NEW YORK STATE
OFFICE OF TEMPORARY & DISABILITY ASSISTANCE
HOME ENERGY ASSISTANCE PROGRAM
40 NORTH PEARL STREET
ALBANY, NY 12243-0001

Andrew M. Cuomo
Governor

2013
LIFE in Action Conference

Center for Employment and Economic Supports

AGENDA

- 2012 - 13 HEAP Program Summary
- 2013 -14 HEAP Program Outlook
- myBenefits Overview
  - Increase Program Access Opportunity
  - Increase Participation in OTDA Programs
- Question and Answers

2012-13 Home Energy Assistance Program

- November 2012 Federal Appropriation $3.5B
- March 2013 Sequestration $3.068B
- NYS's allocation is $339M (to date)
- 1.45M households served (to date)

2012-13 HEAP Program Year

Component	Opening Date	Closing Date
Regular	November 19, 2012	March 15, 2013
Emergency	January 2, 2013	March 15, 2013
Heating Equipment	October 1, 2012	February 1, 2013
Cooling Assistance	April 1, 2013	August 30, 2013

2012-13
REGULAR BENEFIT AMOUNTS

- Heat included with rent
  - Tier I = $25
  - Tier II = $20
- Oil, kerosene, propane = $600
- Wood, coal, other deliverable = $500
- Natural gas or electric = $400
  - Add ons:
    - Income in Tier I = $25
    - Vulnerable household member = $25

2012-13 EMERGENCY BENEFITS

- Oil, kerosene, propane = $600
- Wood, coal, other deliverable = $500
- Natural gas heat only = $400
- Natural gas and electric = $560
- Electric heat = $560
- Heat-related electric = $160
- Propane Installation/Deposit = $500/year
- Temporary Relocation = $500/year
- Heating Equipment Repair = $3,000/year
- Heating Equipment Replacement = $6,500/ten year period

2013-14 HEAP Season

- President's proposed budget appropriation $3.02B
- NYS share ?? – potentially $303M
- Serve the same number of households
- Similar benefit structure
- Similar program timeframes opening/closing dates
- myBenefits will be available statewide with the exception of NYC in August
- www.ACCESSNYC.gov

myBenefits

Website: https://mybenefits.ny.gov

1. Screening tool to determine potential benefit eligibility

2. Apply for SNAP (FS) and HEAP benefits

3. Log in to myBenefits with an existing account to:
   - continue a previously started application
   - start a new application
   - check their application status
   - view their case details
   - submit a change report
   - recertify for benefits electronically

4. SNAP clients may check EBT account information online

myBenefits Home Page

New York State

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myBenefits Home

Wednesday Apr 17, 2013

Welcome to myBenefits!

Before you begin Click Here to find the fast and easy ways to use myBenefits

1

Am I Eligible?

- Assistance Programs
- Health Insurance
- Tax Credits

2

Check Your EBT Balance

- SNAP and Cash Account
- Transaction History
- Activate Your Card

If you would like to:

- Apply for Benefits
- Continue Application
- Track Application
- Recertify Benefits
- Report Changes
- View Case Details

3

New Users

Returning Users

4

Am I eligible?

- "CLICK ON" Am I eligible to access the screening tool
- Enter basic demographic information
- Information screened for the following programs:

SNAP
Temporary Assistance
HEAP
WIC
School/Summer Meals
Veterans' Affairs

Medicaid
Child/Family Health Plus
Healthy NY
EPIC/Prescription Saver
EITC
Child/Dependent Care

Applying for Benefits

User's must:

- Set up a secure account
  - Start a new application for benefits
- Log in using an existing account
  - Start a new application for benefits
  - Continue an application previously started in myBenefits
  - Recertify for benefits
  - Track an application that was filed
  - Report Changes
  - View case details

** THIS WEBSITE SHOULD ONLY BE USED FOR TESTING AND TRAINING **

What would you like to do?

Start A New Benefits Application? — Start New Benefits Application

Start A New Recertification Application? — Start New Recertification Application

View Case Details Or Online Change Report? — View Case Details or Report a Change

** THIS WEBSITE SHOULD ONLY BE USED FOR TESTING AND TRAINING **

Applications in Progress

1

Show A

Click the corresponding Action Button to proceed with your Application

Application Number	Benefit Programs	Type	Date Saved	Available Actions
No Applications found for your account				

** THIS WEBSITE SHOULD ONLY BE USED FOR TESTING AND TRAINING **

Submitted Applications

2

Show All

If you wish to view a previously submitted application or submit required documentation for it,click the corresponding Action Button below.

Application Number	Benefit Programs	Type	Date Submitted	Application Status	Available Actions
No Applications found for your account					

Applying for Benefits

- When the user submits an application through myBenefits, they will be able to:
  - **Print the application**
  - **Track the application**
  - **Submit required documentation.**

**If the district that the applicant is applying in has IEDR, then the applicant will have the ability to scan in their required documentation.

Timeframes and Notices

- The local district has 30 business days to process all regular HEAP benefit applications
- The 30 business day processing requirement includes the issuance of all eligibility notices within 30 business days of the receipt of a signed, completed application

Questions ?

Summary

- 2012 – 13
  - Challenging
- 2013 – 14 HEAP Program
  - State Plan in process
- myBenefits
  - Assists Us Expand Program Access
  - Assist Residents Access To OTDA Programs
  - Opportunity To Those In Need

Thank you