New York State Energy Research and Development Authority

Green Jobs – Green New York Q3 2019 Quarterly Update

Quarter ending September 30, 2019

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Program Description

Green Jobs – Green New York (GJGNY) provides funding for energy assessments, low-cost financing for energy upgrades, and technical and financial support to develop a clean energy workforce. GJGNY is a statewide effort to strengthen communities through energy efficiency and uses constituency-based organizations to support program outreach in underserved communities. GJGNY enables New Yorkers to make a significant difference in homes, businesses and neighborhoods—making them more comfortable, more sustainable, and more economically sound. GJGNY is administered by NYSERDA and made available by the Green Jobs – Green New York Act of 2009.

1 Workforce Development

GJGNY supports a broad range of education and training programs aimed at creating an experienced green collar workforce. This workforce will have the relevant skills and credentials needed to support New York State's growing clean energy economy. The workforce training programs help meet the demand for energy efficiency and renewable energy measures and technologies. Through public-private partnerships, workforce development programs fund the development and delivery of cutting-edge training programs and provide financial support to those who wish to pursue new career training, professional certifications, and critical on-the-job training.

1.1 Clean Energy Technical Training

From the program's inception through March 2019, over 4,184 New Yorkers were trained in a range of energy efficiency and renewable energy courses.

NYSERDA issued an On-the-Job Training (OJT) for Energy Efficiency and Clean Technology Program Opportunity Notice, which includes approximately \$520,000 in GJGNY workforce training funds that will be made available to eligible New York State employers outside of the Systems Benefit Charge service territory. This program supports wages for new hires on a first-come, first-served basis for eligible clean energy businesses. The program includes higher wage subsidies for employers that hire workers with additional barriers to employment. NYSERDA has executed OJT agreements in Long Island service territory using GJGNY funding with 1 business seeking to hire new employees. To date, 9 people have been hired from NYSDOL's New York State Career Centers Lists and approximately \$45,807 in wages and training subsidies has been awarded.

2 Outreach

2.1 Community Energy Engagement Program

The Community Energy Engagement Program (CEEP) incorporates and builds upon the success of previous engagement efforts including the Green Jobs, Green New York (GJGNY) Outreach Initiative. Historically, outreach and engagement were conducted as part of the CBO program funded by GJGNY. While the initial GJGNY funding allocated for outreach activities has been exhausted, NYSERDA continues locally-based outreach and engagement efforts through the CEEP program with funding provided via the Clean Energy Fund (CEF) and Regional Greenhouse Gas Initiative.

Through CEEP, NYSERDA awarded approximately \$5.5 million to deploy Community Energy Advisors to conduct engagement activities to New York State residents, small businesses, and multifamily building owners, with an emphasis on low-to-moderate income (LMI) households and communities. These Community Energy Advisors focus on improving energy affordability and increasing deployment of distributed energy resources for community members of all income levels.

Additionally, the program seeks to address energy affordability needs, reduce energy bills, and increase participation in energy efficiency and renewable energy solutions and programs for residential, multifamily and small business customers. The program also seeks to ensure residential, multifamily and small business customers' awareness of and access to financing options for energy efficiency and renewable energy projects while educating households and communities to achieve greater energy literacy, understand the value proposition of clean energy solutions, enable informed energy decisions, facilitate action in completing clean energy projects, and decrease energy consumption.

Key activities this quarter included:

- General outreach and engagement at a variety of public events including County Fairs and
 community festivals, where Community Energy Advisors exhibited and encouraged residential
 and small business customers to be better informed about available resources such as financing
 options for energy efficiency and renewable energy projects.
- Targeted program outreach focused on key residential programs such as EmPower New York, Assisted Home Performance with ENERGY STAR® and Home Performance with ENERGY STAR®, as well as the Solar for All Program for low-income residential customers.
- Targeted program outreach for small commercial and nonprofit customers on the GJGNY Energy Study Program was conducted by engaging Chambers of Commerce, Rotary clubs and other organizations geared towards local businesses.

- Community Energy Advisors participated in regional NYS Residential Existing Homes Annual
 Training meetings across the state with participating EmPower New York and Home Performance
 with ENERGY STAR® contractors. These meetings provided an opportunity to discuss future
 opportunities for collaboration with energy contractors and have in-depth conversations on
 outreach and other topics during breakout sessions.
- The Center for New York City Neighborhoods continued its support of the ambitious Vital Brooklyn initiative with targeted outreach and engagement at a variety of community events in key Assembly Districts in Central Brooklyn, one of the most underserved areas in the state.
- Leveraging private investment from other sources to support implementation of clean energy projects continues to be a focus of CEEP. One example of the leveraging funds occurring is the Affordable Housing Partnership's efforts to leverage local home repair dollars to help first time homebuyers live in safer, healthier, and more energy-efficient homes.

