



**NEW YORK STATE  
OFFICE OF TEMPORARY & DISABILITY ASSISTANCE  
HOME ENERGY ASSISTANCE PROGRAM  
40 NORTH PEARL STREET  
ALBANY, NY 12243-0001**

**Andrew M. Cuomo  
Governor**

**2013  
LIFE in Action  
Conference**

**Center for Employment and Economic  
Supports**

# AGENDA

- ▶ 2012 - 13 HEAP Program Summary
- ▶ 2013 -14 HEAP Program Outlook
- ▶ myBenefits Overview
  - Increase Program Access Opportunity
  - Increase Participation in OTDA Programs
- ▶ Question and Answers

# 2012-13 Home Energy Assistance Program

- ▶ November 2012 Federal Appropriation \$3.5B
- ▶ March 2013 Sequestration \$3.068B
- ▶ NYS's allocation is \$339M (to date)
- ▶ 1.45M households served (to date)

# 2012-13 HEAP Program Year

| Component          | Opening Date      | Closing Date     |
|--------------------|-------------------|------------------|
| Regular            | November 19, 2012 | March 15, 2013   |
| Emergency          | January 2, 2013   | March 15, 2013   |
| Heating Equipment  | October 1, 2012   | February 1, 2013 |
| Cooling Assistance | April 1, 2013     | August 30, 2013  |

# 2012-13

## REGULAR BENEFIT AMOUNTS

- ▶ Heat included with rent
  - Tier I = \$25
  - Tier II = \$20
  
- ▶ Oil, kerosene, propane = \$600
- ▶ Wood, coal, other deliverable = \$500
- ▶ Natural gas or electric = \$400
  - Add ons:
    - Income in Tier I = \$25
    - Vulnerable household member = \$25

# 2012-13 EMERGENCY BENEFITS

- ▶ Oil, kerosene, propane = \$600
- ▶ Wood, coal, other deliverable = \$500
- ▶ Natural gas heat only = \$400
- ▶ Natural gas and electric = \$560
- ▶ Electric heat = \$560
- ▶ Heat-related electric = \$160
- ▶ Propane Installation/Deposit = \$500/year
- ▶ Temporary Relocation = \$500/year
- ▶ Heating Equipment Repair = \$3,000/year
- ▶ Heating Equipment Replacement = \$6,500/ten year period

# 2013-14 HEAP Season

- ▶ President's proposed budget appropriation \$3.02B
- ▶ NYS share ?? – potentially \$303M
- ▶ Serve the same number of households
- ▶ Similar benefit structure
- ▶ Similar program timeframes opening/closing dates
- ▶ myBenefits will be available statewide with the exception of NYC in August
- ▶ [www.ACCESSNYC.gov](http://www.ACCESSNYC.gov)

# myBenefits

**Website:** <https://mybenefits.ny.gov>

1. Screening tool to determine potential benefit eligibility
2. Apply for SNAP (FS) and HEAP benefits
3. Log in to myBenefits with an existing account to:
  - continue a previously started application
  - start a new application
  - check their application status
  - view their case details
  - submit a change report
  - recertify for benefits electronically
4. SNAP clients may check EBT account information online

# myBenefits Home Page

New York  State Search all of NY.gov

Andrew M. Cuomo, Governor

English español العربية 中文 русский Haitian 韓 국어 italiano myBenefits Home Wednesday Apr 17, 2013



## Welcome to myBenefits!

Before you begin [Click Here](#) to find the fast and easy ways to use myBenefits

1

2

### Am I Eligible?

- Assistance Programs
- Health Insurance
- Tax Credits

### Check Your EBT Balance

- SNAP and Cash Account
- Transaction History
- Activate Your Card

### If you would like to:

- Apply for Benefits
- Continue Application
- Track Application
- Recertify Benefits
- Report Changes
- View Case Details

3

[New Users](#)

[Returning Users](#)

4

- Assistance Programs
- Health Insurance
- Tax Credits

# Am I eligible?

- ▶ “CLICK ON” Am I eligible to access the screening tool
- ▶ Enter basic demographic information
- ▶ Information screened for the following programs:

SNAP

Temporary Assistance

HEAP

WIC

School/Summer Meals

Veterans' Affairs

Medicaid

Child/Family Health Plus

Healthy NY

EPIC/Prescription Saver

EITC

Child/Dependent Care

# Applying for Benefits

## User's must:

- Set up a secure account
  - Start a new application for benefits
- Log in using an existing account
  - Start a new application for benefits
  - Continue an application previously started in myBenefits
  - Recertify for benefits
  - Track an application that was filed
  - Report Changes
  - View case details

**\*\* THIS WEBSITE SHOULD ONLY BE USED FOR TESTING AND TRAINING \*\***

### What would you like to do?

Start A New Benefits Application?

[Start New Benefits Application](#)

Start A New Recertification Application?

[Start New Recertification Application](#)

View Case Details Or Online Change Report?

[View Case Details or Report a Change](#)

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### Applications in Progress

1

[Show All](#)

**Click the corresponding Action Button to proceed with your Application**

| Application Number                     | Benefit Programs | Type | Date Saved | Available Actions |
|--|------------------|------|------------|-------------------|
| No Applications found for your account |                  |      |            |                   |

**\*\* THIS WEBSITE SHOULD ONLY BE USED FOR TESTING AND TRAINING \*\***

### Submitted Applications

2

[Show All](#)

**If you wish to view a previously submitted application or submit required documentation for it,click the corresponding Action Button below.**

| Application Number                     | Benefit Programs | Type | Date Submitted | Application Status | Available Actions |
|--|------------------|------|----------------|--------------------|-------------------|
| No Applications found for your account |                  |      |                |                    |                   |

# Applying for Benefits

- ▶ When the user submits an application through myBenefits, they will be able to:
  - **Print the application**
  - **Track the application**
  - **Submit required documentation.**

\*\*If the district that the applicant is applying in has IEDR, then the applicant will have the ability to scan in their required documentation.

# Timeframes and Notices

- ▶ The local district has 30 business days to process all regular HEAP benefit applications
- ▶ The 30 business day processing requirement includes the issuance of all eligibility notices within 30 business days of the receipt of a signed, completed application

# Questions

# ?

# Summary

- ▶ 2012 – 13
  - Challenging
- ▶ 2013 – 14 HEAP Program
  - State Plan in process
- ▶ myBenefits
  - Assists Us Expand Program Access
  - Assist Residents Access To OTDA Programs
  - Opportunity To Those In Need

**Thank you**