

NYSERDA Accessibility Requirements

Accessible content and functionality ensures those with disabilities or impairments have the access to NYSERDA information and opportunities.

NYSERDA requires contractors producing content and functionality intended to be published to the Web to adhere to Web Content Accessibility Guidelines (WCAG) 2.0 - Level AA, found at <https://www.w3.org/TR/WCAG20/>.

NYSERDA's Accessibility Review Process

NYSERDA reviews content and functionality intended to be published to the Web for Level AA compliance to Web Content Accessibility Guidelines (WCAG) 2.0. Web content and functionality includes not only Web pages and software applications, but downloadable and streaming resources such as PDFs, images, audio, video, multimedia, and other file-types found on websites. Contractors should allow time for review and remediation prior to publishing.

Accessibility Validation

To expedite the review process and ensure compliance, developers are strongly encouraged to validate their work prior to submitting it to NYSERDA for review using an accessibility validation tool of their own preference, or the [WAVE](#) web browser plugin (Chrome or Firefox) and the [SiteImprove](#) web browser plugin (Chrome).

Resources for Creating Accessible Content

- [U.S. General Services Administration – Create Accessible Documents](#)
- [Adobe Accessibility Resources](#)
- [Web AIM \(Accessibility in Mind\)](#)
- [Accessibility Checklists for PDF, Microsoft Word, Microsoft Excel, Microsoft PowerPoint, HTML, and Multimedia](#)
- [Making Files Accessible](#)
- [Making Accessible PDFs](#)
- [PDF Techniques for WCAG 2.0](#)