3 One- to Four-Family Residential Buildings Program

GJGNY provides home assessments and financing to support energy efficiency and renewable energy improvements to one-to-four family homes.

NYSERDA's Home Performance with ENERGY STAR® (HPwES) program offers homeowners in New York State a comprehensive approach to improving energy efficiency and home comfort while saving money. Participating Building Performance Institute (BPI) Gold Star contractors conduct energy assessments and upgrades. Income-qualified homeowners are eligible for additional incentives to make energy improvements.

The GJGNY loan also supports deployment of solar photovoltaic (PV) through the NY-Sun program, solar thermal (hot water) systems, and certain wood and pellet stove replacements through Renewable Heat NY.

3.1 Home Performance with ENERGY STAR® Assessments

In the third quarter of 2019, 3,851 free/reduced-cost comprehensive home energy assessment applications were received. The program to date conversion rate from assessment to energy retrofit remains strong at 31%. The conversion rate for the period between September 2018 and September 2019 was 45%. The average cycle time between assessment completion to project completion for the period between September 2018 and September 2019 was 97 days.

Table 3-1. Home Performance with ENERGY STAR Assessments.

Timefram	e	GJGNY Totals since 11/15/10 a
	Received Audit Applicatio	ns
Q3 2019		3,851
Program to [Date	188,956
Average # of Applications Receive	d per Month	1,827
	Approved Audit Applicatio	ns
	Free	
Q3 2019		3,767
Program to [168,861	
	Reduced Cost	
Q3 2019		285
Program to [Date	13,808
Total Approved Audit Applications	s	182,669
Average # of Applications Approve	ed Per Month	1,766
	Scheduled Audits	
Scheduled Audits as of End of Cur	rent Month	632
	Completed Audits ^b	
		Free
	Q3 2019	2,556
Goal: (77 E00 Audits)	Program to Date	127,800
Goal: (77,500-Audits)		Reduced Cost
	Q3 2019	167
	Program to Date	9,873
Total Completed Audits		137,673
Audit Funds Invoiced to Date		\$34,870,660

 $^{^{\}rm a}\,\text{GJGNY}$ totals since 11/15/10 are inclusive of CBO initiated activities.

^b Reported data includes all audits offered through the Residential Free/Reduced-Cost Energy Audit Program. In mid-2016, NYSERDA began using CEF funds for audits in CEF electric utility territories.

3.2 One- to Four-Family Residential Buildings Financing

New York residents can apply for a loan to finance energy efficiency work, including, but not limited to, upgrading insulation, air sealing, and replacing outdated appliances with ENERGY STAR® certified products that may render savings on their monthly utility bill. Green Jobs-Green New York (GJGNY) financing has also expanded to net-metered technologies, such as solar electric systems and solar thermal systems, that have attracted many customers statewide.

GJGNY provides two loan options for consumers: On-Bill Recovery (OBR) loans, which enable customers to make payments through their utility bills; and Smart Energy loans, unsecured loans that are paid back directly to NYSERDA's loan servicing contractor. Both loans offer expanded credit qualification criteria (Tier 2) enabling some applicants who would not qualify for a loan based on more traditional criteria (Tier 1) to qualify for GJGNY loans.

Table 3-2. Green Jobs-Green New York Financing, Summary by Loan Purpose and Loan Type

EE= energy efficiency only. PV = PV only. EE & PV = a loan incorporating both energy efficiency and PV. RHNY = renewable heat (pellet or wood stoves). GSHP = ground source heat pump. ST = solar thermal. ASHP = air source heat pump.

GJGNY Loan Type	Loans Issued (Number)	Loans Issued (Dollars)
EE Smart Energy Loan	13,474	\$119,279,141
EE On-Bill Recovery Loan	4,072	\$45,525,575
Total	17,546	\$164,804,716
PV Smart Energy Loan	3,765	\$61,708,417
PV On-Bill Recovery Loan	4,382	\$73,460,633
Total	8,147	\$135,169,049
EE & PV Smart Energy Loan	26	\$473,301
EE & PV On-Bill Recovery Loan	10	\$218,011
Total	36	\$691,313
RHNY Smart Energy Loan ¹	48	420,076
RHNY On-Bill Recovery Loan	5	\$22,328
Total	53	\$442,404
GSHP Smart Energy Loan	8	\$169,148
GSHP On-Bill Recovery Loan	6	\$114,685
Total	14	\$283,833
ASHP Smart Energy Loan ²	27	\$321,561
ASHP On-Bill Recovery Loan	1	\$14,018
Total	28	\$335,579
ST Smart Energy Loan	9	\$64,039
ST On-Bill Recovery Loan	2	\$11,510
Total	11	\$75,549
Grand Total	25,835	\$ 301,802,443
1. Includes an EE & RHNY loan.		

