

LIFE
2008

*Climate
for change:*

a better **LIFE**

STATEWIDE
CONFERENCE

May 20 - 21, 2008

Albany, New York

Marriott Albany
189 Wolf Road
Albany, NY 12205

**CONFERENCE
PROGRAM**



LIFE

Low-Income Forum on Energy

10th Anniversary

The LIFE Steering Committee would like to welcome you to the 2008 LIFE Statewide Conference. While LIFE originated as a way to ensure that low-income consumers would have a place at the table as New York State went through the process of deregulation, the current energy landscape and environmental concerns provide yet another set of challenges to New York's low-income energy consumers.

As LIFE celebrates its 10th Anniversary, we look forward to continuing the dialogue on these issues as we seek affordable, safe, and reliable sources of energy for our low-income communities. We hope that the Conference will provide you with an opportunity to learn what is new, share your experiences, network, and help address low-income energy issues together, as we explore a Climate for change: a better LIFE.

Announcements & Messages

Announcements and messages will be posted on the message bulletin board located at the Conference Registration Desk. Participants are advised to periodically check the board for messages.

Badges & Ribbons

Badges are required for admittance to all sessions, meals and receptions. If you lose your badge, please go to the Conference Registration Desk for assistance. Conference staff, members of the LIFE Steering Committee and other volunteers will be identified with a ribbon on their name badge. Please do not hesitate to approach these individuals for information or assistance.

Check Out Without Missing Out

Check-out time at the hotel is noon. To provide you the opportunity to check out without missing any sessions, we have scheduled a break, from 10:45–11:15 am on Wednesday. Please ask the bell captain to store your luggage so that you may attend all of the sessions on Wednesday, as well as the closing and gift basket drawing.

Conference Exhibits

Several firms and agencies are displaying information that will help many of us do our jobs better and, thus, better assist our low-income energy clients and customers. Visit the exhibits during refreshment breaks to learn more and to network with your colleagues. Note: Some of these firms and agencies have paid an exhibitor fee or have provided major support for the conference. Featuring their displays constitutes neither an explicit nor an implicit endorsement by the conference of their products or services.

Evaluation Forms and Raffle

The evaluation form is a critical tool in developing the type of conference that is most beneficial to you, the attendees. Please take a moment to complete the applicable section of the evaluation form after each session. We will collect your completed evaluation form at the closing on Wednesday. At that time your name will be entered into the raffle drawing for a chance to win one of our fabulous gift baskets.

Tuesday, May 20, 2008

8:00-9:00am REGISTRATION/CONTINENTAL BREAKFAST
 9:00-10:15am INTRODUCTION AND WELCOME
 10:15-10:45am PLENARY SESSION
 10:45-11:00am NETWORKING BREAK

	TRACK A	TRACK B	TRACK C	TRACK D
Session 1	Consumer Education <i>The Devil is in The Details: Legal & Entitlement Services (pt.1)</i>	Energy Issues Today & Tomorrow <i>New York's Plan for Energy Efficiency Portfolio Standards</i>	Adding to Your Tool Box <i>What's New with Community Action Programs?</i>	Nuts and Bolts <i>Let Kermit Know: It is Easy Being Green</i>
	11:00-12:15pm	12:30-1:45pm		
Session 2	Consumer Education <i>The Devil is in The Details: Legal & Entitlement Services (pt.2)</i>	Energy Issues Today & Tomorrow <i>Is the Answer Blowing In the Wind?</i>	Adding to Your Tool Box <i>Stretching Limited Dollars: Individual Development Accounts</i>	Nuts and Bolts <i>Kicking the Tires: Keeping Low-Income Households & Communities in the Loop on New Efficient & Renewable Tech.</i>
	2:00-3:15	3:15-3:45pm		
Session 3	Consumer Education <i>Money Doesn't Grow on Trees</i>	Energy Issues Today & Tomorrow <i>Not Your Grandmother's Meter: Submetering, Advanced Metering, Real Time Meters</i>	Adding to Your Tool Box <i>HEAP in New York State</i>	Nuts and Bolts <i>An Amazing Race: Creating New, Sustainable Energy Alliances</i>
	3:45-5:00pm	5:00-7:00pm		

Wednesday, May 21, 2008

8:00-8:30am Continental Breakfast

	TRACK A	TRACK B	TRACK C	TRACK D
Session 4	Consumer Education <i>School is in Session</i>	Energy Today & Tomorrow <i>Green Collar Workforce Development: How Low-Income Folks Can Get in on the Ground Floor</i>	Adding to Your Tool Box <i>Fuel Funds, Years of Helping Those Most in Need</i>	Nuts and Bolts <i>Show Me the Money</i>
	8:30-9:30am	9:30-9:45am		
Session 5	Consumer Education <i>Effective Presentations for Every Audience</i>	Energy Today & Tomorrow <i>Update on Utility Low-Income Energy Affordability and Efficiency Programs</i>	Adding to Your Tool Box <i>A Partnership that Works: EmPower+ POP+Win for Low Income Consumers</i>	Nuts and Bolts <i>Reinventing Advocacy</i>
	9:45-10:45am	10:45-11:15am		
	11:15-12:00pm	12:00-12:30pm	12:30-12:45pm	12:45-1:15pm
	Plenary Session: Walk a Mile Lifeline/DTV Summary, Closing Remarks and Raffle Drawing Bag Lunch in Exchange for Evaluation			

Session and Event Locations

Session and event locations follow the title of each function.

Tuesday, May 20, 2008

8:00 – 9:00 am – Registration/Continental Breakfast *Foyer*

9:00 – 10:15 am – Introduction and Welcome *Salon DE*

Pamela Carter, LIFE Chairperson

Introduction of Keynote Speaker

Garry A. Brown, Chairman, New York State Public Service Commission

Keynote Address

Paul DeCotis, New York State Deputy Secretary of Energy

Introductions

Sandra Sloane, Director, Office of Consumer Services, New York State
Department of Public Service

Remarks

Garry A. Brown, Chairman, New York State Public Service Commission

Vincent A. Delorio, Esq., Chairman of the Board, NYSERDA

10:15 – 10:45 am – Plenary Session *Salon DE*

Energy Security, Food Security, LIHEAP and Family and Child Health

This presentation will focus on energy security, food security and their associations with the health of young children (ages 0-3 yrs). We will look at definitions of energy insecurity and food insecurity and see how they are measured. We will briefly consider what influences these conditions, and ways they adversely impact child health. Finally, we will discuss some of the most important policies that influence energy and food security, and consider how they fit into the society we want for our and our children's futures.

Speaker: John T. Cook, Ph.D., Boston Medical Center

10:45 – 11:00 am – Networking Break *Foyer*

11:00 – 12:15 pm – Session 1

1A The Devil is in the Details: Legal and Entitlement Services (part 1) *Salon G*

Where do you send your clients when HEAP is closed, Medicaid income requirements are too low, or the Food Stamps budget is too small? What are your client's rights, resources, and ways to access change? This is a chance to learn from the experts on where to turn for outside assistance. Have questions on what to do when benefits are denied, shut off, or unavailable? Come with questions, leave with answers.

Moderator: Fred Williams, Customer Outreach Advocate,
Consolidated Edison of New York

Speaker: Diane Wenzler, PBRC Director, Community Service Society

1B New York's Plan for Energy Efficiency Portfolio Standards *Salon F*

On May 16, 2007, the Public Service Commission initiated a proceeding to design an electric and natural gas Energy Efficiency Portfolio Standard (EEPS). The EEPS establishes targets for energy efficiency, intended to reverse the pattern of increasing energy use in New York. Among the goals of the EEPS is to achieve a 15 percent reduction in electricity usage below the forecasted levels by 2015, which is among the most ambitious energy reduction goals of any state in the nation. This session will provide information on how New York State plans to achieve the EEPS goals and its affect on New York's low-income energy customers.

Moderator: William Mills, Utility Consumer Program Specialist, Office of Energy Efficiency and Environment,
NYS Department of Public Service

Speakers: Karen Villeneuve, Director, REAP, NYSERDA
Tom Carey, Director, Energy Services,
NYS Division of Housing and Community Renewal

1C What's New with Community Action Programs? *Empire*

Participants will learn to use the statewide Community Action toolkit to make referrals for low-income customers and hear how to streamline the packaging of services at the time of intake. The New York State Community Action Association (NYSCAA) has developed a toolkit that aids providers in making meaningful referrals to customers statewide. Learn about the toolkit and hear some of the unique and successful new programs being developed by community action agencies across New York. Cattaraugus Community Action's Energy and Housing Department has streamlined the packaging of services for customers. Participants will learn how customers' eligibility for five or more programs can be determined at the time of intake, so that services are packaged, dollars are leveraged and home improvement and energy conservation is maximized.

Moderator: Tina Zerbian, CEO, Cattaraugus Community Action, Inc.

Speakers: Denise Harlow, CEO, NYS Community Action Association
Ken Tomzack, COO, Cattaraugus Community Action, Inc.
Joshua Clayson, Office Manager,
Cattaraugus Community Action, Inc.

1D Let Kermit Know: It Is Easy Being Green *Salon BC*

When you think of building "green", you may think it is the "right thing" to do but expensive and out of reach for people who are low income. This session will explore green design and technology and how those technologies can be incorporated in development of low-income housing.

