

Matt Urban
hope
center

Lt. Col. Matt Urban Human Services Center of WNY

- We are a program of the Lt. Col. Matt Urban Human Services Center of WNY:
 - **Weatherization** to increase the energy efficiency of homes
 - **Senior services** that assist our elderly clients age in place
 - **Housing** which oversees the physical development of new projects and the management of subsidized housing units
 - **Crime victims** department provides support and some financial restitution for victims of crime.
 - **Youth and Family Services** that provides after school programming
 - **Hope Center**.....





- Opened in November 2009
- To provide a “one stop shop” model of services to the Broadway Fillmore Community.

Hope Center Services

- Hope Works for:
 - Safety Net Achievement Program (SNAP)
 - Formerly Homeless
 - Young Adults



Urban Diner by Friends of Night People

- A restaurant-style soup kitchen
- Serves dinners Monday –Friday: 3-5pm
- Served by recipients of the SNAP program, our job readiness program and community volunteers



Hope Center Services

- Workshops:
 - Housing
 - Employment
 - Financial Fitness
 - Nutrition



Hope Center Services

- Benefit Screening:
 - Medicaid
 - Temporary Assistance
 - Food Stamps
 - WIC
 - Emergency HEAP
 - Unemployment
 - SSI/D
 - Veterans Benefits
 - And more



Hope Center Services

- FunShops:
 - Family focused events are important because strong families build strong communities.
 - Past events include:
 - Trunk or Treat
 - Easter Party
 - Mother’s Day Celebration



Hope Center Services

- Host outside Agencies:
 - Mocha
 - Planned Parenthood
 - UB Educational Opportunity Center
 - Goodwill Veteran Services
 - Family Justice Center
 - Fidelis
 - Alianza Latina, Inc.



Homeless Services



- Homeless Outreach

- Our team engages with unsheltered homeless and assist them secure benefits and services necessary to obtain and sustain safe, decent and affordable housing.
- Our team regularly visits performs daytime, nightly and early morning outreach to:
 - homeless camps , parks, bridges, drop-in centers ands soup kitchens
 - We also participates in the Mayor's Clean Sweep Initiative.

Homeless Services

- Housing First
 - provides 46 units of scattered site housing to the chronically homeless. This low-demand model focuses on the recovery from the homelessness and housing stability.
 - All of our Housing First residents have an intensive case manager who works with them to improve their physical health and well-being, and assist them with housing needs.



Results

- We held 1068 workshops.
- We worked with more than 1,200 households in a housing emergency
- 397 households secured tax refunds
- We housed over 300 homeless individuals
- Since opening secured 40 residents employment

Upcoming Events

- Dyngus Day April 1st, 2013 4pm
- Financial Fitness Fair April 11th
- Singles Mingle May 14, 2013 5:30-7:30
 - Lagerhaus 95

Fashion Show April 25th

Volunteer Opportunities

- Serving at Urban Diner
- Clerical help
- Gardening (upkeep)
- Clothing Boutique
- Sorting Donations'
- Special Events
- Fundraising Committee
- Questions? Call us! 893-7222, ext. 306



Hope Center Online

- Join us on Facebook:
 - facebook.com/Matt.Urban.Hope.Center
- Website:
 - urbanctr.org/matturbanhopecenter.html