^{2.} Includes an EE & ASHP loan.

Table 3-3. Green Jobs-Green New York Financing, Summary by Loan Type and Underwriting

Loan Type Summary								
	Smart Energy On-Bill Recovery						Total	
	Tier 1	Tier 2	Total	Tier 1	Tier 2	Total		
Loans Issued	13,780	3,577	17,357	7,143	1,335	8,478	25,835	
Value (Dollars)	147,294,161	35,141,523	182,435,684	101,099,345	18,267,414	119,366,759	\$301,802,443	
Average Loan	10,689	9,824	10,511	14,154	13,683	14,080		
Average Term (Years)	13.6	14.3	13.8	14.6	14.7	14.6		

Table 3-4. Green Jobs-Green New York Financing, Energy Efficiency Loans, by Market Indicator and Underwriting

Energy Efficiency Loans (Assisted vs. Market Rate)							
	Assisted				Market Rat	е	Grand Total
	Tier 1	Tier 2	Total	Tier 1	Tier 2	Total	
Loans Issued	4,781	2,336	7,117	9,144	1,279	10,423	17,540
Value (Dollars)	32,900,951	16,770,753	\$49,671,704	100,416,411	14,638,811	\$115,055,221	\$164,726,925
Tier % (Loan Count)	67%	33%	100%	88%	12%	100%	
% of Total Loans issued			41%			59%	100%
% of Total Funds Issued			30%			70%	100%
Average Loan Amount	verage Loan Amount \$6,973				\$11,039		\$9,393

Table 3-5. Green Jobs-Green New York Financing, Photovoltaic Loan Summery, by Market Indicator and Underwriting

Photovoltaic Loan Summary (Affordable Solar vs. Market Rate)								
	Α	ffordable So	olar		Market Rate			
	Tier 1	Tier 2	Total	Tier 1	Tier 2	Total		
Loans Issued	177	62	239	6,739	1,201	7,940	8,179	
Value (Dollars)	2,438,783	927,916	\$3,366,699	\$111,670,338	\$20,743,107	\$132,413,446	\$135,780,144	
Tier % (Loan Count)	74%	26%	100%	85%	15%	100%		
% of Total Loans Issued			3%			97%	100%	
% of Total Loans Issued			2%			98%	100%	
Average Loan \$14,087 Amount				\$16,677		\$16,601		

Figure 3-1. Green Jobs-Green New York Financing, Residential Applications Received and Approved by Year (Program to Date).

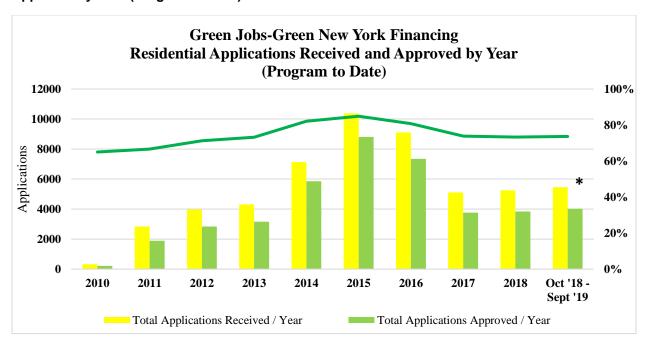
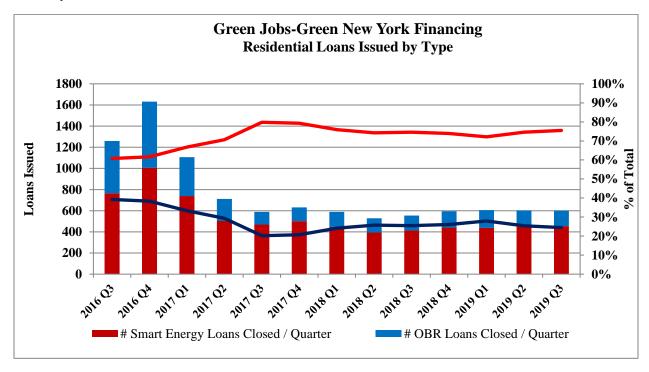