Moderator: Dean Zias, Associate Project Manager, NYSERDA

Speakers: Kevin Stack, Owner, NE Green Building Consulting, LLC
Schelling McKinley, Construction Supervisor and Designer,
Adirondack Habitat for Humanity
David Sadowsky, Architect P.C.
Michael P. Stangl, Owner, PE, Renewable Power Systems, LLC

12:30 – 1:45 pm – Conference Luncheon *Salon DE*

**Presentation: Our Inconvenient Truth:
The Struggle for Environmental Justice**

Founded in 1966 by Puerto Rican activists as the emerging Puerto Rican community faced with social service and social justice challenges, the United Puerto Rican Organization of Sunset Park (UPROSE) is Brooklyn's oldest Latino community-based organization. In 1996 their mission shifted to organizing, advocacy and developing intergenerational indigenous leadership through activism. In reaching these goals, their primary efforts focus on environmental, social and economic justice.

This presentation will cover how UPROSE, using environmental justice principles, went from fighting against the disparate siting of environmental burdens to proactive measures that have served to reclaim and remediate community spaces. The talk will focus on environmental justice and opportunities for low-income communities and communities of color.

Speaker: Elizabeth C. Yeampierre, Executive Director, UPROSE

LIFE Achievement Awards

While LIFE serves as a forum to discuss issues and exchange information relevant to low-income energy consumers, it is the individuals at the state, county, and local levels that perform an instrumental role in this effort by bringing this information to the communities and individuals in need. Today, we honor three individuals nominated by their colleagues and peers for their outstanding service on behalf of low-income energy customers.

Luncheon Host: Patricia Acampora, Commissioner,
NYS Public Service Commission

Awardees: Ellin Boyd, Honeywell LIPA/REAP
Anne McLane, Monroe County Department of Human Services
Leonard Maisel, Amalgamated Bank

2:00 – 3:15 pm – Session 2

2A The Devil is in the Details: Legal and Entitlement Services (part 2) *Salon G*

A continuation of the discussion on where to send your clients when HEAP is closed, Medicaid income requirements are too low, or the Food Stamps budget is too small. What are your client's rights, resources and ways to access change? This is a chance to learn from the experts on where to turn for outside assistance. Have questions on what to do when benefits are denied, shut off or unavailable? Come with questions, leave with answers.

Moderator: Louis Manuta, Esq., Senior Attorney, Public Utility Law Project
Speakers: Gerald Norlander, Executive Director, Public Utility Law Project
Trudi Renwick, Senior Economist, Fiscal Policy Institute

2B Is the Answer Blowing in the Wind? *Salon F*

Wind energy is the world's fastest-growing energy technology. Wind turbines can be used to produce electricity for a single home or building, or they can be connected to an electricity grid for more widespread electricity distribution. Wind energy systems not only help customers reduce their electricity purchases from utilities, they also help reduce U.S. dependence on fossil fuels, and they are nonpolluting. This session will explore the potential for wind technology to reduce the costs of energy for all New Yorkers, including low-income communities.

Moderator: Jeff Peterson, Program Manager, NYSERDA

Speakers: Greg Starheim, CEO/General Manager,
Delaware County Electric Cooperative, Inc.
Loren Pruskowski, Cofounder and Owner/Operator,
Sustainable Energy Developments, Inc.

2C Stretching Limited Dollars: Individual Development Accounts *Salon BC*

Individual Development Accounts (IDAs) are matched savings accounts that enable low-income individuals and families to save, build assets and enter the financial mainstream. IDAs reward working-poor families who are saving to purchase an asset which may include buying their first home, paying for college or starting a small business. The match incentive - similar to an employer match for 401(k) contributions - is provided through a variety of government and private sector sources. This session will provide background information on IDAs and how to help your low income clients set and reach financial goals.

Moderator: Eileen Griffin, Program Analyst, New York State Office for Aging

Speakers: Brendan Wilbur, IDA Coordinator,
Alternatives Federal Credit Union
Raquel Spears, Family Growth & Development Manager,
Chautauqua Opportunities, Inc.

2D Kicking the Tires: Keeping Low-Income Households and Communities in the Loop on New Efficient and Renewable Technologies *Empire*

Everyone knows that a way to save energy is to turn the lights out when leaving a room, but do you know how much you will save by replacing incandescent bulbs with compact fluorescent bulbs? And have you considered wood pellets as a fuel source? Made from wood waste products, wood pellets are a clean, renewable, and affordable source of energy. Solar water heaters are also effective in reducing energy costs and becoming an attractive option for residential use. These are just three of the emerging technologies that will be discussed in this state of the art session. Learn the lingo and the associated savings which will help the environment and your low income clients at the same time.

Moderator: Sharon Griffith, Project Manager, NYSERDA

Speakers: Dean Zias, Associate Project Manager, NYSERDA
Jeff Loomis, Partner, Energy Answers
Jeff Wolfe, CEO, groSolar

3:15 – 3:45 pm – **Networking Break** *Foyer*

3:45 – 5:00 pm – **Session 3**

3A Money Doesn't Grow on Trees *Salon G*

As household energy burdens climb, finding a way to pay for the increasing costs of energy may lead consumers into debt. In an effort to address this phenomenon, NYSERDA's EmPower NYSM program offers free financial management workshops to help consumers learn how to manage their limited resources. In this interactive session, you will learn about credit/debt management strategies that will help you and your clients reduce debt and decrease reliance on credit.

Moderator: Barbara Michalski, Consumer Advocate, National Grid

Speaker: Ann Gifford, Team Coordinator/Consumer & Financial Management Education, Cornell Cooperative Extension of Tompkins County

3B Not Your Grandmother's Meter: Submetering, Advanced Metering, Real Time Meters *Salon F*

Unlike conventional meters that simply register the amount of electricity being supplied to a building, new technology is resulting in more sophisticated, advanced meters that offer many consumer-friendly features including real time usage data that can allow customers to make more efficient energy decisions. In other instances, submetering has increasingly become more common, and as a result, consumers who had never received an energy utility bill in the past may now be receiving one. Listen to the experts discuss these technologies, weighing the pros and cons as they affect the lives of low-income customers.

Moderator: Ed Morrison, Project Manager, NYSERDA

Speakers: Martin Insogna, Specialist, Utility Consumer Program, NYS Department of Public Service
Barbara R. Alexander, Consumer Affairs Consultant

3C HEAP in New York State *Empire*

New York State's Home Energy Assistance Program (HEAP) is ever evolving to meet the energy needs of low-income households. Increased program access, discounts for oil/kerosene heaters, centralized payments and improved coordination with vendors and other agencies are only a few of the innovations implemented in the program over the past several years.

Moderator: Jennifer Monroe, Operations Coordinator, Community Power Network of NYS, Inc.

Speaker: Paula Cook, HEAP Bureau Chief, NYS Office of Temporary and Disability Assistance

LIFE 2008

3D An Amazing Race: Creating New, Sustainable Energy Alliances *Salon BC*

Let's start in our own back yard and then travel around the world to Bali. This session will explore regional and world strategies for reducing energy and increasing sustainability and their implications for residential buildings. It's truly an amazing race!

Moderator: Connie Clouston, Supervisor, Customer Relations Center, NYSEG

Speakers: Dominic Frongillo, Councilman and Deputy Supervisor,
Town of Caroline

Ann Heidenreich, Executive Director,
Community Energy Services

David Jolly, Commissioner, Orange County
Department of Social Services

5:00 – 7:00 pm – LIFE 10th Anniversary Reception *Salon DE*

As LIFE celebrates its 10th Anniversary, the LIFE Steering Committee would like to recognize those who have played an integral role in initiating LIFE, as well as past LIFE Steering Committee members who have contributed to making LIFE the nation's longest running organization dedicated to the issues that impact the ability of low-income New Yorkers to have access to safe, reliable, and affordable energy. Please join us as we recognize them and as we celebrate LIFE's 10th Anniversary!

Wednesday, May 21, 2008

8:00 – 8:30 am – Continental Breakfast *Foyer*

8:30 – 9:30 am – Session 4

4A School is in Session *Salon G*

Education is the key to ensuring the next generation is prepared to face the energy challenges before us. NYSERDA's Energy Smart Students program is working with educators throughout the state to enhance energy education at the K-12 level. Con Edison Kids utilizes a creative and entertaining website to introduce energy related concepts to children of all ages. Join this session to learn more about how these two unique initiatives are helping New York's youngest citizens become more energy efficient.

Moderator: Nicole D'Anna, Consumer Advocate, Keyspan/Ngrid

Speakers: Peggie Neville, Senior Project Manager, NYSERDA
Phil Miller, Senior Specialist, Consolidated Edison of New York
Jennifer Rodriguez, Consumer Outreach Advocate,
Consolidated Edison of New York

4B Green Collar Workforce Development: How Low-Income Folks Can Get in on the Ground Floor *Salon BC*

With energy efficiency and green building techniques in the forefront of today's energy landscape, a new workforce will be required to meet this demand. This session will explain what skills will be needed and how to help your clients "get in on the ground floor" in this emerging workforce market.

Moderator: David Hepinstall, Executive Director,
Association for Energy Affordability

Speakers: Jill Poklemba, Sr. Policy Analyst, Income Security & Workforce
Development, The Federation of Protestant Welfare Agencies
Paula Hayes, Program Director, Hudson Valley
Community College

4C Fuel Funds: Years of Helping Those Most in Need *Empire*

For over 20 years, utilities around the country have sponsored fuel funds to provide energy bill assistance to those who struggle with energy bills even after receiving a HEAP grant. Hear from three fuel funds currently operating in our region and learn more about the program guidelines and how low-income energy customers can benefit from them.

Moderator: Rick Struck, Director Consumer Energy,
Orange and Rockland Utilities, Inc.

Speakers: Jillian Higgins, Consumer Advocate, National Grid
Lois Grant, Project Coordinator, United Way of Long Island
Jim Jacob, Executive Director, New Jersey SHARES, Inc.

