The EmPower New York Mission:

To deliver high quality energy efficiency services to low-income households with high energy burdens.

- EmPower households have incomes below 60% of State median
- Many of our participants are referred to us by utilities because of an inability to pay utility bills
- Low income households sometimes forego medicines, avoid health care treatment, or reduce food consumption in order to make ends meet.
- Our goal is to find and provide measures that lower the energy burden.
Serving Low Income Households

• Ensure a comprehensive review of all potential measures
• Identify the measures that will have the greatest impact for the low income household
• Establish funding levels per household based on consumption
• Provide services at cost-effective pricing
• Provide QA and QC to ensure quality service
Contractor, Vendor and Outreach Organization Participation

- Private Contractors: 129
- WAP Agencies: 59
- Total: 188
- Appliance Vendors: 6
- Outreach Organizations: 39
Electric Reduction (ER) Services Only
57,081
Home Performance and ER Services
33,069
Total Households Served to date
90,150
Annual Energy Savings
Households Served through April 30, 2014

1,100 kWh per household
98,929,332 total kWh

250 therms per household
9,246,277 total therms
## Household Production

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>2014 Goals</th>
</tr>
</thead>
<tbody>
<tr>
<td>EEPS – Electric</td>
<td>18,391</td>
</tr>
<tr>
<td>EEPS – Gas</td>
<td>7,547</td>
</tr>
<tr>
<td>RGGI – Oil and Propane*</td>
<td>520</td>
</tr>
<tr>
<td><strong>2014 Total Household Goal</strong></td>
<td><strong>8,067 HP &amp; ER</strong></td>
</tr>
<tr>
<td><strong>2014 Total Household Goal</strong></td>
<td><strong>10,324 ER ONLY</strong></td>
</tr>
</tbody>
</table>

*Goal may change based on actual RGGI Auction proceeds*
Some Best Practices We’ve Seen This Year

Mobile Home Insulation by Tioga Opportunities

Before

After
Some Best Practices We’ve Seen This Year

Infrared scanning to identify voids
To all the hardworking people who have helped low income households through EmPower New York:

THANK YOU!