394,762</td>
<td>3,058</td>
<td>0.2%</td>
</tr>
<tr>
<td>Obligations</td>
<td>$221,779,640</td>
<td>$218,688,832</td>
<td>($3,090,808)</td>
<td>(1.4%)</td>
</tr>
<tr>
<td>Average Benefit</td>
<td>$447</td>
<td>$448</td>
<td>$1</td>
<td>0.2%</td>
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</tbody>
</table>
Regular Benefit Applications by Year

<table>
<thead>
<tr>
<th></th>
<th>September</th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015-16</td>
<td>0</td>
<td>40,451</td>
<td>23,557</td>
<td>38,629</td>
<td>35,012</td>
<td>20,610</td>
<td>14,762</td>
<td>9,566</td>
<td>7,547</td>
<td>499</td>
<td>345</td>
<td>107</td>
<td>1,819</td>
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<tr>
<td>2016-17</td>
<td>0</td>
<td>34,389</td>
<td>22,740</td>
<td>43,478</td>
<td>26,836</td>
<td>20,917</td>
<td>13,582</td>
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<td></td>
<td>2016 4/15/2016</td>
<td>2017 4/14/2017</td>
<td>Increase/Decrease</td>
<td>Percentage Difference</td>
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<tr>
<td><strong>Number of Benefits</strong></td>
<td>96,224</td>
<td>81,017</td>
<td>(15,207)</td>
<td>(15.8)%</td>
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<tr>
<td><strong>Obligations</strong></td>
<td>$38,557,459</td>
<td>$36,121,780</td>
<td>$(2,435,679)</td>
<td>(6.3)%</td>
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<tr>
<td><strong>Average Benefit</strong></td>
<td>$401</td>
<td>$446</td>
<td>$45</td>
<td>11.2%</td>
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<td>2015-16 4/15/2016</td>
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<tr>
<td>Number of Benefits</td>
<td>1,752</td>
<td>2,333</td>
<td>581</td>
<td>33.2%</td>
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<tr>
<td>Obligations</td>
<td>$3,940,376</td>
<td>$5,025,483</td>
<td>$1,085,107</td>
<td>27.5%</td>
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<tr>
<td>Average Benefit</td>
<td>$2,249</td>
<td>$2,154</td>
<td>$(95)</td>
<td>(4.2)%</td>
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<tr>
<td>Repair</td>
<td>$683</td>
<td>$613</td>
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<tr>
<td>Replacement</td>
<td>$3,504</td>
<td>$3,436</td>
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</tbody>
</table>
Heating Equipment Repair and Replacement Benefit Applications by Year

<table>
<thead>
<tr>
<th></th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015-16</td>
<td>0</td>
<td>79</td>
<td>446</td>
<td>626</td>
<td>430</td>
<td>132</td>
<td>46</td>
<td>9</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>2016-17</td>
<td>0</td>
<td>60</td>
<td>669</td>
<td>601</td>
<td>251</td>
<td>150</td>
<td>353</td>
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</table>
2016-17 New and Upcoming Initiatives
Regular Benefit Tier 1 Add-on

• 2016-17 Regular Benefit Tier 1 add-on increased from $25 to $26
• Increase assists New York State Utility Companies in identifying the lowest income HEAP households
• Allows easier enrollment into the utilities low income programs mandated by the Public Service Commission Low Income Order
Heating Equipment Clean and Tune 2016-17

- Will open on July 3, 2017 and is scheduled to close on November 3, 2017 or until the available funds are exhausted, whichever comes first
- Provides for eligible households to have their primary heating equipment cleaned and tuned prior to the cold weather period
- Improve energy efficiency and reduces fuel consumption for low income households
- Provides for the cleaning and tuning of applicant owned primary heating equipment that has not been serviced in the past 12 months
Heating Equipment Repair and Replacement (HERR)

• Will continue to operate to until further notice
• Will support and work in collaboration with the HCR Weatherization and the NYSERDA Energy Efficiency Initiative
• Supports the OTDA Clean and Tune component by replacement of “red-tagged” heating equipment
Cooling Assistance Component

• Open May 1, 2017 through August 31, 2017 or until funds allocated are exhausted
• Will provide for the purchase and installation of an air conditioner or fan for HEAP eligible households with at least one individual has a documented medical condition that is exacerbated by extreme heat
• No additional cash benefit is available
Energy Efficiency Initiative
Energy Efficiency Initiative

- Collaborative project between HEAP and NYSERDA’s EmPower Program
- NYSERDA matching HEAP funds dollar for dollar
- Weatherization and baseload reduction measures to over 20,000 low income homes across New York State in support of Governor Cuomo’s State of the State address
- Referrals targeting low income HEAP eligible households with the highest Energy Burden Ratio
- OTDA will continue to allocate HEAP funding to the Homes and Community Renewal Weatherization
2016-17 Funding Summary
2016-17 Funding

• November 2016 total federal funds release $3.2 B
  ➢ New York State: $324,884,440

• New York State’s total allocation for 2016-17: $324,884,440

• The United State Department of Health and Human Services has not yet released the remaining ten percent of October 2016 Continuing Resolution funding.
Projected 2017-18 Funding
2017-18 Projected Federal Funding

• The President’s proposed budget has no appropriation for LIHEAP in FY2018

• NYS HEAP plans to continue to assist the low income HEAP eligible households across the state
2017-18 Program Planning

- NYS HEAP just completed its public comment period to solicit input on the development of the 2017-18 State Plan

- The comments and suggestions received will be considered and incorporated into the 2017-18 NYS HEAP State Plan
Contact New York State HEAP
HEAP Contact Information

• Information regarding the NYSHEAP Program may be found at [www.otda.ny.gov](http://www.otda.ny.gov)

• Clients may apply for HEAP benefits either with their local Department of Social Services or online at [www.mybenefits.ny.gov](http://www.mybenefits.ny.gov)
  
  • Information for local Departments of Social Services is available at 1-800-342-3009

• Phone numbers for NYSHEAP: 518-473-0332 OR 1-866-270-HEAP (4327) [NYSHEAP@otda.ny.gov](mailto:NYSHEAP@otda.ny.gov)