



2013 Regional Meetings

Low-Income Forum on Energy 2013 Regional Meeting Series

AGENDA

Hudson Valley
May 16, 2013

Holiday Inn
68 Crystal Run Road
Middletown, NY 10941



Welcome

On behalf of the LIFE Steering Committee, welcome to today's LIFE Regional Meeting, one of six taking place around the State. This year's theme, LIFE in Action, is designed to provide you with specific action steps you can take to help your constituencies. As the cost of energy continues to pose challenges to New Yorkers with low or fixed incomes, it is important to provide community leaders and service providers with useful, timely information to assist low-income consumers. Today's program will supply you with valuable information on available resources, updates on key programs, and will highlight certain regional best practices. Please also take advantage of the tremendous opportunity for networking at today's event. Often, it takes the right contacts to help serve your clients in the most effective and efficient manner. We hope that you enjoy today's meeting and I'd like to thank you for participating in the LIFE dialogue!

Len Silverstein, LIFE Chairman

8:00 – 9:00 AM

Registration & Networking

9:00 – 9:15 AM

Welcome & Introductions

Speakers:

Len Silverstein, NYS Dept. of Public Service & LIFE Chairman
Chris Coll, NYSERDA

9:15 – 9:30 AM

Session 1: LIFE as a Resource

The Low-Income Forum on Energy (LIFE) encourages an interactive exchange of information and collaboration among the programs and resources that assist low-income energy consumers. Comprised of organizations and individuals committed to addressing low-income issues, the LIFE network can be a valuable resource for you to better serve your clients and can also provide an opportunity for professional growth. Hear from the LIFE Implementation team on how you can utilize the LIFE network to better serve your clients.

Speakers:

Sue Montgomery Corey, Community Power Network of NYS
Chuck Schwartz, Long Island Green

9:30 – 9:45 AM

Session 2: Utility Programs

Hear about the consumer protections and assistance programs for electric and natural gas customers through Central Hudson, NYSEG, and O&R.

Speakers:

Carol Brown, O&R
Janet Entrekin, Central Hudson
Brenda Patton, NYSEG

9:45 – 10:15 AM

Session 3: Updates on the Home Energy Assistance Program (HEAP)

The Home Energy Assistance Program (HEAP) is a federally funded program that issues heating benefits to supplement eligible household's annual energy costs. Many low-income households depend on HEAP benefits to offset their home energy costs, with nearly 1.4 million households in New York State receiving a benefit during the 2012-2013 program year. This presentation will provide you with an update on the 2012-2013 HEAP program, a look forward to the 2013-2014 program and promote the enrollment of HEAP recipients in the Supplemental Nutrition Assistance Program (SNAP) through my benefits.

Speaker:

Gary Wrobel, NYS Office of Temporary and Disability Assistance

10:15 – 10:30 AM

Networking Break

10:30 – 11:15 AM

Session 4: LIFE after HEAP

Traditional energy assistance resources such as HEAP and WAP have limited funds and are only able to serve a small portion of those eligible. Along with this reality, recent trends in the economy and the energy market have led to an increase in the number of households in need. This situation is compounded by the many that need assistance but are just above the income eligibility guidelines. This session will explore some non-traditional and community-based sources of assistance that have been used assist both income-eligible clients as well as those just beyond the eligibility guidelines. In addition, you will hear how these programs are administered and some of the challenges that they have in providing sufficient resources to those in need.

Speakers:

Pat Fayo, United Way of the Dutchess - Orange Region
Su Marcy, United Way of Ulster County
Christine Moore, People for People Fund
Marsi Clark, People for People Fund

11:15 – 11:30 AM

Session 5: The Elderly Pharmaceutical Insurance Coverage (EPIC) Program

The Elderly Pharmaceutical Insurance Coverage (EPIC) program is a New York State program for seniors administered by the Department of Health. It helps more than 270,000 income-eligible seniors aged 65 and older to supplement their out-of-pocket Medicare Prescription Drug Plan (Part D) costs. This presentation will provide you with an overview of the EPIC program and highlight recent changes to the program.

Speaker:

Laura Mulvihill, NYS EPIC Outreach Representative

11:30 – 12:00 PM

Session 6: New York's Competitive Energy Market

In 1994, the energy industry was restructured in New York to provide consumers the opportunity to purchase electricity and natural gas from an energy service company (ESCO), instead of only from their utility. The Department of Public Service has opened a proceeding, in Case 12-M-0476, to review and address specific concerns, such as aggressive door-to-door marketing, and other important aspects of the competitive energy market for residential customers. In addition, the Department has surveyed residential customers to find out their experiences with ESCOs. This presentation will review the results of the survey, provide an overview of the public comments received in the proceeding and will discuss options for future Commission action to address the concerns raised in the residential survey and in this proceeding.