4D Show Me the Money *Salon F*

This session will explore some of the new resource opportunities that are being used to develop green building projects and leverage the capacity of new resources to work with tried and true low-income energy efficiency resources.

Moderator: Elizabeth Katz, Management Audit Unit,
NYS Department of Public Service

Speakers: Luke Falk, Project Manager, NYSERDA
Jim Klein, Program Manager, New York State Builders Association

9:45 – 10:45 am – Session 5

5A Effective Presentations for Every Audience *Salon G*

Are you pleased with the presentations you give? Do the members of your audience share the same feelings you do about your presentations? Most presenters are passionate about the subject matter they are presenting and can't wait to share every detail about the subject with their audience. However, sometimes it's just TOO MUCH INFORMATION and your audience is overwhelmed. This workshop will help you to hone in on the information needs of each audience, capture and hold the attention of each audience and feel comfortable and confident during your presentations.

Moderator: Sue Royce, Director of Consumer Outreach, Central Hudson

Speaker: Susan Gove, PhD., President, Gove Group, Inc.

5B Update on Utility Low-Income Energy Affordability and Efficiency Programs

Salon BC

Utilities have long provided energy assistance to their low-income customers- from affordability and budget programs to efficiency programs. This session will provide you with an update on low-income energy efficiency and payment assistance programs currently being administered by utilities in New York State.

Moderator: Donna De Vito, Utility Analyst, NYS Department of Public Service

Speakers: Laura McNaughton, Energy Efficiency Manager, National Grid
Ann Russell, Assistant General Manager for Quality Assurance
National Fuel Gas

5C A Partnership that Works: EmPower+POP=Win for Low-Income Consumers

Empire

Central Hudson's Powerful Opportunities Program (POP) provides low-income customers with a discounted budget bill and arrears forgiveness benefits to pay-off their past due balance up to \$2,400. EmPower New YorkSM, sponsored by NYSEKDA, provides low-income utility customers with energy efficiency measures and education to help reduce energy use. Together these programs provide a one-two punch to help needy families manage their energy costs. Learn how these two programs interact and how collaboration can improve our impact on the lives of the families we serve.

Moderator: David Friello, Associate Project Manager, NYSEKDA

Speakers: Kelvin Keraga, Senior Project Manager, NYSEKDA
Kyro Ojulo, Supervisor, Low Income Programs, Central Hudson

5D Reinventing Advocacy *Salon F*

This session will explore the important role that advocacy plays in making resources available for low-income energy customers. Learn about advocacy models at the federal and state levels and examine the types of partnerships, strategies and skills needed to develop effective, sustainable advocacy.

Moderator: Sue Montgomery Corey, President,
Community Power Network of NYS

Speakers: Vivian Lausevic, American Gas Association
Karin Moran, Director of Policy, NYS National Association
of Social Workers

10:45 – 11:15 am – Break and Hotel Checkout *Foyer*

11:15 – 12:00 pm – Plenary Session: Walk a Mile *Salon DE*

To continue the dialogue on low-income issues, LIFE partnered with the New York State Community Action Association (NYSCAA), the National Association of Social Workers- New York State (NASW), and twelve community-based organizations from across New York State on a unique, educational project- "Walk a Mile", in January 2008.

Through “Walk a Mile”, policy makers are matched with low-income constituents in order to bridge the gap between those who make policy and those who are often most dependent on those policies. Public officials and low-income families are paired together for one month to exchange their life experiences and “walk a mile” in each others’ shoes.

To explore the impact that energy affordability has on low-income New Yorkers, this particular edition of “Walk a Mile” was held during some of the coldest months, when the need for home heating is at its greatest. Hear from a panel of participants as they speak about their experiences in this exciting project.

12:00 – 12:30 pm – Lifeline/ DTV Salon DE

Learn how New York State’s automatic enrollment process for its Lifeline Telephone Discount Program is being used as a model for other states seeking to increase enrollment. This session will highlight best practices used by the New York State Public Service Commission to get the word out about Lifeline and highlight the work of a Federal-State Work Group to increase awareness and enrollment across the country.

On February 17, 2009, broadcasters throughout the country will stop using their analog television signals and will go completely digital. On that day, TVs without digital tuners will be unable to receive television programming, unless the set is connected to a cable TV or satellite service or a converter box is purchased. The federal government has implemented a coupon program to assist in the purchase of the converter boxes, but many questions about the digital television conversion and the coupon program remain. Those most at risk to lose their television service and who will have the most questions about the transition are low income consumers and the elderly. This session will provide a brief overview of the digital television transition and how the LIFE Conference participants can help spread the word to those most vulnerable.

Panel: Sandra Sloane, Director, Office of Consumer Services,
New York State Department of Public Service
Gregg Collar, Utility Project Manager,
NYS Consumer Protection Board
Louis Manuta, Esq., Senior Attorney, Public Utility Law Project

12:30 – 12:45 pm – Summary, Closing Remarks and Raffle Drawing Salon DE

12:45 – 1:15 pm – Bag Lunch in Exchange for Evaluation Salon DE

Patricia L. Acampora

Patricia L. Acampora was appointed Commissioner of the New York State Public Service Commission on June 16, 2005. Her term runs through February 1, 2009.

Immediately prior to her appointment, Commissioner Acampora served for 12 years in the New York State Legislature representing the 1st Assembly District on Long Island. As an Assemblywoman, she was a Ranking Member of the Labor Committee; a member of the Consumer Affairs and Protection Committee; the Corporations, Authorities, and Commissions Committee; Banking Committee; and, the Governmental Employees Committee. She also served as a member of the National Legislative Task Force on Criminal Justice and the Assembly Health Care Task Force.

Commissioner Acampora was the first woman to serve as President of the New York Conference of Italian-American State Legislators since the bi-partisan conference began nearly three decades ago. She was also a member of the Women's Legislative Caucus. Prior to being elected, Commissioner Acampora worked as an assistant to Suffolk County Executive Robert Gaffney and served as a liaison to the Suffolk County Legislature. Prior to her career in public service, Commissioner Acampora worked in the private sector in retail management.

A dedicated community leader, Commissioner Acampora was a former member of the Nassau-Suffolk Juvenile Diabetes Board, and is currently an active member of the East End Women's Network, the Capital Network Women's Group, and many other local community organizations. Commissioner Acampora continues to be a vocal community advocate for children's rights and the need to preserve the environment.

Barbara Alexander

Barbara R. Alexander opened her own consulting practice in March 1996. From 1986-96 she was the Director, Consumer Assistance Division, at the Maine Public Utilities Commission. Ms. Alexander is an attorney and received her J.D. from the University of Maine School of Law in 1976. Her clients include national consumer organizations, state public utility commissions, and state utility public advocates. Ms. Alexander has appeared as an expert witness in regulatory proceedings, submitted comments in rulemaking proceedings, assisted in the drafting of legislation, and worked as a consultant to state regulatory commissions in the following areas: consumer protections to accompany the move to retail electric, natural gas, and local telephone competition; service quality performance standards and programs for electric, natural gas, and telecommunications providers; low income program design and implementation; consumer education programs and policies; and analysis of utility customer service programs. Ms. Alexander's has published papers that analyze and make recommendations on "default" service policies for residential customers for both natural gas and electric service, the identification of "red flags" for utility consumer protection policies, and, most recently, the implications of advanced or "smart" metering and "real time" pricing policies for low income customers. Barbara's current clients include AARP (Maine, New Jersey, District of Columbia, Montana, and Illinois), Pennsylvania Office of Consumer Advocate, Illinois Attorney General and Illinois CUB, New Jersey Division of Rate Counsel, and Ohio Office of Consumers' Counsel.

Garry A. Brown

Garry A. Brown was confirmed as a Commissioner of the New York State Public Service Commission on December 13, 2007 and was named Chairman on January 2, 2008. His term runs through February 1, 2009.

Mr. Brown has nearly 30 years of experience in the public, private and not-for-profit energy and electricity sectors, including previously holding a position as Senior Policy Analyst for the former New York State Energy Office, which had been charged with developing a sustainable and sound energy policy and promoting energy efficiency, while protecting the environment and fostering economic development.

Mr. Brown sits on the board of the National Association of Regulatory Commissioners (NARUC) which oversees NARUC's general and financial functions and approves policy resolutions. He also sits on NARUC's Committee on Electricity which develops and advances policies that promote reliable, adequate, and affordable supply of electricity. Through strong collaboration with the Federal Energy Regulatory Commission and related Federal agencies, the Electricity Committee also seeks ways to improve the quality and effectiveness of regulation through education, cooperation, and exchange of information. In addition, Mr. Brown serves on the NARUC-Federal Energy Regulatory Commission's Smart Grid Collaborative, which serves as an important forum for discussing technological and other issues to facilitate the transition to a smart electric grid.

Immediately prior to his appointment, Mr. Brown had been Vice President of External Affairs at the New York Independent System Operator, a not-for-profit company that manages New York's electricity transmission grid and oversees New York's wholesale electricity markets. He has worked for Sithe Energies Inc. In addition, he has served on the Board of Directors of the Independent Power Producers of New York.

As PSC chairman, Mr. Brown is also chairman of the New York State Board on Electric Generation Siting and the Environment. He sits on the board of the New York State Energy Research and Development Authority, the New York State Environmental Board, and the board of the Regional Greenhouse Gas Initiative Inc. Mr. Brown is a member of the New York State Council for Universal Broadband and the Governor's Economic Security Cabinet.