Figure 3-2. Green Jobs-Green New York Financing, Smart Energy and On-Bill Recovery Loans Issued per Quarter



Green Jobs-Green New York Financing Residential Loans Issued by Tier 2000 100% 80% **Loans Issued** 1500 60% 1000 40% 500 20% 0% 0 201604 201703 2017 04 201801 # Tier 1 Loans Closed / Quarter # Tier 2 Loans Closed / Quarter % Tier 1

Figure 3-3. Green Jobs-Green New York Financing, Loans Issued by Tier, per Quarter

Table 3-6. Green Jobs-Green New York Financing, Residential Energy Efficiency Loans Issued for Applications Received on or after 9/01/16.

Green Jobs-Green New York Financing (Energy Efficiency Only) Residential Loans Issued for Applications Received on or after 9/01/16						
Income Category	# Loans	% of Loans				
<80% AMI *	3,007	69%				
80-120% AMI*	447	10%				
>120% AMI* (Tier 1)	786	18%				
>120% AMI* (Tier 2)	129	3%				
Total Loans Issued	4,369	100%				

^{*} AMI = Area Median Income, which is the greater of the State or County Median Income. Households with incomes greater than 120% AMI are further grouped by underwriting Tier, with different interest rates applying to each group.

Table 3-7. Green Jobs-Green New York Financing, Residential Renewables and Combined Technologies Loans Issued for Applications Received on or after 9/01/16

Green Jobs-Green New York Financing (Renewables & Combined Technologies Only) Residential Loans Issued for Applications Received on or after 9/01/16						
Income Category	# Loans	% of Loans				
<80% AMI*	434	27%				
80-120% AMI*	318	19%				
>120% AMI* (Tier 1)	773	47%				
>120% AMI* (Tier 2)	111	7%				
Total Loans Issued	1636	100%				

^{*} AMI = Area Median Income, which is the greater of the State or County Median Income. Households with incomes greater than 120% AMI are further grouped by underwriting Tier, with different interest rates applying to each group

4 Multifamily Energy Performance Portfolio

NYSERDA offers a portfolio of programs and incentives for owners, facility managers, developers, and condo/co-op boards of multifamily buildings with five or more units in the State. NYSERDA's programs facilitate assessments, funding, and implementation of energy efficiency upgrades that improve building performance and save money. Implementation of the GJGNY Multifamily Buildings initiative began in the third quarter of 2010. The GJGNY audit funds were expended in 2018 and the pipeline was closed. NYSERDA continues to support audits for the multifamily sector through its offerings under the Clean Energy Fund These programs include the continuation of the Multifamily Performance Program (MPP) and Flextech. Description of the GJGNY audit implementation approach can be found in previous GJGNY quarterly reports.

4.3 Multifamily Energy Performance Financing

Through September 2019, the Multifamily Performance Program has closed 22 loans with a total value of \$12,099,798. NYSERDA's share of that total loan value is \$3,834,685.

Table 4-3. Multifamily Energy Performance Financing.

Loan Status	Q3 2019			Cumulative			
	Number	NYSERDA Share of Total Loan Value	Total Loan Value	Number	NYSERDA Share of Total Loan Value	Total Loan Value	
Participation Agreements Approved	0	\$0	\$0	22	\$3,834,685	\$12,099,798	
Loans Closed	0	\$0	\$0	22	\$3,834,685	\$12,099,798	

5 Small Commercial Energy Efficiency Program

NYSERDA's Small Commercial Energy Efficiency Program offers financial assistance to help small businesses and not-for-profit organizations improve their energy efficiency and reduce their energy costs.¹ This program offers two market rate interest loan options to finance energy efficiency projects. On-Bill Recovery Financing offers eligible small businesses and not-for-profit customers up to \$50,000 for a maximum 10 years. Borrowers use the savings on their energy bills to pay for their energy efficiency upgrades by repaying the loan through a monthly assessment on the organization's electric utility bill. The second loan option is a Participation Loan. NYSERDA partners with lenders across New York State to help small businesses and not-for-profit organizations access below-market financing. NYSERDA provides 50% of the loan principal, up to \$50,000, for not more than 10 years. The lender provides the remaining principal of the loan at market rate. The interest rate for both loan options is the Wall Street Journal Prime Rate of Interest + 2.00%, fixed at closing. In addition, eligible small business and not-forprofit customers participating in NYSERDA's NY-Sun Solar PV Incentive Program can access lowinterest GJGNY financing to install solar PV systems of up to 200 kW. Financing is also available for the purchase of solar thermal systems, pellet stoves, and advanced cord wood boilers as approved under NYSERDA's Renewable Heat NY Program. Given limited activity in this sector, NYSERDA staff are exploring opportunities for increasing adoption of clean energy improvements.