Speaker:

Len Silverstein, NYS Dept. of Public Service

12:00 – 1:00 PM

Lunch & Networking

1:00 – 1:45 PM

Session 7: Serving Vulnerable and Non-traditional Populations

As a result of the economic downturn and societal factors such as the return of veterans from duty, many social service offices are seeing clients that are seeking assistance for the first time. For those that are seeking assistance, there are many others who don't. In addition, it is critical that service be provided to the elderly, children, the disabled, and the sick. Providing service to these non-traditional and vulnerable clients may require different strategies. Hear from those who conduct outreach to and provide service to vulnerable and non-traditional populations.

Speakers:

Marie Gulari, Northwestern Human Services

AnnMarie Maglione, Orange County Office for the Aging

Tony Zippo, Veterans Coalition of Orange County

1:45 – 2:15 PM

Session 8: An Update on the Weatherization Assistance Program

The Weatherization Assistance Program provides an essential service to low-income New Yorkers by delivering energy conservation improvements and addressing health and safety issues in homes across the state through a network of 60 sub-grantees. This presentation will provide you with an update on program activities during the last year and plans for the 2013-3014 program, including the coordination with the federal Healthy Homes Initiative.

Speaker:

Tom Carey, NYS Homes and Community Renewal

2:15 – 2:30 PM

Networking Break

2:30 – 3:00 PM

Session 9: Weatherizing Mobile Homes

Mobile or manufactured homes offer comparable square footage and amenities to site-built homes and are typically less expensive, as such they represent an economical housing option. However, poor insulation, leaky windows, and duct leakage can increase the energy use in older mobile homes. This presentation will provide you with an overview of the challenges and opportunities for increasing the energy efficiency of mobile homes.

Speaker:

Michael Dunleavy, RECAP

3:00 – 3:30 PM

Session 9: Discussing Energy with Your Client

Clients are provided with information everywhere they go, but how can you get them to apply this information and benefit from it? This session will dispel myths related to energy use, provide simple energy saving actions to share with your clients, and provide tips on how best to communicate these ideas to the low-income households you serve.

Speakers:

Michele Evanson, Honeywell

Virginia Walsh, Honeywell

3:30 – 4:00 PM

Session 10: Use a LIFE Line

Do you still have questions that were not answered throughout the day? Do you have a specific case that you would like to get input on? Use a LIFE line and ask your colleagues for help!

4:00 PM

Wrap Up and Closing Remarks Evaluation & Raffle

The evaluation form is a critical tool in developing the type of event that is most beneficial to you. Please complete the evaluation form throughout the day and turn it in at the end of the program. When you turn in your evaluation, you will be given a ticket for the raffle drawing, which will occur at the end of the day.



Thank You to the Hudson Valley Regional Meeting Leaders

The LIFE Steering Committee would like to thank our Hudson Valley Regional Meeting leaders for their time and expertise in the development of the agenda for this meeting. Their commitment to the LIFE mission and the support from the organizations that they represent on the LIFE Steering Committee is greatly appreciated. Thanks to Pat Fayo, United Way of the Dutchess-Orange Region, and Kyro Ojulo, Central Hudson.

Since the NYS Public Service Commission initiated LIFE in 1998, the LIFE Steering Committee has been an integral part of the growth and development of the program. The Steering Committee is comprised of the following organizations:

The Association for Energy Affordability, Inc.
Cattaraugus County Community Action, Inc.
Central Hudson Gas & Electric Corporation
Community Power Network of NYS, Inc.
Consolidated Edison of NY, Inc.
Honeywell
National Fuel Gas Distribution Corporation
National Grid
New York State Community Action Association (NYSCAA)
New York State Department of Public Service (NYS DPS)
New York State Department of State (NYS DOS)
New York State Homes and Community Renewal (HCR)
New York State Energy Research and Development Authority (NYSERDA)
New York State Office for the Aging (NYS OFA)
New York State Office of Temporary and Disability Assistance (OTDA)
New York State Weatherization Director's Association (NYSWDA)
New York State Electric and Gas Corporation (NYSEG)
Orange and Rockland Utilities, Inc. (O&R)
United Way of the Dutchess-Orange Region
Rochester Gas and Electric (RG&E)

LIFE is sponsored by the New York State Public Service Commission and the New York State Energy Research and Development Authority. For more information about LIFE, please visit our website at www.lifenynews.org.

Save the Date!

The 2014 LIFE Statewide Conference
will be held in May 2014, in Albany NY.

Details including dates and program information will be available in late 2013.

As part of our on-going commitment to both environmental and fiscal responsibility, we will not be printing and distributing presentation handouts. Please support us in these efforts by going to www.lifenynews.org after to download copies of available presentations. Attendees will receive an email notification when the presentations become available.