Mr. Brown received his B.A. from State University College at Plattsburgh and his Masters of Public Administration from the Rockefeller School of Public Affairs at the State University of New York at Albany.

Pamela Carter

Pamela Carter serves as Chairperson of the statewide Low-Income Forum on Energy (LIFE). As the Chair, she works closely with NYSERDA to manage the LIFE Program; including, leading LIFE Steering Committee meetings, planning regional meetings and statewide conferences, and overseeing the LIFE News newsletter and LIFE Web site. Ms Carter is a Utility Consumer Assistance Specialist IV with the Public Service Commission's Office of Consumer Services. In this role she oversees the PSC's public participation and outreach and education program for the Energy Efficiency Portfolio Standard case and the 315 Area Code Proceeding; and works on a variety of utility consumer projects impacting low-income energy consumers.

Ms. Carter has been with the Department of Public Service for over 25 years, working with public affairs, consumer outreach and education, consumer advocacy, consumer assistance, and the Executive Office.

As part of her community service activities, she is President of the Board of Directors of the Schenectady Center for Community Justice; a Board Member of To Life (a breast cancer education and support organization); and a volunteer community mediator and Lemon Law arbitrator.

Joshua Clayson

Joshua Clayson is the office manager of the energy and housing division at Cattaraugus Community Action, responsible for completing all customer outreach and intake for the energy and housing programs. He began his career at CCA as the program manager for EmPower NY, a very successful electric reduction program serving low-income residence of NY State.

Connie Clouston

Connie supervises Low Income Programs and Appeals for NYSEG and RG&E, both of which are subsidiaries of the Energy East Corporation. She has been with the organization for eleven years in various capacities. Her current position allows her to oversee the administration and application of funds for NYSEG's low income program, Power Partners, as well as RG&E's low income program, the Residential Energy Consumer Assistance Program (RECAP). Additionally, she has responsibility for managing Project Share, a low-income intervention program that provides emergency funds for utility customers who service is threatened. She is a member of the LIFE Steering committee and also sits on the Project Share Advisory Board.

Christopher Coll

Christopher Coll is an Assistant Project Manager in NYSERDA's Residential Efficiency and Affordability Program (REAP). As a member of the Low-Income Affordability and Education Strategies Team, Chris manages the Low-Income Forum on Energy (LIFE), as well as NYSERDA's Clean and Tune Program. Chris holds a Bachelor of Science degree in Political Science from SUNY New Paltz and is currently pursuing his Master's Degree in Public Policy with a concentration in Welfare Policy from the Rockefeller College at SUNY Albany.

John T. Cook, Ph.D.

Dr. John Cook is an Associate Professor of Pediatrics in Boston University's School of Medicine where he conducts research on the causes and consequences of food insecurity and hunger, particularly their impacts on the health, growth and development of young children. As a Colorado Energy Research Institute fellow, Dr. Cook studied Resource Economics in the Department of Economics at Colorado state University from 1980-83, then went on to receive his Ph.D. in Planning for Developing Areas from the Department of City and Regional Planning at the University of North Carolina at Chapel Hill. From 1990 to 1998 Dr. Cook was an Assistant Professor in Tufts University's School of Nutrition Science and Policy where he did research on poverty and food insecurity. During that time Dr. Cook was the Principal Investigator for the USDA/National Center for Health Statistics-sponsored Food Security Measurement Study overseeing development of measures

of food security, food insecurity and hunger for the U.S. population. Those measures are implemented annually in the Census Bureau's Current Population Survey and their results reported by the USDA Economic Research Service. Over the past three years Dr. Cook and colleagues at the Children's Sentinel Nutrition Assessment Program (C-SNAP) are conducting research on household energy security and its associations with food security and child health, growth and development.

Paula Cook

Paula Cook currently serves as the HEAP Bureau Chief at the Office for Temporary and Disability Assistance (OTDA). OTDA's HEAP Bureau is responsible for the development, implementation and monitoring of New York State's Home Energy Assistance Program (HEAP). Ms. Cook has worked in the HEAP program for over 27 years, first as the HEAP Coordinator in Delaware County and then with the HEAP program at OTDA.

Sue Montgomery Corey

Sue Montgomery Corey is an advocate and social entrepreneur who works to make public policy more responsive to the needs of families and communities. As President of the Community Power Network of NYS, she is currently involved in designing and implementing projects which address the energy needs of families, small businesses, local governments and nonprofit organizations throughout New York and Pennsylvania. CPN is an enthusiastic participant in the Energy \$mart Park Initiative which seeks to improve energy efficiency and reduce the carbon footprint of the Adirondack Park. Prior to founding CPN, Sue advocated on behalf of rural communities, housing, and energy issues through her work with the NYS Community Action Association, NYS Weatherization Directors Association, Capital District Community Development Loan Fund, and the NYS Rural Housing Coalition. She actively invests in the creativity and resilience of her own community through Minerva Central School's Odyssey of the Mind program. As an advocate, Sue serves on the boards of the Democratic Rural Conference of NYS, National Fuel Funds Network and A World Institute for Sustainable Humanity. A native of northern Clinton County, Sue now lives in the southern Adirondacks with her family. She is a graduate of St. Lawrence University (B.A.) and Rensselaer Polytechnic Institute (M.S).

Paul DeCotis

On November 19, 2007 Governor Eliot Spitzer appointed Paul DeCotis as his Deputy Secretary for Energy.

Paul previously served as Director of Energy Analysis for the New York State Energy Research and Development Authority where he oversaw state energy forecasting and planning, policy analysis and development, legislative analysis, corporate planning, and energy and R&D program evaluation.

Until his appointment, Paul was also President of Innovative Management Solutions, a management consulting business, specializing in executive and Board development, strategy and planning, and mediation, a position he has held since 1991.

Paul also served in the New York State Energy Office for fifteen years, serving in many capacities; including Chief of Policy Analysis, financial analyst, and

economist. Since 1985, he has served as an adjunct faculty member at several colleges and universities including the Cornell University, Rochester Institute of Technology, and Sage Graduate School.

Paul is a member of the Board on Energy and Environmental Systems of the National Academy of Science in Washington, DC; a member of the Energy Working Group of the Coalition of Northeastern Governor's; member of the Energy Resources Board of the American University at Kosovo; and an Editorial Board member of the Energy Efficiency Journal.

Paul received his Bachelor of Arts in International Business Management from the State University College at Brockport, his Master of Arts in Economics from the State University of New York at Albany, and his Master of Business Administration in Finance from the Sage Graduate School at Russell Sage College.

Paul has published dozens of articles and professional papers in the energy field and has an extensive background in community service, serving on local and elected Boards, Committees, and volunteer initiatives.

Vincent A. Delorio, Esq.

Vincent A. Delorio is an attorney from White Plains, with private practices in Purchase and New York City. Mr. Delorio was admitted to the New York State Bar Association in 1955 and performed General Practice of Law until 1974. Mr. Delorio was appointed to the New York State Court of Claims in 1974 and served there until 1978, when he reentered private practice in New York City.

His activities in State and American Bar Associations include Columbian Lawyers Association of Westchester County; Former member of the Committee on Character and Fitness, Fifth Judicial Department from 1971-1974; Former Member of Council of Judicial Associations of the Judicial Section of New York State Bar Association from 1975-1978.

Mr. Delorio, a native of Utica, is a graduate of Utica College, of Syracuse University, and of the University of Buffalo Law School.

Donna De Vito

Donna De Vito is a Utility Analyst at the NYS Department of Public Service (DPS) in the Office of Consumer Services. She is the manager of the outreach and education group, managing the outreach publications, programs and events related to utility issues across the state for consumer issues related to energy, water and telecommunications. In addition, her responsibilities include analysis and oversight of annual utility outreach and education program, emergency communication planning and utility storm assessment and recovery actions. In Donna's 30 year career with New York State, her responsibilities at DPS have included participation in utility management and operational audits, utility/customer dispute analysis and resolution related to electric and gas tariffs and regulations, economic development planning and implementation, and utility accountant. For three years, she was an analyst for the Consumer Protection Board, representing consumer issues in utility rate proceeding in the area of competitive retail access, customer quality service and low income program advocacy. She was member of the LIFE Steering Committee for three years. Donna is currently represents the DPS as member on the Policy Advisory Council with DHCR.

Luke Falk

Luke Falk is a Project Manager for the New York State Energy Research and Development Authority (NYSERDA). In this capacity he helps to manage NYSERDA's Multifamily Performance Program, and its Green Affordable Housing Program. Prior to joining NYSERDA, Mr. Falk helped develop and analyze policy at the Speaker's Office of the New York City Council. He also investigated distributed generation technologies and energy security issues at the Institute for Civil Infrastructure Systems, an NYU-based think tank.

David A. Friello

David Friello is an Associate Project Manager for NYSERDA's Residential Efficiency and Affordability Program. Since joining NYSERDA in 2005, he has helped implement several low-income initiatives, including EmPower New YorkSM and Assisted Home Performance with ENERGY STAR®. David received his Masters of Science in Energy Management and certification in Environmental Management from the New York Institute of Technology in 2005 and his Bachelors of Science in Environmental Science from the University at Albany, SUNY in 2003.

Dominic Frongillo

Dominic Frongillo is the youngest elected Councilmember in the Town of Caroline, New York. A lifelong citizen of Caroline, he was elected at age 22. Now 24, he serves as Deputy Town Supervisor and chairperson of the 11-municipality Recreation Partnership of Tompkins County.

Dominic was a member of the U.S. Youth Delegation to the United Nations Framework Convention on Climate Change in December 2007 in Bali. He leads Energy Independent Caroline, a team dedicated to local energy independence, a citizen committee which delivered one compact-flourescnt lightbulb to all 1,400 households in Caroline on April 19.