5.1 Small Commercial Energy Efficiency Assessments

Through September 2019, the Small Commercial Energy Efficiency Program completed 4,257 assessments. The previous assessment program closed in December 2016, and in March 2019, NYSERDA began offering subsidized energy studies (assessments) for GJGNY-eligible small businesses and not-for-profit organizations.

Table 5-1. Small Commercial Energy Efficiency Assessments

Metric	Q2 2019	Q3 2019	Pro	Program Cumulative		
	GJGNY	GJGNY	GJGNY	ARRA*	Program Total	
Received Assessment Applications	35	27	3,636	934	4,570	
Completed Assessments	6	35	3,408	849	4,257	

Visit https://www.nyserda.ny.gov/All-Programs/Programs/Small-Commercial-Energy-Assessments for information about NYSERDA's subsidized audits for Small Commercial/Not-For-Profits

5.2 Small Commercial Energy Efficiency Projects

Through September 2019, the Small Commercial Energy Efficiency Program estimates 1,855 project completions as a result of GJGNY funded assessments.

Table 5-2. Small Commercial Energy Efficiency Projects

Metric	Q2 2019	Q3 2019	GJGNY Program Cumulative
Estimated Projects Completed*	0	0	1855

^{*}The 2015 Small Commercial Energy Efficiency Program Impact Evaluation found that 44 percent of the energy savings recommended through program audits were reported to be implemented. Estimated projects completed are inclusive of those that used ARRA funds referenced in Table 5-1 above.

5.3 Small Commercial Energy Efficiency Financing

Through September 30, 2019, the Small Commercial Energy Efficiency Program has closed 75 loans with a total value of \$3,666,785. NYSERDA's share of that total loan value is \$2,386,776.

Table 5-3. Small Commercial Energy Efficiency Financing.

Loan Status	Q2 2019			Program Cumulative		
	Number	NYSERDA Share of Total Loan Value	Total Loan Value**	Number	NYSERDA Share of Total Loan Value	Total Loan Value**
Applications Approved*						
Participation Loans	0	\$0	\$0	153	\$3,186,121	\$6,784,916
On-Bill Recovery	0	\$0	\$0	91	\$2,851,504	\$3,551,619
Loans Closed						
Participation Loans	0	\$0	\$0	32	\$1,024,325	\$2,304,334
On-Bill Recovery	0	\$0	\$0	43	\$1,362,451	\$1,362,451
Total	0	\$0	\$0	75	\$2,386,776	\$3,666,785

The Small Commercial Energy Efficiency Financing Program has 16 participating lenders.

^{*} Customer applications are assessed for both Participation Loan and On-Bill Recovery Loan eligibility prior to approval. Approved application values are inclusive of loans that have moved forward to closure.

^{**}The total loan value represents the total value of the loan issued by the lender to the borrower. The total loan value may include financing for non-energy efficiency projects. NYSERDA's share of the total loan value represents 50% of the total energy project cost or \$50,000, whichever is less.

6 Evaluation

The overarching goals of Evaluation are to provide objective and credible information that supports optimum program operation and outcomes, as well as program accountability. Three major types of evaluation are implemented for the GJGNY program. Process evaluation provides information to support program operations by addressing program efficiency and effectiveness, satisfaction and barriers to participation, among other issues. Impact evaluation provides information to help understand actual program impact and improve energy impact estimates, including economic, environmental, and non-energy benefits; in doing so it supports program accountability. Market evaluation also provides information to support program operations and accountability by characterizing and assessing target markets for programs.

Evaluation Activities

In the third quarter of 2019, NYSERDA launched the evaluation of GJGNY-funded audit-only projects for studies completed between 2014 and 2017. The objective of this evaluation is to estimate energy savings resulting from measures recommended in the energy audit and installed outside of a NYSERDA program. In addition, a billing analysis of Home Performance with Energy Star on-bill recovery projects is underway. As appropriate, results will be summarized in future reports to the Advisory Council.

GJGNY evaluation reports can be found on NYSERDA's website.