Dominic graduated from Cornell's College of Human Ecology in 2005 with an independent degree in Sustainable Community Development. A Cornell Urban Scholar, Dominic worked for ACORN in Brooklyn, NY and the Tompkins County Planning Department. He presently works on a World Bank project for the Program of International Nutrition at Cornell University.

Ann Gifford, MS

Ann Gifford is currently the Team Coordinator for the Consumer & Financial Management Education Programs for Cornell Cooperative Extension (CCE) of Tompkins County. She provides leadership for the implementation of a multifaceted adult education programming effort in Tompkins County with a focus on consumer and financial management issues.

Ann and CCE colleague, Barb Henza Cortland County, provide the leadership for the development and statewide implementations of the CCE/EmPower New York Workshops on Energy Use and Money Management. Since partnering with NYSERDA on this effort, Cornell Cooperative Extension Educators have conducted more than 1700 Workshops throughout New York State, including New York City, reaching more than 18,000 consumers.

Susan E. Gove, Ph.D.

Susan E. Gove is the CEO of the Gove Group, Inc., a Pittsburgh based company specializing in planning and implementing strategic successes. From planning, to writing and editing, to curriculum development, to training and conference/meeting management, the Gove Group helps organizations meet their goals effectively and efficiently. Dr. Gove is also the owner of the Gove Business Center. The Center houses shared office space and support for 15 entrepreneurial, nonprofit and national companies. Dr. Gove received her Ph.D. in Curriculum & Supervision from the School of Education, University of Pittsburgh in 1983. She is a graduate of Leadership Pittsburgh.

Dr. Gove was honored as one of the 2006 Pennsylvania Best 50 Women in Business and with the very prestigious YWCA Tribute to Women Award in Business in Industry in 2000. Dr. Gove is a board member of the Women and Girls Foundation of SWPA, and Allegheny County's Children Youth and Families Advisory Board.

Lois M. Grant

Lois has been with United Way of Long Island for the past 15 years. Project warmth has been in existence for 14 years and she has been the Manager of that program for the past 12 years responsible this year for allocating \$695,000 to 240 towns in Long Island's two counties and one township in Queens. She coordinates the fundraising efforts for the program increasing it from \$111,000 the first year of the program to \$662,000 this past year.

Eileen Griffin

Eileen has worked at the NY State Office for the Aging since 2005. She is an Aging Services program Analyst and has oversight of programs such as HEAP and WRAP (Weatherization Referral and Packaging program). Prior to 2005 Eileen worked for OMRDD as a Service Coordinator, and spent 15 years as a social worker in the long term care and rehabilitation centers. Eileen lives in Niskayuna and is married and the mother of two boys ages 8 and 6.

Sharon Griffith

Sharon Griffith has had an extensive career within State government, working with a variety of energy efficiency programs. After graduating from Syracuse University, Ms Griffith worked closely with Community Based Organizations (CBO's) as a NYS Division of Housing and Community Renewal (DHCR) State Field Rep. for the Weatherization Assistance Program. Responsible for contract over-site, Ms Griffith also provided technical assistance and training to the not for profit organizations.

In 1998, Ms Griffith left DHCR to become a Weatherization Director at Harlem CDC. Three years later she joined NYSERDA as a Project Manager in the newly opened NYC regional office. In her current position in the Residential Marketing and Community Support unit, Ms Griffith manages the New York Energy \$martSM Communities (E\$C) Program, represented by ten regional Coordinators across the State. The E\$C Coordinators promote NYSERDA programs and assist homeowners, businesses and local governments in accessing those programs within their

region. The Coordinators are also responsible for recruiting contractors to work for NYSERDA's residential programs. In addition to making presentations to homeowners and other groups on home energy efficiency work and practices, Ms Griffith routinely represents NYSERDA in media coverage of NYSERDA programs in the NYC market.

Denise Harlow, MSW

Ms. Harlow is the Chief Executive Officer of the New York State Community Action Association (NYSCAA), the state Association serving the needs of New York State's 52 Community Action Agencies. Ms. Harlow has 18 years of experience in the nonprofit and governmental sectors and expertise in the areas of, public policy/advocacy, board governance, membership management, coalition development, and strategic planning. She has served on several nonprofit boards of directors and currently serves as the Board Secretary for the Center for Women in Government and Civil Society at the University at Albany. She is also a new member of the LIFE Steering Committee. She holds a Bachelor of Social Work degree from Valparaiso University and a Master of Social Work degree from the University at Albany where she was also a Fellow on Women and Public Policy at the Center for Women in Government and Civil Society.

Paula Hayes

Paula Hayes has over 20 years of experience developing, delivering, and marketing workforce education programs for adults and high school students. From 1999-2006, Paula was the Program Manager for New York's Residential Energy Star® Training Program under funding from the New York State Energy Research and Development Authority (NYSERDA). In December 2006, Paula joined Hudson Valley Community College as the Program Director for the Center for Energy Efficiency and Building Science (CEEBS). Paula is responsible for overseeing a multifaceted training model which is funded by NYSERDA and the Long Island Power Authority (LIPA). Paula holds New York State permanent teaching certificates in French, English, and Reading Education. She received her BA from LeMoyne College and her Master's Degree from Syracuse University.

Ann Heidenreich

Ann Heidenreich co-founded Community Energy Services, Inc. in 2001, with a mission to make all the buildings in the North Country energy efficient. She currently serves as CES' Executive Director and as North County Coordinator for NYSERDA's Energy Smart Communities Program. Ms. Heidenreich has worked on energy, environment and development issues for over 30 years with not-for-profit organizations in Europe, Africa, Latin America, and the United States. She moved back to the North Country in 1996 and lives in a passive-solar super energy efficient home in the Town of Canton.

David Hepinstall

David Hepinstall, Executive Director of the Association for Energy Affordability, Inc. (AEA) in New York City, since 1993, has specialized in issues relating to energy efficiency in multifamily buildings since 1990, designing, developing and managing innovative research, demonstration, training, capacity building and deployment programs serving energy affordability, community development and education needs in low-income communities. He is a member of NYSERDA's System Benefits Charge Advisory Group, the NYC Mayor's Energy Policy Task Force, the Governor's Renewable Energy Task Force, the Low Income Forum on Energy (LIFE) Steering Committee and Vice Chair of the NYS Weatherization Policy Advisory Committee (PAC) and Vice Chair of the Board of the Building Performance Institute (BPI).

Jillian Higgins

Jillian Higgins is the Lead Consumer Advocate for National Grid NYC and Long Island. She has been working as a Consumer Advocate with the company since 2004. In her current role, she provides case management services and conducts local outreach regarding National Grid low income programs. Ms. Higgins regularly collaborates with Heartshare Human Services, the administrator of National Grid's oldest fuel fund, the Neighborhood Heating Fund.

Martin Insogna

Martin Insogna is a Utility Consumer Program Specialist with the New York State Department of Public Service. Mr. Insogna is assigned to the Office of Consumer Services, where he promotes consumer access to essential services. He previously served with the Department's Office of Electricity and Environment with responsibility for review and analysis of electric utility rate and rate-related filings. Before that, he was assigned responsibility for policy and operational considerations involving utility energy efficiency and emerging environmental issues. He has also served as past Chairman of the New York State Low Income Forum on Energy (LIFE). He was also involved in the creation of New York's system benefit charge, which funds public policy initiatives during the transition to competitive electric retail markets. Prior to joining the Department, Mr. Insogna was employed in a wide range of retail sales and customer service fields, including as a representative of the then-New York Telephone Company, until the beginning of deregulation of the communications industry in 1983. He is a graduate of Colgate University, with a B.A. in philosophy and economics.

Jim Jacob

Jim Jacob joined New Jersey SHARES, Inc. (NJ SHARES) as its Executive Director in July 2003. NJ SHARES is a 501 (c) (3) non-profit organization designed to help New Jersey households that have fallen behind on their utility bills due to a temporary financial crisis. NJ SHARES provides relief to individuals and families who are not eligible for other types of public assistance. NJ SHARES is the statewide energy fund for New Jersey. NJ SHARES works closely with all of the regulated utilities in NJ and with a network of 159 human service agencies (211 sites) to provide assistance to households that are delinquent with their energy

bills and are experiencing a temporary financial crisis. In addition to their energy program, NJ SHARES provides statewide outreach and enrollment services for the Verizon NJ Communications Lifeline Program and provides water bill payment assistance to United Water Company customers in nine states.

Prior to joining NJ SHARES, Jim had 34 years of experience with the KeySpan Corporation, managing their energy funds, consumer protection and low-income programs. Jim served as Vice-Chair and Chair of the NEUCCG.

He is a frequent speaker on low-income and energy issues to such organizations as the National Low Income Energy Consortium, National Fuel Funds Network, the American Gas Association, the National Association of Regulatory Commissioners, as well as to numerous regional low-income and utility industry groups. He is Vice Chair of the National Fuel Funds Network and Treasurer of the National Low Income Energy Consortium. Jim has provided testimony to Congressional Committees regarding LIHEAP funding as well as other low-income initiatives. In June 2003, Mr. Jacob received the Sister Patricia Kelley Achievement Award from the National Fuel Fund Network. The Sister Pat Kelley Award recognizes individual achievement on behalf of low-income families and is the National Fuel Funds Network's highest honor.

David Jolly

David Jolly is the Commissioner of Social Services for Orange County NY. In his role as Commissioner, he spearheaded the development of the Orange County Energy Task Force. The Task Force is a collaboration with local government and non profit agencies which seeks to establish energy conservation services for low-income consumers.

Elizabeth Katz

Elizabeth Katz is a member of the newly reconstituted Management Audit Unit in the Office of Accounting & Finance of the New York State Department of Public Service. Until recently she was a Utility Consumer Assistance Specialist 3 with the Office of Consumer Services of the New York State Department of Public Service. She has been with the Department for over 17 years. Ms. Katz is a member of the Low-Income Forum on Energy (LIFE) Steering Committee and is the Chairperson of the LIFE NEWS subcommittee. She is also a member of New York State Women In Communications and Energy (WICE) and serves on its planning committee and is the WICE CONNECTION editor. She has a Bachelor of Arts with honors, from the State University of New York at Albany with a major in communications and a minor in sociology. She has also completed graduate course work in communications and demography. She is a former member of the New York State Block Grant Advisory Council/Interagency Task Force on HEAP.

Kelvin Keraga

Kelvin Keraga is a senior project manager at the New York State Energy Research and Development Authority. His previous experience includes coordination of energy services for National Grid and was supervisor of both small and multi family weatherization through the Weatherization Assistance Program in New York and Massachusetts.

Jim Klein

Jim Klein is a Program Manager for the New York State Builders Association Research and Education Foundation (NYSBA REF). The Foundation provides training, recruiting, design and processing support to NYSEERDA's and LIPA's ENERGY STAR Labeled Homes Programs and other educational programs to NYSBA's 4,000+ members. Jim has a long history as an energy auditor and manager for utility-sponsored residential energy efficiency programs in New York, Massachusetts and Michigan, including some innovative low-income initiatives. He will review the National Association of Home Builders' National Green Building Program, the soon-to-be-released National Green Building Standard and their relevance to all types of housing stock.

Vivian Lausevic

Vivian Lausevic is a member of AGA's lobbying team, where she advocates before Congress for increased funding for the Low Income Home Energy Assistance Program (LIHEAP). In addition, she is responsible for the management of AGA's grassroots program as well as coalition outreach and development. As part of the government relations team, she also manages AGA's political action committee, GASPAC.

Lausevic joined AGA in 2006 from the Investment Company Institute where she oversaw the Institute's political action committee. During her tenure, she revamped and implemented a successful growth strategy for ICI's political program by meeting and exceeding unprecedented fundraising targets.

Prior to that, she was the director of government relations for the National Association of Real Estate Investment Trusts where she oversaw all of the grassroots and PAC outreach efforts.

Lausevic has extensive experience with campaigns and political fundraising for state and federal office. In addition to the California congressional candidates she supported, she also served as deputy national finance director for Senator Edward M. Kennedy (D-MA) from 1995 until 1997.

She received a Bachelor of Arts in politics and German from Mount Holyoke College and studied European and international relations at the University of Zagreb. Lausevic is a member of Women in Government Relations, the Washington Women's Shooting Club, and is a member of the Women's Congressional Golf Association.

Jeffrey K. Loomis

Jeffrey K. Loomis is a partner with Energy Answers, an energy consulting business located in Massena, New York. This NYSEERDA award winning company provides alternative/renewable energy research, demand side management, electric and fossil fuel reduction and consumer education. He has twenty five years of experience working with thousands of home owners and hundreds of commercial/municipal and dairy farm customers.

He is currently working with NYSEERDA's Empower and Home Performance with Energy Star Programs. Most recently with the high demand for a greener and carbon neutral environment he promotes, designs and installs renewable systems utilizing pellets and high-efficiency wood gasification systems.

Louis Manuta, Esq.

Louis Manuta is a Senior Attorney at the Public Utility Law Project and has an extensive background in telecommunications and regulatory law and policy. Immediately prior to joining PULP, Lou was an attorney in the telecommunications practice group at the Herzog Law Firm in Albany, NY and represented clients before the Public Service Commission, the Federal Communications Commission, and other State Agencies, as well as Federal and State Courts.

Prior to joining the Herzog Law Firm, Lou was Vice-President-Regulatory Counsel for the NYS Telecommunications Association where he was responsible for advising, coordinating, and representing telecommunications industry positions before State and Federal regulatory agencies and other external organizations and provided counsel to member companies regarding matters affecting their business operations. He joined NYSTA in August 1998 as the Director -- Regulatory Policy and was named Vice President in 2003.

Lou has been a practicing attorney and legal editor since 1989 when he graduated from the National Law Center at George Washington University in Washington, D.C. He relocated to New York's capital region in 1995 after several years in Washington, DC covering local loop, wireless, and satellite communications issues before the Federal Communications Commission.

Lou has been a member of the New York State Bar and the Federal Communications Bar Association since 1990. Lou was born and raised on Long Island and received his Bachelors Degree Magna Cum Laude in Communications/Political Studies from Adelphi University.

Schelling McKinley

Schelling McKinley spent 30 years as a general partner in High Peak Carpentry, a general contracting company working in eastern Essex County. For 15 years, Schelling spent time as a Habitat volunteer, construction supervisor, and designer.

Laura G. McNaughton

Laura G. McNaughton is the Manager of Residential Energy Efficiency Services for National Grid in the United States. National Grid is the nation's second largest utility, delivering electricity to about 3.3 million customers in New York, Massachusetts, New Hampshire and Rhode Island, delivering gas to 3.4 million customers, and managing the electricity network on Long Island under an agreement with the Long Island Power Authority. Laura is responsible for the design, development, marketing, and implementation of residential energy efficiency programs budgeted at \$60 million annually. Laura is the President of Affordable Comfort, Inc (ACI), the premier residential building science organization. She is also a Board Member of Northeast Energy Efficiency Partnerships (NEEP) and Worcester's Regional Environmental Council (REC), and works actively with the Consortium for Energy Efficiency, Environmental Protection Agency, and the Low-Income Energy Affordability Network. She has 27 years experience in the residential energy efficiency field, starting in 1981 training low income residents to install low cost energy conservation measures. Laura has a B.A. from Clark University and an M.S. in Community Economic Development from Southern New Hampshire University.

Philip Miller

Phil has been in customer service at Con Edison for nearly 34 years. He earned his bachelor's of arts degree from the State University of New York and his master's of science degree from Mercy College. Among Phil's primary responsibilities at Con Edison is designing, developing and administering communications programs to educate Con Edison customers. His team developed the children's web site in early 2002 as part of an overall effort to bring energy efficiency and safety awareness to the schoolchildren of Con Edison's service area. The web site is an opportunity to introduce children to a number of energy-related concepts in an entertaining and fun way.

Bill Mills

Bill Mills has been on the Staff of the NY Department of Public Service since 1986. During the late 1980's and early 1990's he was involved in review and oversight of the Demand Side Management programs of the State's major electric utility companies.

In 1995, Bill transferred to the DPS Office of Consumer Services, where his work included developing programs to assist low-income customers by making their utility bills more affordable, and establishing customer service performance incentive mechanisms for New York's gas and electric utilities. He also was responsible for the DPS meter accuracy compliance program for the electric, gas and water utilities statewide.

Bill has been on the Staff team responsible for oversight of the administration by NYSERDA of the Public Service Commission's System Benefits Charge program since its inception in 1998. That included participation with utilities and NYSERDA in a collaboration to develop the EmPower NY program, which was approved by the Commission in 2004 to provide bill-reducing energy efficiency assistance for low-income utility customers.

Bill is currently a co-leader of the DPS Staff team for the Commission's Energy Efficiency Portfolio Standard proceeding. In October 2007, the DPS established a new Office of Energy Efficiency and Environment, where he is currently assigned.

Jennifer Monroe

Jennifer Monroe is Operations & Finance Coordinator with the Community Power Network of NYS which works on programs and issues that impact low-income households and communities. A graduate of Ithaca College, she has worked with the NYS Office of Temporary & Disability Assistance to implement the direct payment process for HEAP vendors and served as registrar and site manager for LIFE from 2002 – 2006. Currently she provides assistance to vendors in the Home Heating Oil Buying Component of HEAP as well as providing program implementation and data management services for the Pennsylvania LIHEAP Oil Buying Program, NYSERDA's Clean & Tune Program and the Adirondack Energy \$mart Park Initiative.

Karin Moran, MSW

As the Director of Policy for the National Association of Social Workers, Karin Moran works with the New York State Legislature on behalf of the 11,000+ NASW-NYS members. Karin actually began her career as an advocate / lobbyist with NASW seven years ago as the Chapter's Political Field Organizer. A role that included working on Hillary Clinton's first Senatorial campaign in addition to several other congressional and state races. Karin then went on to serve as the Chapters primary lobbyist as the Government Relations Specialist for three years until she moved on to become the Associate Director of an Albany based lobbying firm. Several years later she briefly served as the Deputy Director of the New York Public Welfare Association but was soon recruited by NASW-NYS to be their first Director of Policy.

Throughout her career, Karin has focused on human service issues such as access to health and mental health services, social services and a number of civil liberty issues.

Peggie Neville

Peggie Neville is a Senior Project Manager in the Residential Energy Affordability Program (REAP) at NYSERDA. Since joining NYSERDA in 1999, Peggie has been involved with the design and management of a number of REAP's initiatives. Peggie's current work is focused on low-income and energy education initiatives. Peggie works in conjunction with the NYS Office of Temporary and Disability Assistance to implement the Oil Buying Component of the Home Energy Assistance Program (HEAP) which is increasing the buying power of the State's nearly \$60 million in oil purchases on behalf of HEAP households, as well as providing heating system clean and tunes for HEAP households. Peggie is also responsible for NYSERDA's Energy Smart Students Program, which encourages energy education in New York's K-12 classrooms. Peggie holds a BS in Business Administration from the Massachusetts College of Liberal Arts and an MBA with a concentration in Environmental Management and Policy from the Rensselaer Polytechnic Institute.

Gerald A. Norlander

PULP is a private non-profit organization representing the interests of low-income consumers in utility and energy matters. He has served as executive director/deputy director of PULP since 1989, participating in regulatory and judicial proceedings involving utility consumer issues. He has published a number of articles on utility restructuring, utility consumer, poverty law and legal aid issues. Norlander was executive director of Westchester Legal Services, Inc. from 1979 to 1989, representing low-income persons in a wide range of civil matters at all levels of state and federal courts. He was a U.S. Peace Corps Volunteer in India. He is a member of the New York State Bar Association utility law committee, the Association of the Bar of the City of New York, and the Energy Bar Association. He received his bachelor's and juris doctor degrees from the University of Minnesota.

Kyro Ojulo

Kyro Ojulo is the Supervisor of Low Income Programs for Central Hudson Gas & Electric Corporation, assisting customers who have difficulty paying their energy bills due to their financial circumstances. Kyro is the administrator of Central Hudson's Powerful Opportunity Program and the liaison for EmPower NY referrals for the utility's customer-contact representatives. Kyro holds a Bachelors of Science in Organizational Leadership and Communications from Marist College.

Jeff Peterson

Mr. Peterson is currently the Program Manager for Energy Resources at the New York State Energy Research and Authority. This is the primary research program for renewable and natural gas resource development. The goal of the program is to develop cooperative initiatives to introduce new energy and environmental technologies into the marketplace. Research projects range from partnering with New York State businesses to develop new technologies to supply the worldwide market for renewable energy and sharing the risk of establishing new business enterprises or models to meet customer demand for renewable energy. He received a BS and MS in Wood Science and Technology from the University of Massachusetts and a MS in Industrial Administration from Union College.

Jill Poklemba

Jill is the Senior Policy Analyst for Income Security & Workforce Development at the Federation of Protestant Welfare Agencies (FPWA), a non-profit organization that provides a wide variety of capacity building and policy advocacy services to close to 300 human services agencies and churches throughout New York City. Jill develops the State and City legislative and budget agendas and advocacy strategies to promote the economic well-being of families in poverty and to expand access to workforce development opportunities. Jill also chairs the FPWA Workforce Development Task Force, which brings together member agency staff and other professionals in the field to develop new partnerships, learn about best practices, and build the agency's policy goals. Recently, Jill has become involved in localized efforts in New York City to promote green collar jobs as career pathways out of poverty by convening policy analysts, job training providers, and energy management and efficiency experts to develop an action plan to achieve this goal. Prior to coming to FPWA, Jill worked as a legislative analyst in the NYS Assembly on social services and children & families issues for four years and, more recently, as an advocate for the rights of people with disabilities.

Loren Pruskowski

Loren Pruskowski is a cofounder and owner/operator of Sustainable Energy Developments, Inc, where he manages company finances and is the Director of Community Wind Operations. Loren is currently consulting to the development of utility scale-wind projects, developing distributed wind generation projects, and developing a corporate capital structure to realize SED's vision. Some of Loren's project oriented responsibilities include assessing the viability of decentralized wind projects and communicating to project stakeholders the technical, political, environmental, social and economic issues associated with wind energy projects.

Prior to the formation of SED, Loren worked at AWS Scientific, currently known as AWSTruewind, an Albany based meteorological and wind energy-consulting firm.

Trudi Renwick

Before joining FPI in September 1998, Trudi Renwick worked as an economist for the Public Utility Law Project and before that she taught economics at Skidmore College. She is the author of *Poverty and Single Parent Families: A Study of Minimal Subsistence Household Budgets* (Garland Press, 1998). She has written several articles and reports on poverty and income inequality and has testified on numerous occasions before the New York State Public Service Commission. She received her Ph.D. in Economics from American University, her BSFS from Georgetown University's School of Foreign Service and her MA in Ibero-American Studies from the University of Wisconsin.

Jennifer Rodriguez

Jennifer Rodriguez has been with Con Edison for four years. Within that period of time she has performed as a Customer Service Representative in the company's call center where she was able to address customer concerns each and every day. More recently, she was promoted and is now a Customer Outreach Advocate. As an advocate, her mission is twofold—to educate customers and employees about Con Edison programs, and to be a sounding board for customers' ideas and concerns about company issues and policies.

Jennifer holds an Associates degree in Liberal Arts. She currently attends the College of Staten Island, where she is studying towards a Bachelors degree of Arts in Psychology.

Susan Royce

Susan Royce is the Director of Consumer Outreach for Central Hudson Gas & Electric Corporation. Sue oversees the administration of the utility's low-income programs, Powerful Opportunity and the Good Neighbor Fund, as well as other programs and services for special needs' customers. She is also the primary liaison with the Public Service Commission (PSC) for issues relating to consumer outreach and consumer programs and protections, as well as resolution of customer complaints filed with the PSC. Consumer Outreach at Central Hudson maintains a partnership with all community service agencies in their service area. Sue is currently Board Secretary for the Association of Senior Citizens in Dutchess County.

Ann Russell

Ann Russell is the Assistant General Manager for Quality Assurance for National Fuel Gas Corp. National Fuel Gas serves 11 counties in Western New York with 521,000 customers. Ann has been employed at National Fuel Gas for more than 42 years, spending most of her career in customer service. She is also treasurer of the Western New York Society of Consumer Affairs Professionals (SOCAP) and represents Nation Fuel in the Complaint Management Users Group (CMUG), a joint effort which includes all New York State utilities and the Public Service Commission and provides a forum of effective dialogue and networking techniques that promotes growth in responsiveness to customers.

Dave Sadowsky

Dave started his own firm specializing in energy/socially conscious design in Petersburg, NY in 1984. Dave's work is designed with compatibility to the neighboring "built" community, as evidenced by his 1988, and 1991 Preservation Merit Awards from the Historic Albany Foundation, as well as six National Awards of Excellence for Project Design in 1991, 1993, 1995, 1996, 1998, and 1999 from NAHRO (National Association of Housing and Redevelopment Officials) for various Capital District projects serving the low income residential population.

While working his way through Rensselaer Polytechnic Institute School of Architecture as a carpenter, Dave received public recognition for his original design and construction of a solar house utilizing recycled juice cans configured into a solar heating system (first place in The National American Institute of Architects Energy Conscious Design competition). Dave has maintained his dedication to Energy Conscious Design over the years, and was certified in 2006 as a LEED AP (United States Green Building Counsel, Leadership in Environmental and Energy Design Accredited Professional). Dave is currently working on a prototype LEEDS green Affordable Housing project in Schenectady, New York, anticipated to reach the highest, LEED platinum level.

In 1999, and again in 2007, Dave was one of a select few firms nationwide to receive the HUD Secretary's Design Excellence in the Best in American Living Award (BALA) competition, jointly sponsored by the National Association of Home Builders, Professional Builder magazine, and the Department of Housing and Urban Development. The award was granted based on architectural design, compatibility with the existing historic neighborhood and the program's success for separate Affordable Housing Projects designed by Dave's firm in the Capital District.

There are very few Architectural firms with experience in the residential "green" affordable housing sector... there are even fewer specializing in this work.

Sandra Sloane

Sandra Sloane serves as Director of the Office of Consumer Services for the New York State Department of Public Service. She is responsible for the Department's consumer complaint handling, as well as consumer education and advocacy programs. She has over 15 years of public service with New York State government. Ms. Sloane holds a Masters in Public Administration from Rockefeller College of Public Affairs and Policy and a BA from Drew University where she majored in Economics and Political Science.

Raquel Spears

Raquel Spears, Life Skills Manager for COI, has been employed with the organization since 2004. She was previously employed for eight years as the Clinical/Program Director as well as one of the Clinical Therapists at a Psychiatric Residential Treatment Facility in Cave City, Kentucky that served severely emotionally disturbed children, adolescents, and their families. Ms. Spears is double Licensed as both a Marriage and Family Therapist and Mental Health

Counselor. Ms. Spears is also a Clinical Member of the American Association for Marriage and Family Therapy, a Professional member of the American Counseling Association, a member of the Association of Traumatic Stress Specialists, and a member of the National Association for the Mentally Ill (NAMI). She also serves on the Board of Directors and is the Secretary for NAMI, Chautauqua County and on the Board of Directors for Grandview Farms Training Academy, an equine-assisted life skills training center. Ms. Spears is currently certified as a national Traumatic Stress Specialist.

Kevin Stack

Kevin Stack owns Northeast Green Building Consulting, Inc. (NGBC) and Northeast Natural Homes, Inc., related companies that provide biologically-inspired building and project consulting services based on the sciences of Biomimicry, Resilience Science, biology, and ecology. The companies design and build in Nature's Image. Kevin also constructed the first LEED for a Homes Certified project in NYS.

Kevin is a Biomimicry Institute trained biologist at the Design Table (BaDT), Energy Star builder, RESNET Certified Energy Star HERS rater, Building Performance Institute certified Building Analyst, and LEED AP (2004). He actively provides building science and forensic investigations, energy ratings, and LEED for Homes and NAHB Green Building design and certification services. He also acts as LEED consultant to diverse types of projects, including those seeking LEED for Neighborhood Development certification.

Kevin graduated from the SUNY College of Environmental Sciences and Forestry (ESF) and Syracuse University with degrees in biology and forestry. He is a visiting instructor at ESF and Onondaga Community College, teaching Sustainable Construction. Kevin also serves on the US Green Building Council's national LEED for Homes Committee.

Northeast is a charter member of the Syracuse Center of Excellence (Syracuse CoE) in Environmental & Energy Systems. Kevin is also a board member of the Syracuse CoE, USGBC NY Upstate Chapter, the Home Builders & Remodelers Association of CNY, and is President of the Northeast HERS Alliance. He is the past chair of the USGBC NY Upstate Chapter, and currently serves as the regional representative and Residential Green Building Advocate. He advises universities regarding their construction management curricula and develops a sustainable building training course for professionals in the built environment. Kevin also assists Habitat for Humanity, Home Headquarters, and other affordable building causes to implement biomimetic standards and create socio-ecologically resilient homes, projects, and communities, including Energy Star, LEED for Homes and holistic ecological design. He also advises governments and other entities in defining and implementing sustainable building practices, including education and leading contractors' trainings.

Michael Stangl

Mr. Stangl is co-owner of Renewable Power Systems, LLC. His company designs and installs solar electric and hot water systems. Mr. Stangl is a Professional Engineer in New York, Massachusetts and Connecticut. He is also an Energy Star HERS rater and a BPI certified shell and HVAC specialist.

Gregory Starheim

Greg Starheim is the Chief Executive Officer of the Delaware County Electric Cooperative, a non-profit rural electric utility serving 15,000 residential and business customers throughout Delaware, Schoharie, Otsego and Chenango Counties. His responsibilities include overall operations and management of the utility including the cooperative's recent entry into power generation and large-scale energy storage. Under his leadership, DCEC has been a national leader in the development and deployment of various renewable energy technologies including wind energy, landfill-derived biogas and hydro generation. In addition to his responsibilities as senior executive of the DCEC, Mr. Starheim, as Chairman of the Government Relations Committee, leads the legislative initiatives of electric cooperatives in New York State.

Prior to joining DCEC in 2003, Mr. Starheim served as an executive with the General Electric Company having held numerous global positions in GE Power Systems and Engineered Thermal Plastics businesses and GE Global Research & Development. Mr. Starheim has extensive expertise in the area of advanced power generation technologies including nuclear energy, advanced/clean coal, gas turbine/combined cycle, distributed generation and renewable energy technologies. Mr. Starheim is a licensed New York professional engineer and senior nuclear power plant control room operator. He holds a B.S. in Mechanical Engineering from Clarkson University and an MBA from the Rensselaer Polytechnic Institute. In addition to his duties at DCEC, Mr. Starheim also is on the faculty at Hartwick College he teaches various courses in business administration with an emphasis on entrepreneurship.

Rick Struck

Rick Struck has been a 25 year employee of Orange & Rockland Utilities, Inc. (O&R). Since November 2005 he has served as Director of Customer Energy Programs, with responsibility for the company's energy efficiency, renewable energy and low income programs. This work includes regulatory liaison, customer outreach and program administration. He is a member of the LIFE Steering Committee and works with NYSERDA on both residential and C&I assistance programs.

Prior to his present position, Rick was Director of Economic Development for O&R for 22 years, during which time he was instrumental in creating 18,000 new jobs, filling 15 million sq. ft. of C&I space and generating over \$24 million in local tax revenues within the O&R service territory. During several years of this period he also served as President of O&R Development, Inc., a real estate development subsidiary, and performed government relations functions for O&R in both Albany and Trenton, NJ.

Rick lives in Pearl River, NY with his wife Jeanne, who is Chief Development Officer for the Epilepsy Society of Southern New York.

Ken Tomzack

Ken Tomzack is the Chief Operating Officer of Energy & Housing Services at Cattaraugus Community Action which currently operates nine different energy conservation or home rehab programs. Ken has 11 years of experience, starting at a WAP crew level position.

Karen Villeneuve

Karen is the Director of the Residential Efficiency and Affordability Programs at the New York State Energy Research and Development Authority (NYSERDA). The Programs use a market transformation strategy to deliver energy efficiency services, products, and education to the residential sector, including low-income households, with the goal of permanently changing construction, renovation, purchasing and energy-consuming behaviors in New York State. The Programs leverage the ENERGY STAR label as a marketing tool, and use the basic economic principle of supply and demand to drive investments in energy efficiency by homeowners, renters, building managers, retailers, energy service providers, contractors and developers. Karen also oversees a strong workforce development program focusing on energy efficiency services, low-interest financing programs, the Energy \$mart Communities program which uses local organizations to facilitate energy efficiency projects in their region, and extensive multi-media consumer education and outreach programs. Karen was previously the Program Manager for the residential Marketing & Community Support Program, overseeing the development of numerous award-winning marketing and ENERGY STAR products campaigns. Karen has been with NYSERDA for fourteen years, and with the US Air Force for twelve years prior; has a Bachelor's Degree in Aerospace Engineering and a Master of Science in Systems Engineering.

Diane Wenzler

Diane is the Publications and Benefit Research Services Director at the Community Service Society of New York. She has over 20 years of experience in working with advocates on public benefit programs, providing technical assistance, training and publications to social service providers on government benefit programs. In 1994 she co-developed the Public Benefits Resource Center, a resource center on public benefits to social service providers, now known as the Center for Benefits and Services. She has authored the first, second and third editions of the PBRC Manual, a comprehensive 1,000-page guide on over 70 different public benefit programs and services. Currently, she is working on the 4th edition of this Benefits Manual, with an expected publication date of July 2009. She has also published the Health Care Resource Guide in NYC and A Basic Guide of Services & Community Resources in NYC.

Brendan Wilbur

Mr. Wilbur graduated from the University of North Carolina at Asheville with a BS in Natural Resource Management and a minor in Economics. He has worked at Alternatives Federal Credit Union for the past four years where he started as a Member Service Representative and worked his way up to IDA (Individual Development Accounts) Coordinator. Mr. Wilbur was a pre-school teacher and Environmental Educator before coming to Alternatives. Mr. Wilbur, a past participant of the IDA program, has been the IDA Coordinator for two years and enjoys the challenges and rewards with working in the IDA field. The IDA field has changed his life and he looks forward to helping it impact others in a positive way.

Jeffery Wolfe, P.E.

Jeffrey Wolfe co-founded and is CEO of groSolar (www.groSolar.com), North America's premier solar distributor, a solar system installer in the Northeast United States and provider of commercial PV services to select markets across the United States. Jeff is PV Chair of the Solar Energy Industries Association and is on the Union of Concerned Scientists National Advisory Board. Jeff is active on policy and regulatory issues nationally. He was one of only one thousand people in the United States trained in presenting Al Gore's climate change presentation to others.

Elizabeth C. Yeampierre

Elizabeth C. Yeampierre, a Puerto Rican civil rights attorney born and raised in New York City is Executive Director of UPROSE, Brooklyn's oldest Latino community based organization. In 1996, Elizabeth helped shift UPROSE's mission to organizing, advocacy and developing intergenerational indigenous leadership through activism. In reaching these goals, UPROSE focuses environmental, economic and social justice.

Elizabeth received her BA in Political Science from Fordham University and her law degree from Northeastern University School of Law. She is admitted to practice in the States of New York and New Jersey.

Tina Zerbian

Tina Zerbian has been the CEO at Cattaraugus Community Action, Inc. since September 1984. Ms. Zerbian holds both a Masters Degree and a Bachelor's Degree from St. Bonaventure University and is a member of numerous local and statewide boards.

Ms. Zerbian is a Certified Credit Compliance Specialist, and the recipient of several local and statewide awards including Enchanted Mountain Woman of the Year, NYS Community Action Administrator of the Year and "Friends of Civil Legal Services Award" from the New York State Unified Court System. She lives in Ellicottville, New York with her husband and two sons.

Dean Zias

Dean Zias is a project manager with the New York State Energy Research and Development Authority (NYSERDA), concentrating on the Residential Efficiency Affordability Program for Small Homes; new construction and existing residential structures, market-rate and assisted units, based out of the New York City Regional Office. Mr. Zias is also involved with recruitment and training of Building Performance Institute certified contractors wishing to participate in the Home Performance with Energy Star program, and builders in the ENERGY STAR Labeled Homes program for the region. Prior to coming to NYSERDA, Mr. Zias was an Energy Smart Communities Outreach Coordinator for New York City, and urban planner and professor at Pratt Institute.

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Thank You to the Members of the LIFE Steering Committee

Since LIFE began in 1998, the LIFE Steering Committee has been an integral part of its growth and development. The Steering Committee includes volunteers from state agencies, utility companies, statewide advocacy groups and community-based organizations

On behalf of the New York State Public Service Commission and the New York State Energy Research and Development Authority, we thank and commend the LIFE Steering Committee.

John Ahearn, NYSERDA
Pamela Carter, NYS Department of Public Service
Connie Clouston, NYSEG
Christopher Coll, NYSERDA
Gregg Collar, NYS Consumer Protection Board
Paula Cook, NYSOTDA
Patrick Costello, NYS Division of Housing and Community Renewal
Douglas Elfner, NYS Consumer Protection Board
Delores Franco, New York State Department of State
Eileen Griffin, NYS Office for Aging
Denise Harlow, New York State Community Action Association
Ann Heidenreich, Community Energy Services, Inc.
David Hepinstall, Association for Energy Affordability
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Ann Russell, National Fuel Gas
Andy Stone, National Weatherization Directors' Association
Rick Struck, Orange and Rockland Utilities
Lisa Tallett, National Grid
Virginia Walsh, LIPA REAP
Fred Williams, Consolidated Edison of New York
Tina Zerbian, Cattaraugus Community Action